

FINAL REVIEW

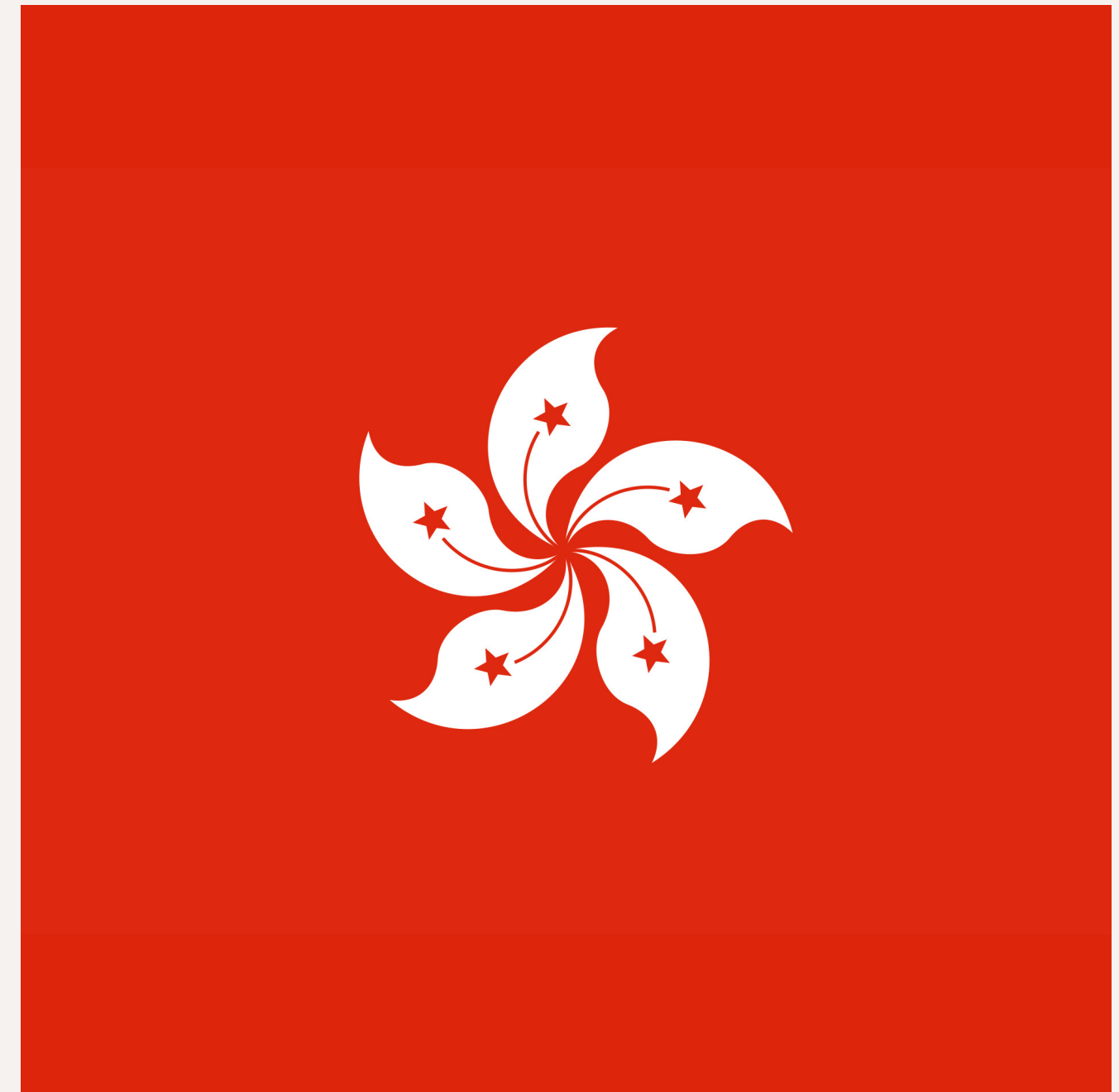
BY TAMMIE LEUNG • 03275222

ACADEMY OF ART UNIVERSITY • MASTER'S OF FINE ART • WEB DESIGN & NEW MEDIA

FINAL REVIEW PRESENTATION • 11/29/2016 • 12:00PM



TAMMIE LEUNG



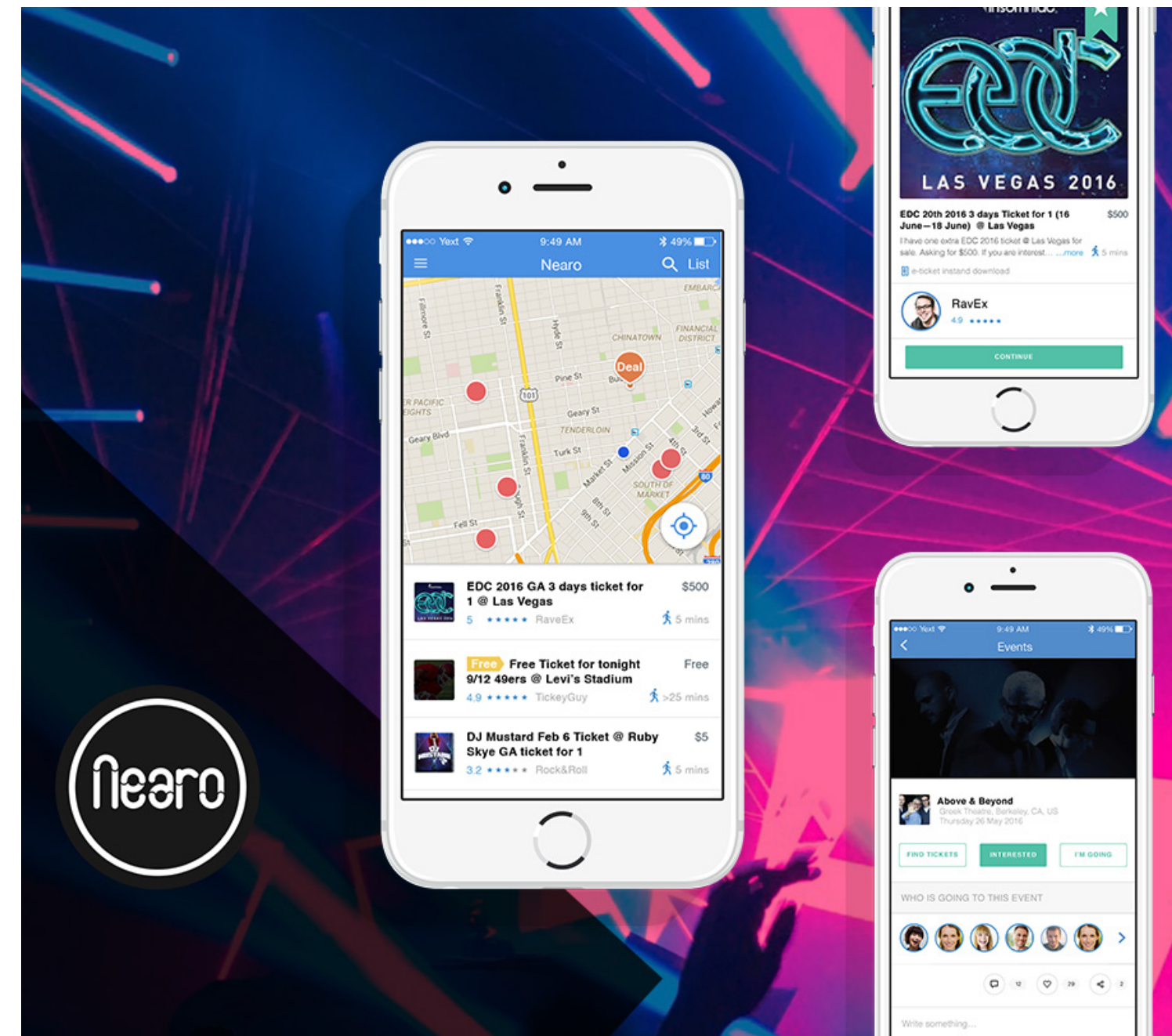
PORTFOLIO

ONLINE PORTFOLIO: WWW.TAMMIELEUNG.COM



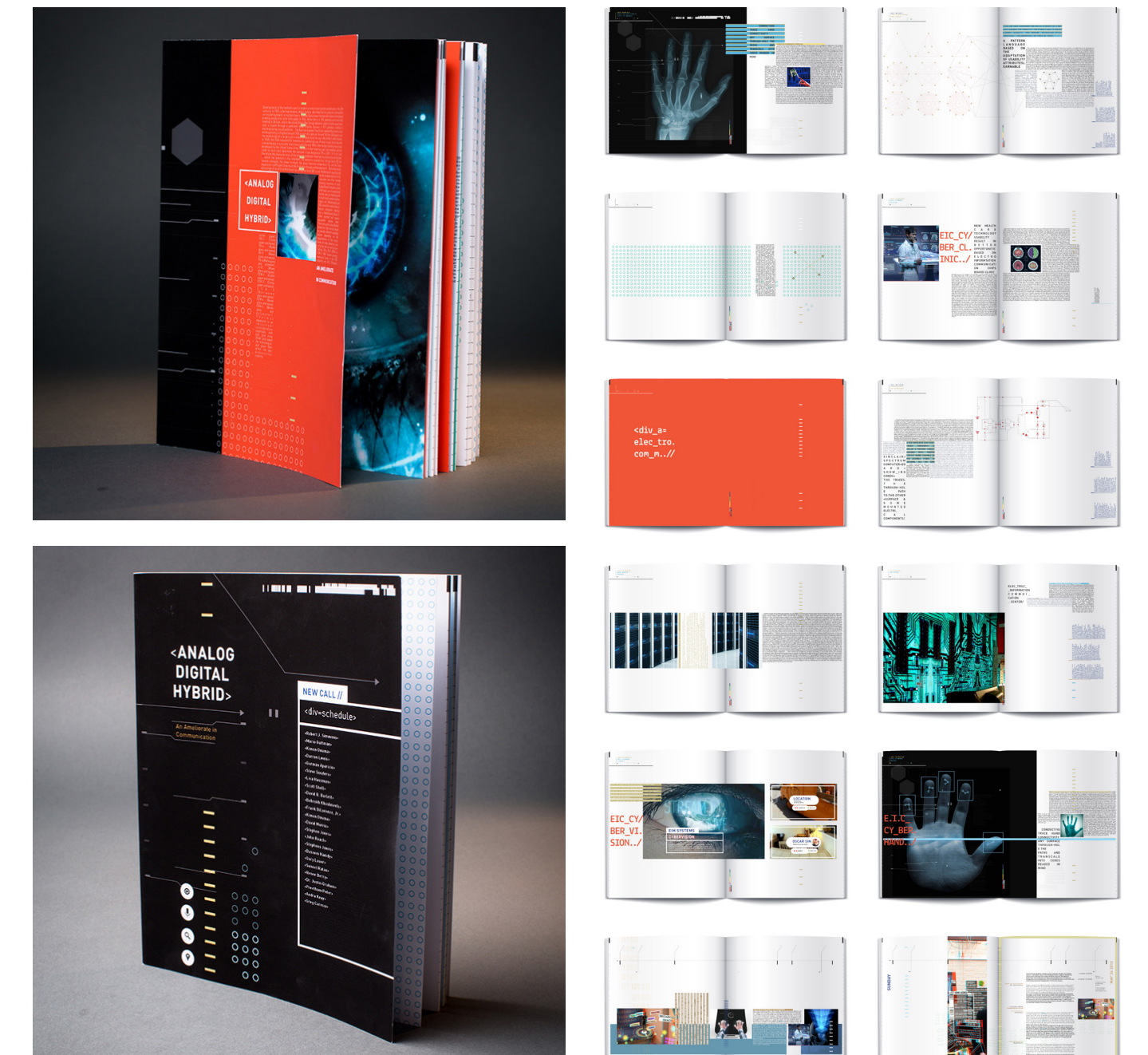
DIM SUM POP

<http://www.tammieleungdesign.com/portfolio/dimsumpop>



NEARO

<http://www.tammieleungdesign.com/portfolio/nearo>



ANALOG DIGITAL HYBRID

<http://www.tammieleungdesign.com/portfolio/549>

ELEVATOR PITCH

Nevo is an espresso drink brewing system for coffee lovers who want to brew different kinds of espresso drinks but have few brewing skills, and they want to have fun brewing experiences.

ESPRESSO DRINKS INGREDIENTS

(TALL/12 FLAT OZ.)

| | Espresso | Americano | Cappuccino | Dry Cappuccino | Macchiato | Latte | Flat White | Mocha | Caramel Macchiato |
|----------------------|----------|-----------|------------|----------------|-----------|-------|------------|--------------|-------------------|
| Espresso | 30ml | 60ml | 60ml | 60ml | 60ml | 60ml | 60ml | 60ml | 30ml |
| Steam Milk | | | 60ml | | | 300ml | 120ml | 30ml | 60ml |
| Milk Foam | | | 60ml | 120ml | 5ml | 15ml | | | 60ml |
| Water | 20ml | 90ml | 30ml | 30ml | 30ml | 30ml | 30ml | 30ml | 30ml |
| Hot Chocolate | | | | | | | | 60ml | |
| Flavor Syrup | | | | | | | | | Vanilla 20ml |
| Extra | | | | | | | | Cocoa Powder | Caramel 10ml |



BREWING EQUIPMENT

| | Coffee Maker | Espresso Machine | Capsule Coffee Maker | Paper Drip | French Press | Moka Pot |
|-----------------------|---|---|--|---|--|--|
| Bean to Brew | 5 minutes | 4 minutes | 2 minutes ● | 4 minutes | 5–10 minutes | 5–7 minutes |
| Skill Required | Low | Medium-high | Low ● | Low | Medium | Low |
| Pros | <ul style="list-style-type: none"> • Affordable • Easy to Use • Convenient | Best quality of coffee | <ul style="list-style-type: none"> • Convenient • Very easy to use • Very easy clean-up | <ul style="list-style-type: none"> • Easy to use • Very easy clean-up • Decent cup of coffee | <ul style="list-style-type: none"> • More control over technique • Stronger flavor | <ul style="list-style-type: none"> • More control over technique • Stronger flavor |
| Cons | Doesn't make the best cup of coffee | <ul style="list-style-type: none"> • Requires high technique • Unpractical for daily use • Expensive | <ul style="list-style-type: none"> • Expensive | <ul style="list-style-type: none"> • Potential to overflow • Make a mess • Only makes one cup at a time, overly involved | <ul style="list-style-type: none"> • Messy clean-up • Time consuming | <ul style="list-style-type: none"> • Messy clean-up • Time consuming |
| Coffee Options | Coffee | More Variety ● | Espresso | Espresso/Coffee | Espresso/Coffee | Espresso/Coffee |
| MSRP | \$25-350 | \$500–\$1000 | \$100–\$350 | \$10–\$50 | \$10–\$60 ● | \$10–\$50 ● |



PROBLEMS



Espresso
Drinks

Brewing
Equipment

Brewing
Skills

Quality of
Ingredients

Mess &
Waste

SOLUTION



Smartphone
Connection



Pre-measured
Ingredient
Coffee Kit

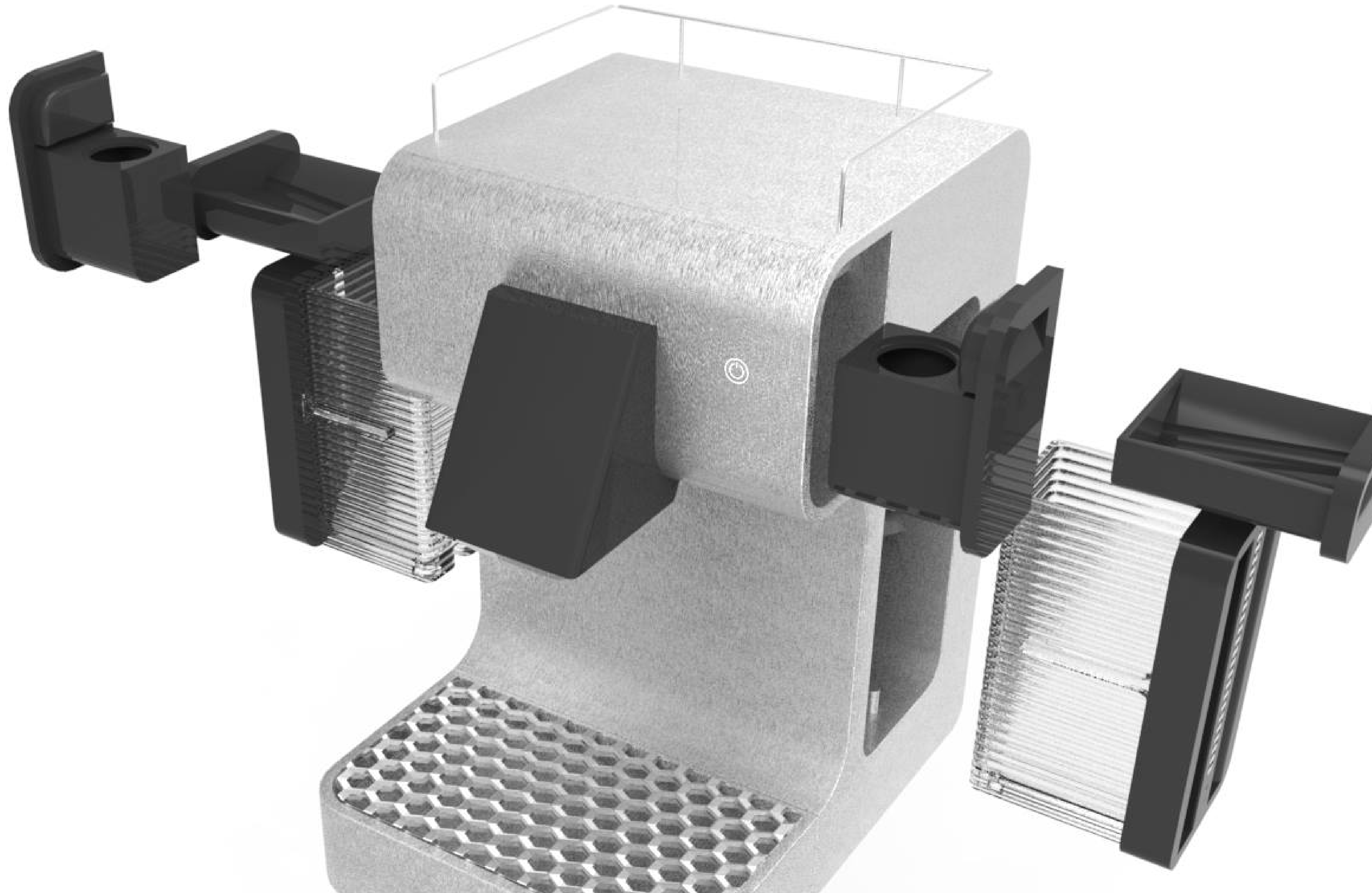


Coffee Kit
Stock
Management



Brewing
Schedule

NEVO MACHINE



COFFEE KIT



PERSONA 1



KEVIN STEPHENS

Age: 44

Occupation: C.E.O.

Income: \$200,000+

Working hours: 40 or more / week

Coffee habit:

- Drinks different espresso drinks every day
- Enjoys having a higher value cup of coffee



**This is a new smart coffee machine.
It looks like a great fit for me**



SCENARIO 1



KEVIN STEPHENS

Kevin likes to explore new innovatively designed products. He recently purchased the Nevo system for his smart kitchen collection.

He has bought the Nevo machine and a coffee kit. He wants to set up the machine and brew his first Nevo coffee.



**This is a new smart coffee machine.
It looks like a great fit for me**



PROOF OF CONCEPT 1



FOR BETTER RESOLUTION:

[HTTPS://VIMEO.COM/TAMM](https://vimeo.com/tamm)

TASK 1

Create Account Setup Machine

PROOF OF CONCEPT 2



FOR BETTER RESOLUTION:

[HTTPS://VIMEO.COM/TAMM](https://vimeo.com/tamm)

TASK 2

Brew Coffee Drink

PERSONA 2



HEATHER DAVIS

Age: 38

Occupation: Bookkeeper

Income: \$70,000

Working hours: 40 / week

Coffee habit:

- Drinks a cup of coffee every Morning
- Likes espresso drinks
- Like trying different drinks and ingredients



**The coffee kit helps me reduce
grocery time and preparation time**



SCENARIO 2



HEATHER DAVIS

Heather likes to try different kinds of espresso beverages. However, it will take too much time grocery shopping to get different ingredients for every recipe.



The coffee kit helps me reduce grocery time and preparation time



With Nevo, she chooses her coffee kits and places an order easily on the app.

**PROOF
OF
CONCEPT
3**



FOR BETTER RESOLUTION:

[HTTPS://VIMEO.COM/TAMM](https://vimeo.com/tamm)


TASK 3

Shop For Coffee Kit

CLICKABLE PROTOTYPE

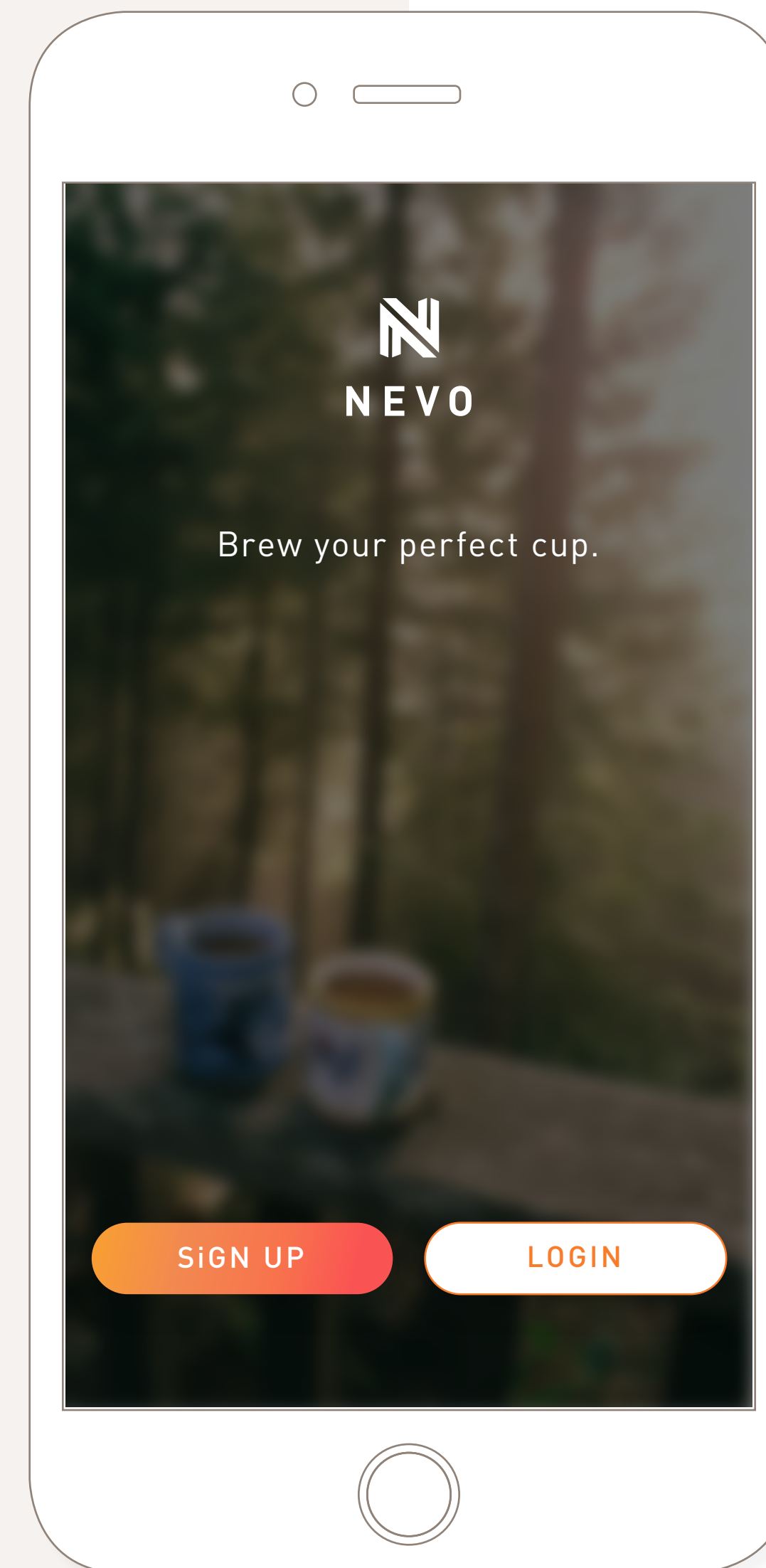
tammielungdesign.com/nevo

Desktop and laptop

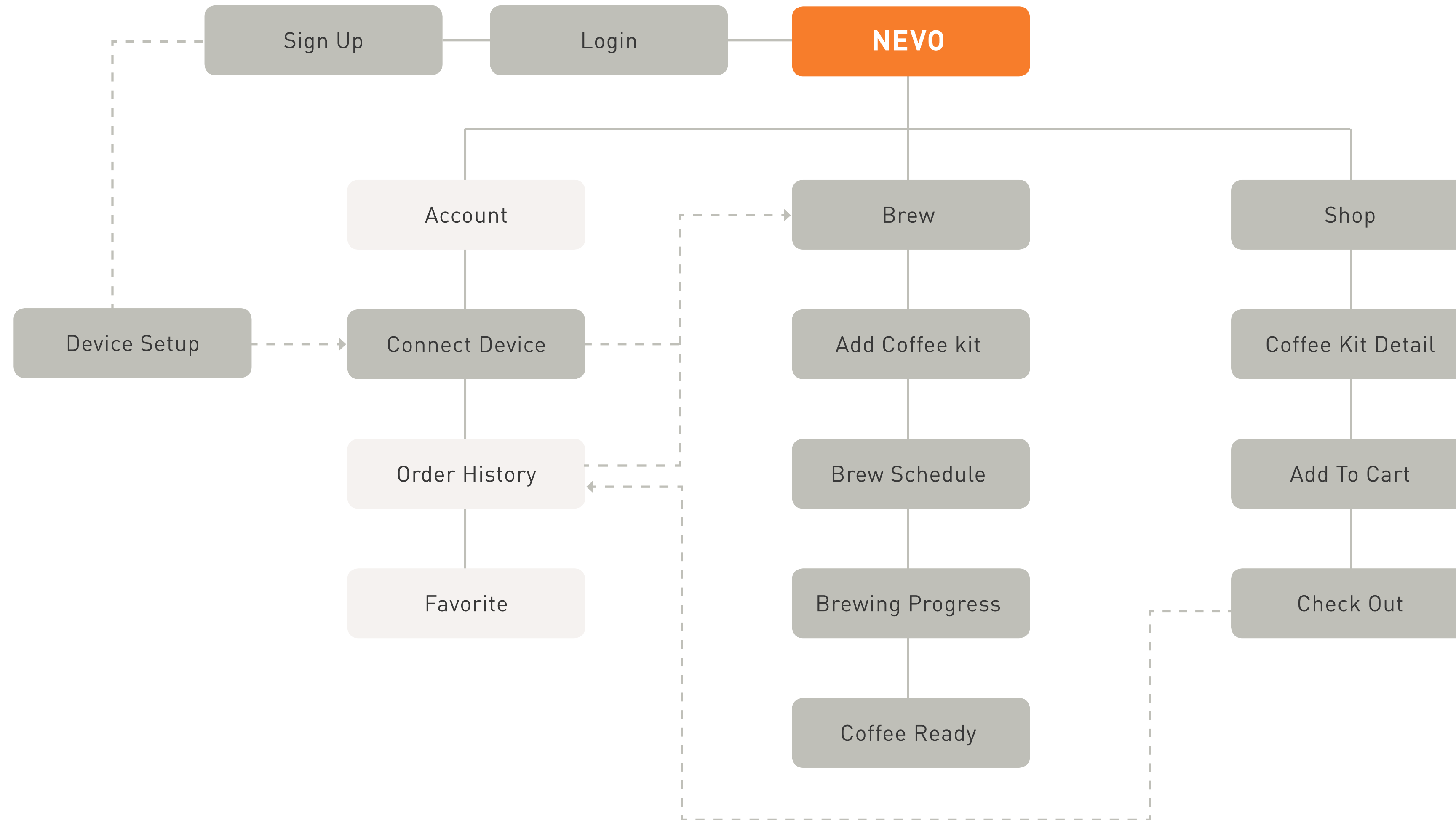
Please open the prototype in Google Chrome and follow the steps to view the prototype properly. Chrome → Open the link → Inspect element (right click) → Click the phone button (top left)  → Device: Apple Iphone 6

Iphone

Open the above link in browser and view



INFORMATION ARCHITECTURE



● Main Task Flow

UX PROCESS



RESEARCH

<https://www.hsph.harvard.edu/news/multimedia-article/facts/Http://statistician/coffee-drinking-statistics/>

150
million

coffee drinkers in the
United States

30
million

coffee lovers drink
espresso beverages
(Mocha, Latte, etc.)

3.1
cups

of coffee drinks are
drunk per day

66
billion

cups of coffee are
consumed per year

65%

of Americans drink
coffee at breakfast

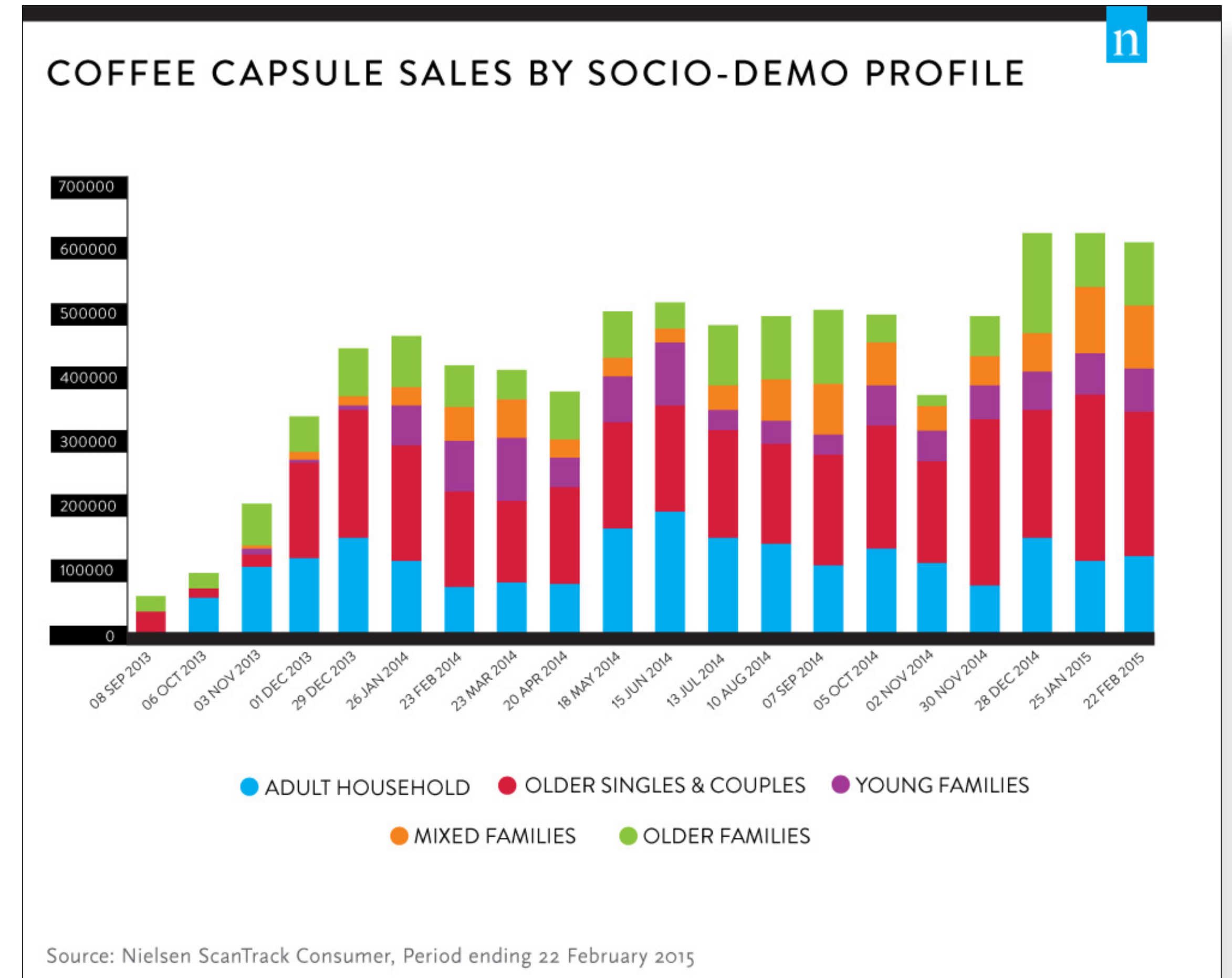
60%

of coffee drinkers
claim to need a cup of
coffee to start the day

RESEARCH

- Coffee Capsule: Sales growth of 200%
- High income household

<http://www.nielsen.com/nz/en/insights/news/2015/caffeine-fix-new-coffee-buyers-grow-category-by-9m.html>



INTERVIEW

Yang Zhang

- Starbucks Barista
- 2 years experiences



PRIMARY AUDIENCE

COFFEE LOVERS

Daily drinker of espresso beverages

Preference for flavor options

Sophisticated consumer

Willing to pay more

32—50 years old

Works busily

Relatively higher income

GOALS

Caffeine in-take to start the day

Espresso drinks options

Simpler brewing process

Require lower brewing skills

Brewing scheduling

Online shopping for ingredients

COMPETITORS

1

NESPRESSO



Pros

- Easy online shopping experiences
- Capsule stock management
- Brewing schedule

Cons

- Less energetic look & feel
- Brew only espresso
- Confusing timer interface
- Ccrowded design on main screen



COMPETITORS

SAECO AVANTI

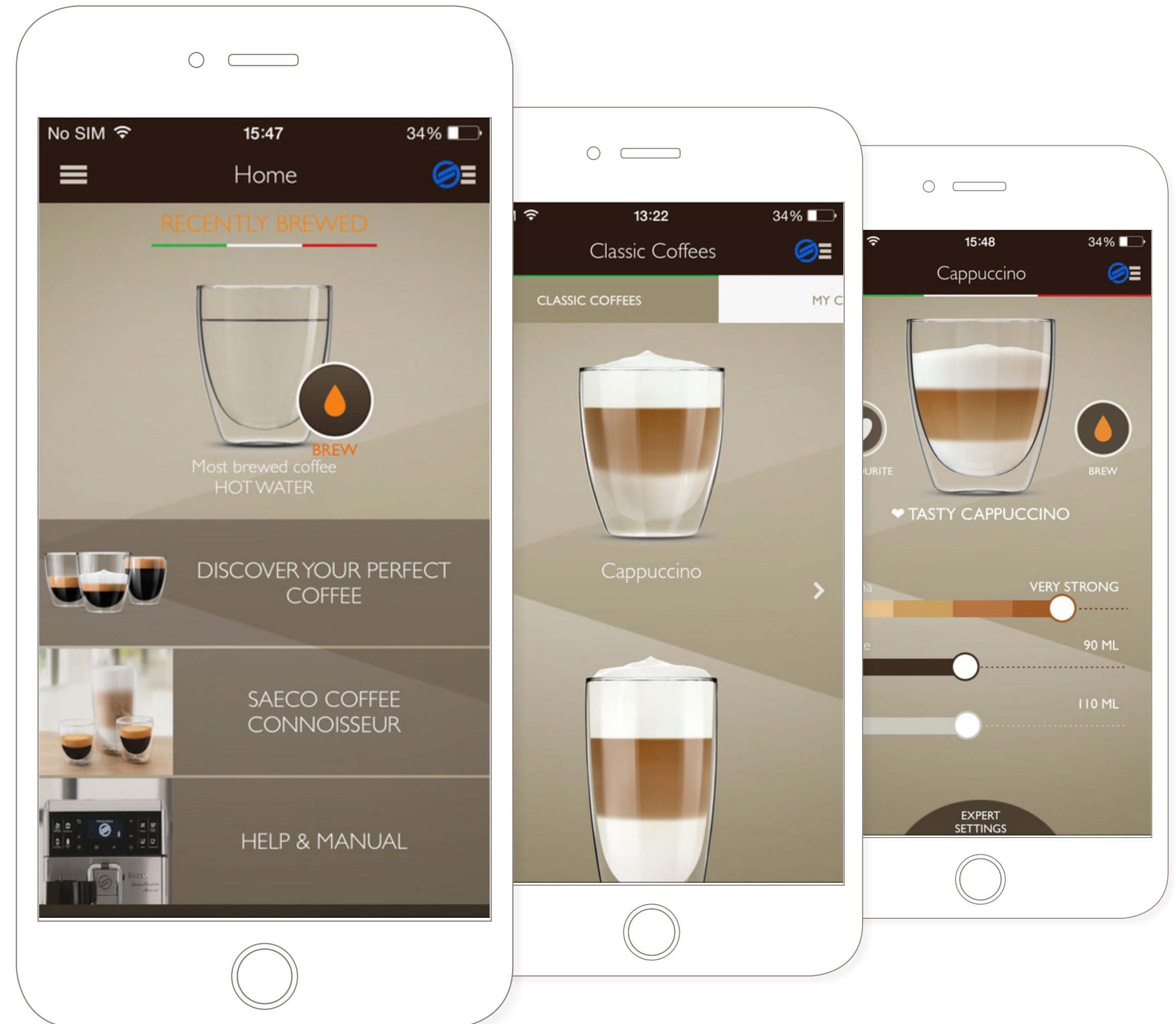


Pros

- Many espresso drinks options
- Easily clean and maintain
- Coffee drinks customization

Cons

- Boring old UX/UI design
- Does not have brewing schedule



COMPARISON

| | Mr. Coffee Coffee Maker | Breville Barista Express | Nespresso® Pixie Espresso Machine | illy® Francis Espresso Machine | Jura Z6 Auto Coffee Center | Nevo Coffee Machine |
|----------------------------------|---|--|---|--|--|---|
| Water Tank Monitor | ✗ | ✗ | ✗ | ✓ | ✗ | ✓ |
| Machine Maintain Alert | ✗ | ✗ | ✓ | ✓ | ✓ | ✗ |
| Espresso / Other Espresso Drinks | ✓ / ✗ | ✓ / ✓ | ✓ / ✗ | ✓ / ✓ | ✓ / ✓ | ✓ / ✓ |
| Brew Schedule | ✓ | ✗ | ✓ | ✓ | ✓ | ✓ |
| Over-night Setup | ✗ | ✗ | ✓ | ✗ | ✓ | ✓ |
| App Control | ✗ | ✗ | ✓ | ✗ | ✗ | ✓ |
| Product Design | ✗ | ✓ | ✓ | ✓ | ✓ | ✗ |
| Type of Users | <ul style="list-style-type: none"> • Students • Moms with busy life • Lower quality demand | <ul style="list-style-type: none"> • Coffee lovers • High taste demand • Enjoy full brewing experiences | <ul style="list-style-type: none"> • Senior coffee drinkers • Professional adults • Workplace coffee | <ul style="list-style-type: none"> • Coffee Lovers • Professional adults • More drinks options • Enjoy automatic brewing experiences | <ul style="list-style-type: none"> • Coffee Lovers • Professional adults • More drinks options • Enjoy automatic brewing experiences | <ul style="list-style-type: none"> • Coffee Lovers • More drinks options • Enjoy a short brewing experiences |



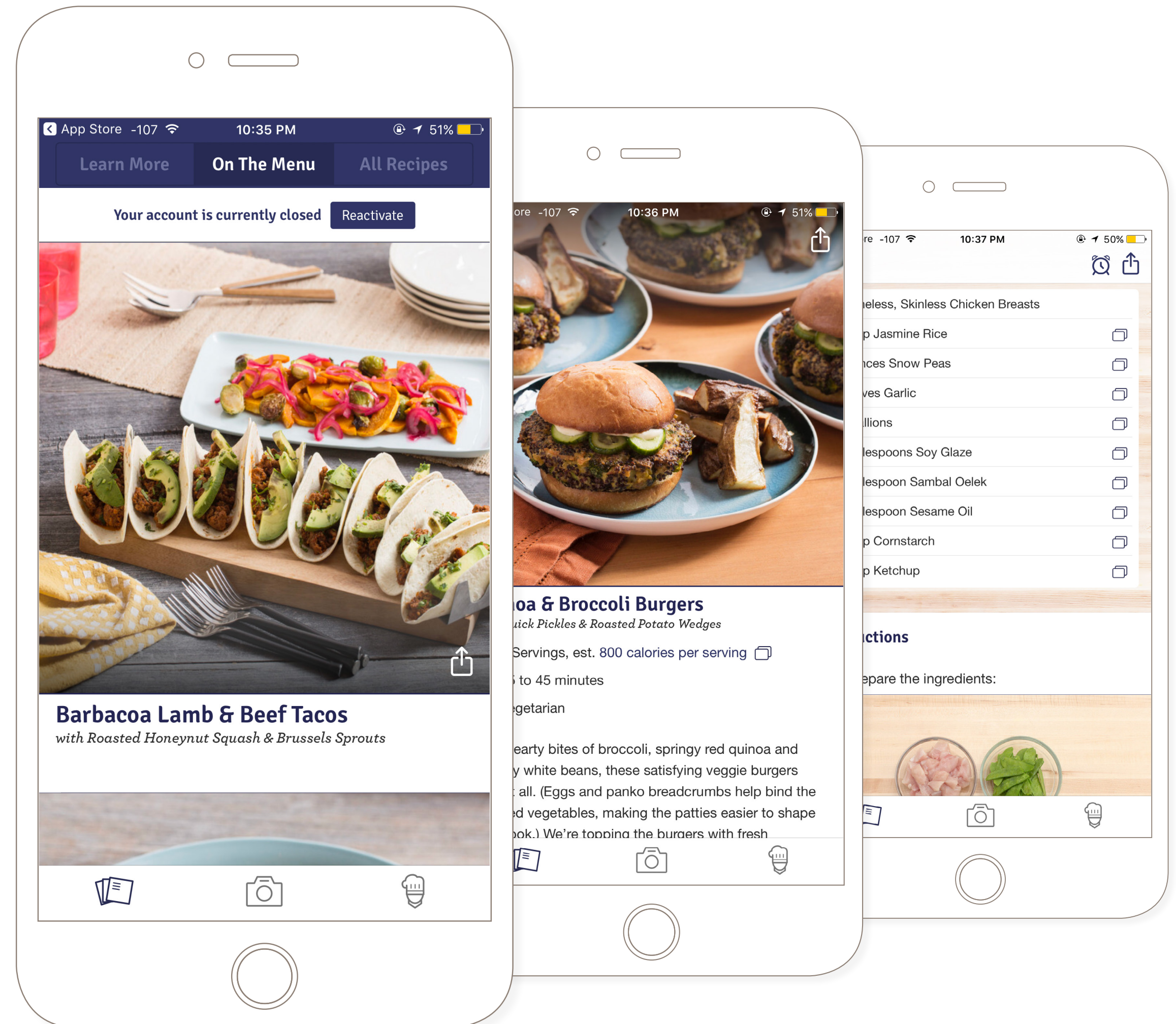
INSPIRATIONS

BLUE APRON



Inspiration Features

- New recipes and cooking tips each week
- Organic pre-measured ingredients kit
- Easy weekly subscription
- Customization of food choice (meat, seafood, vegetarians)
- Clean UX/UI design on screen



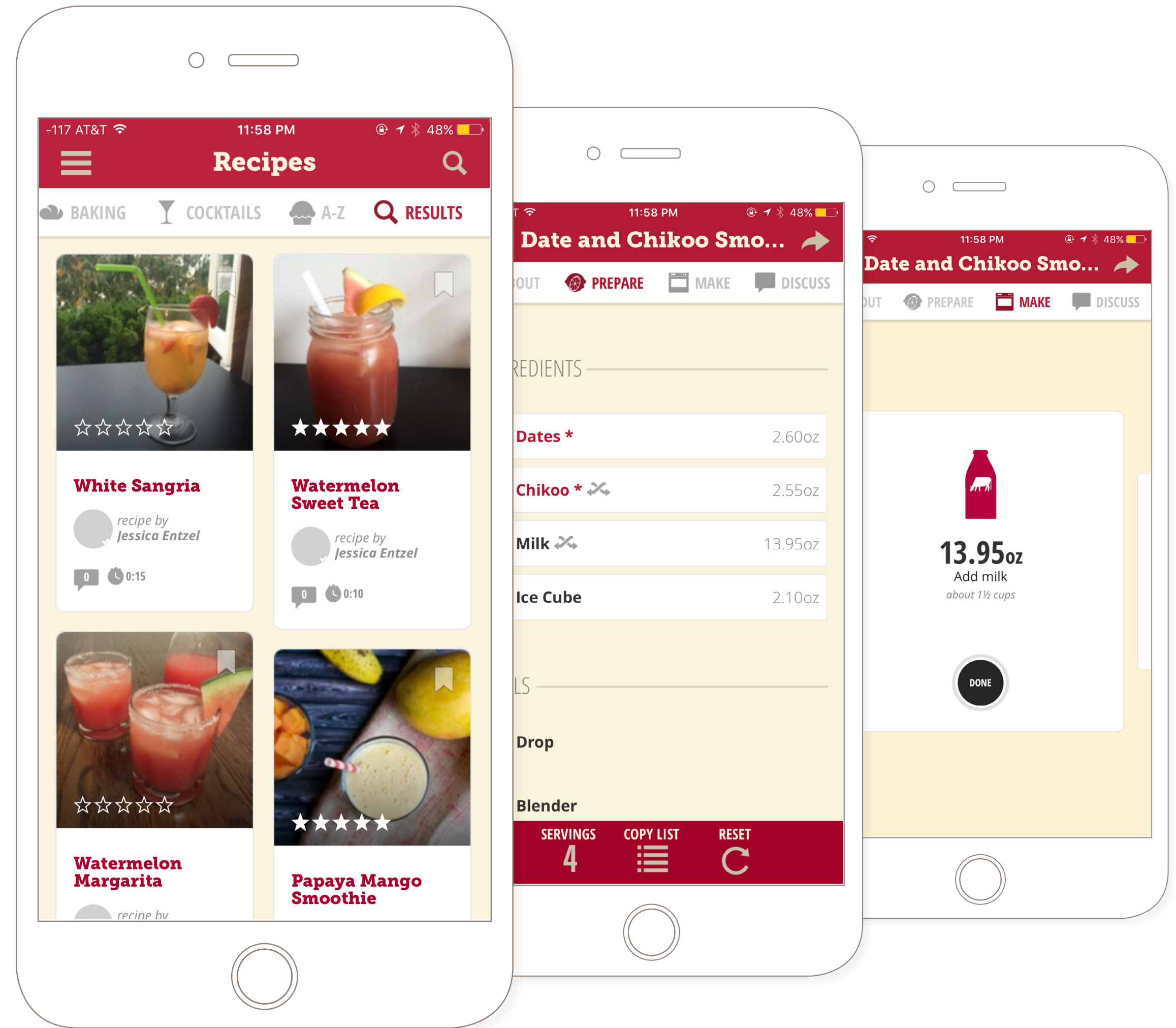
INSPIRATIONS

DROP RECIPE



Inspiration Features

- Wireless connect with the Drop Scale
- Responsive scaling and volume detecting
- In-app timer
- Ensure perfect preparation
- Cooking experiences

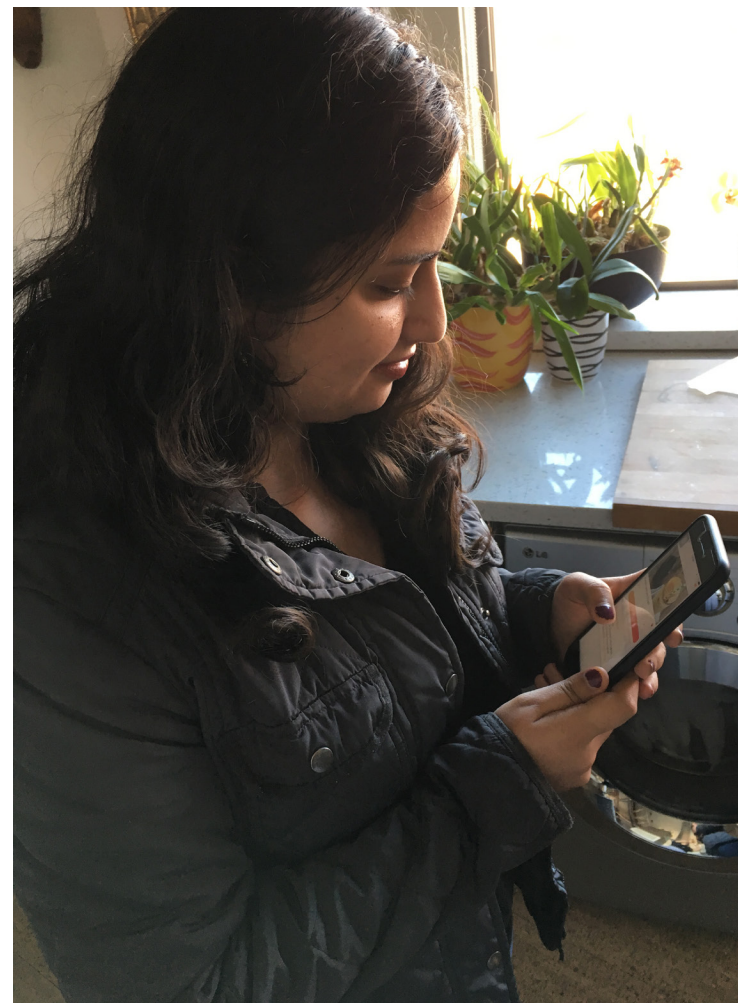
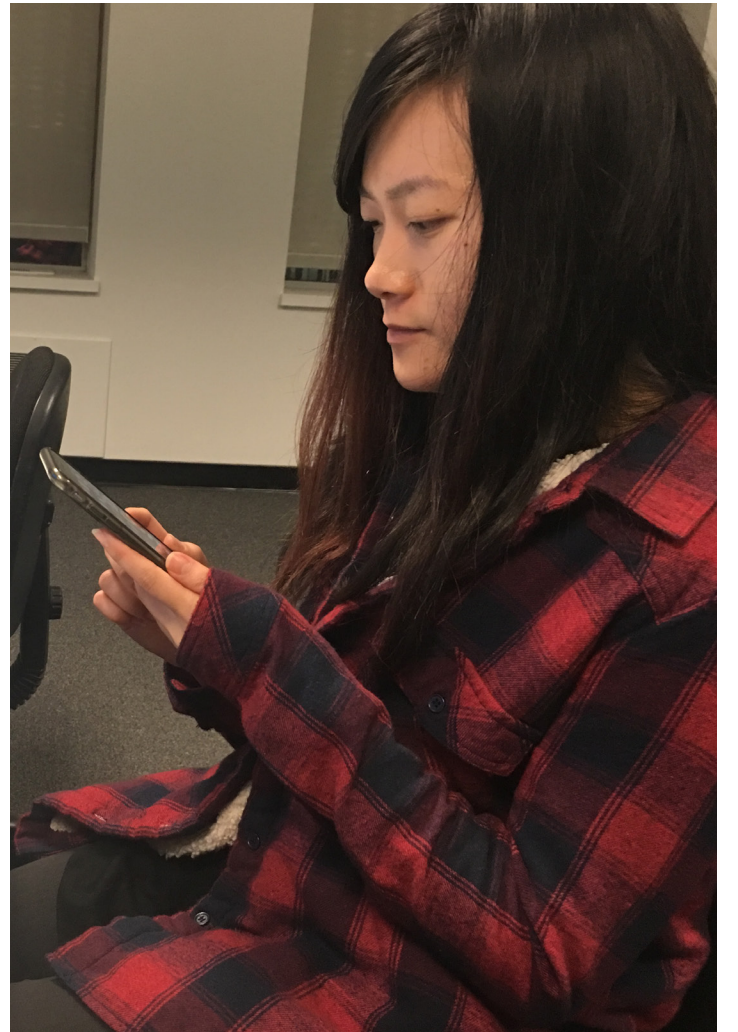
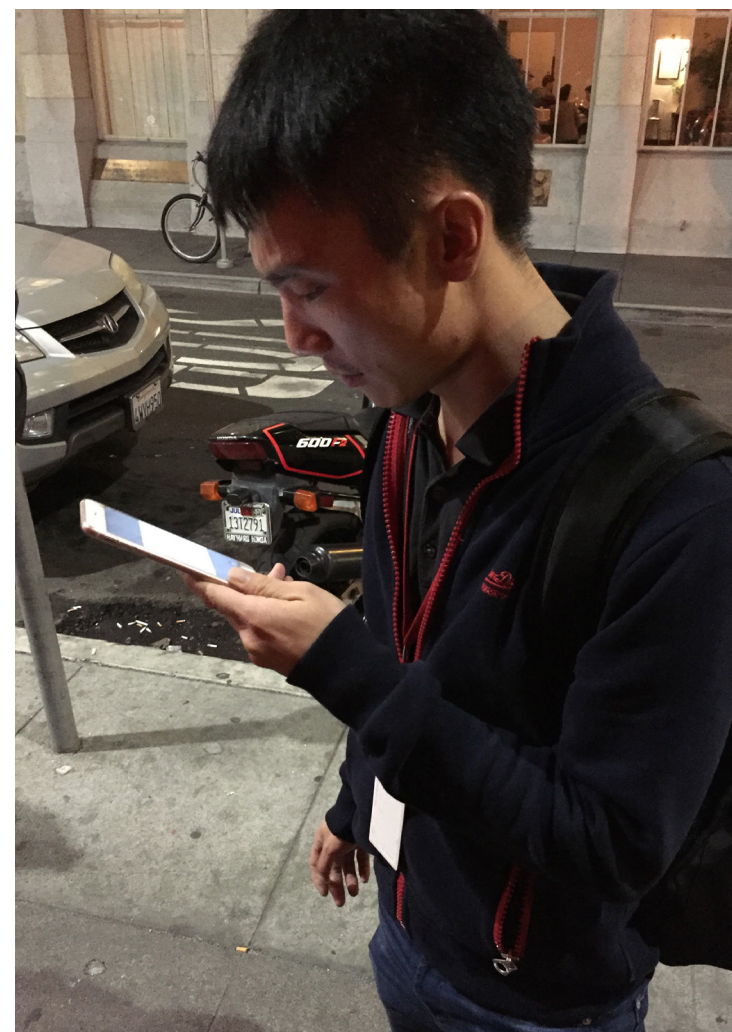
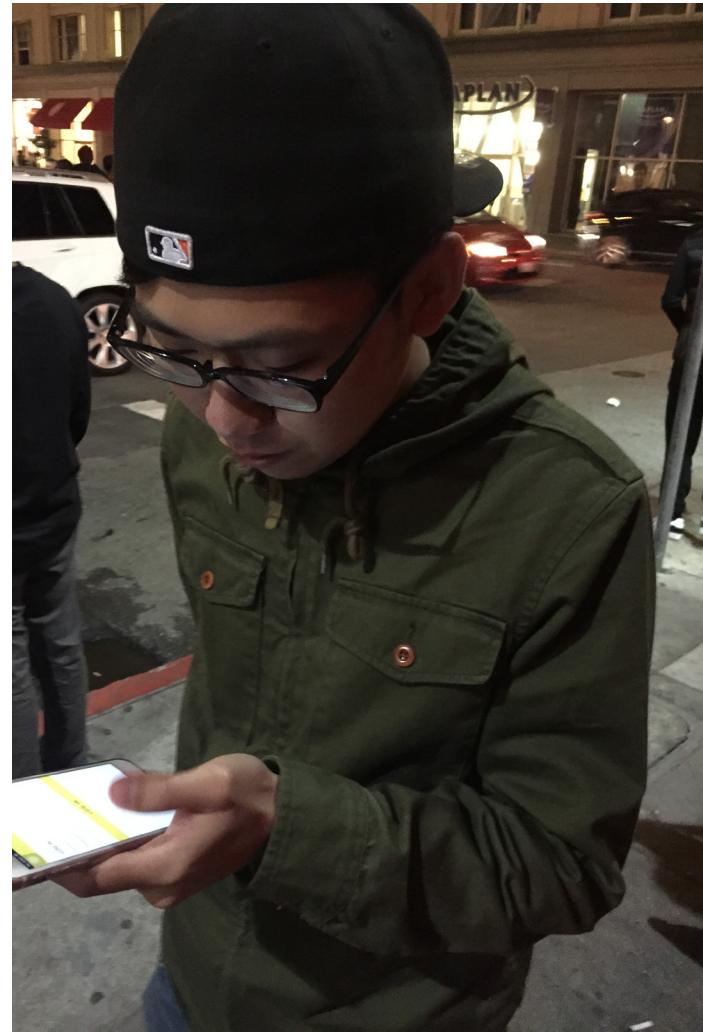
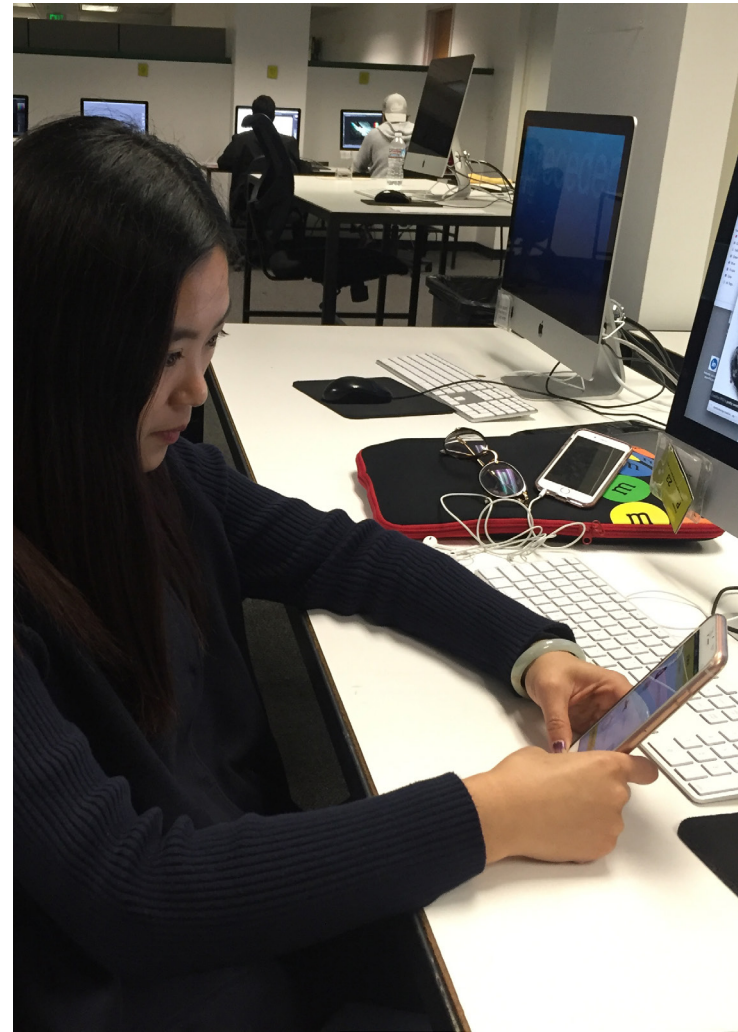
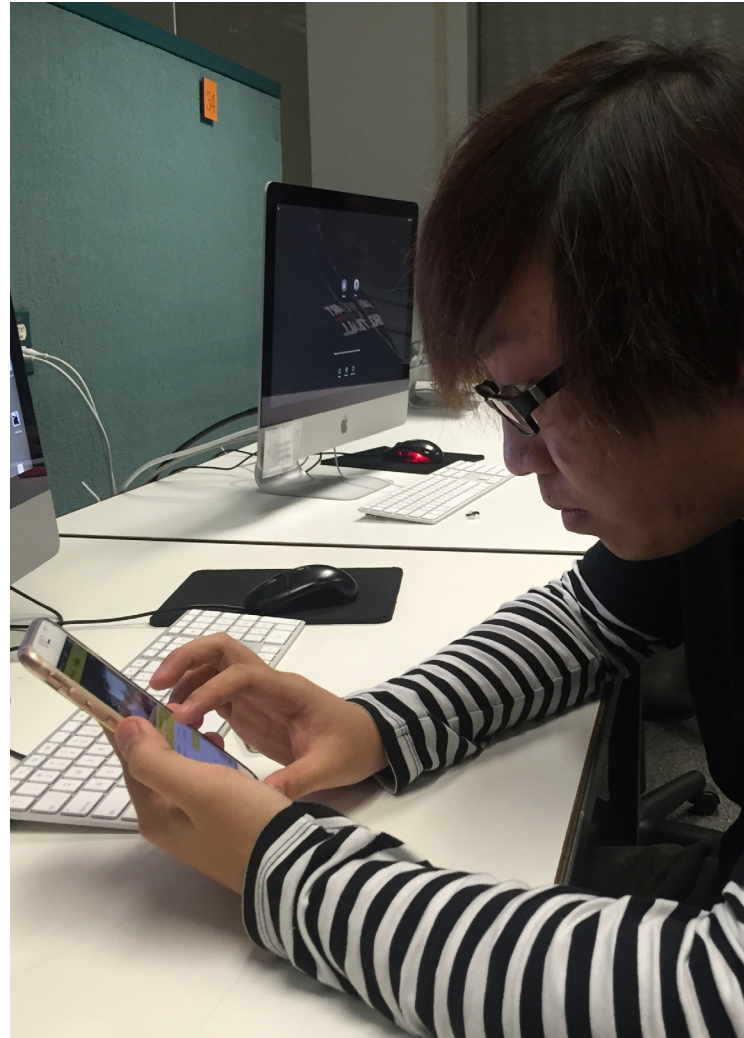


TESTING PROCESS

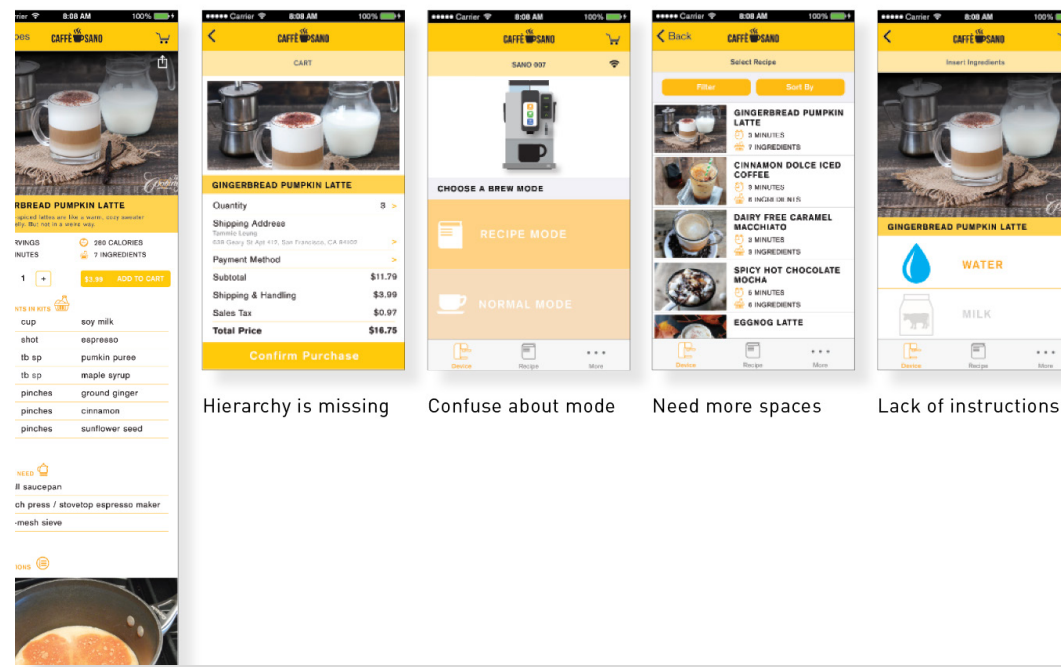


| Phase | Time | Participants | Testing Type |
|--|----------------|-------------------------------------|---|
| Narrow Down the Market | September 2015 | 1 sales in coffee boutique | Brain Storming |
| Interview with Coffee Lovers & Brewing Device Customers | September 2015 | 3 students & 3 professional adults | Interview |
| Card Sorting | September 2015 | 3 students | Interview |
| Low-Fidelity Prototype (Round 1) | October 2015 | 3 students | Invision Prototype |
| Low-Fidelity Prototype (Round 2) | November 2015 | 1 students & 2 professional adults | Invision Prototype |
| High-Fidelity Prototype (Round 1) | November 2015 | 4 designers & 4 professional adults | Invision Prototype |
| High-Fidelity Prototype (Round 2) | May 2016 | 2 professional adults | Invision Prototype & Invision Prototype |
| High-Fidelity Prototype (Round 3) | September 2016 | 2 professional adults | Clickable Prototype |
| High-Fidelity Prototype (Round 4) | November 2016 | 3 professional adults | Clickable Prototype |

USER TESTING

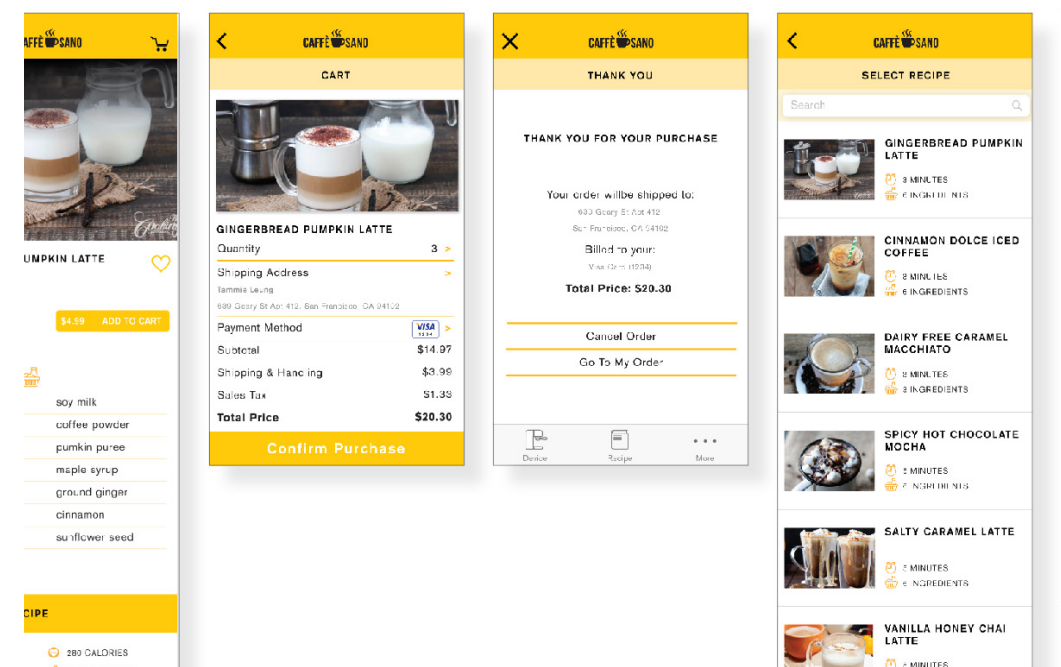


USER TESTING

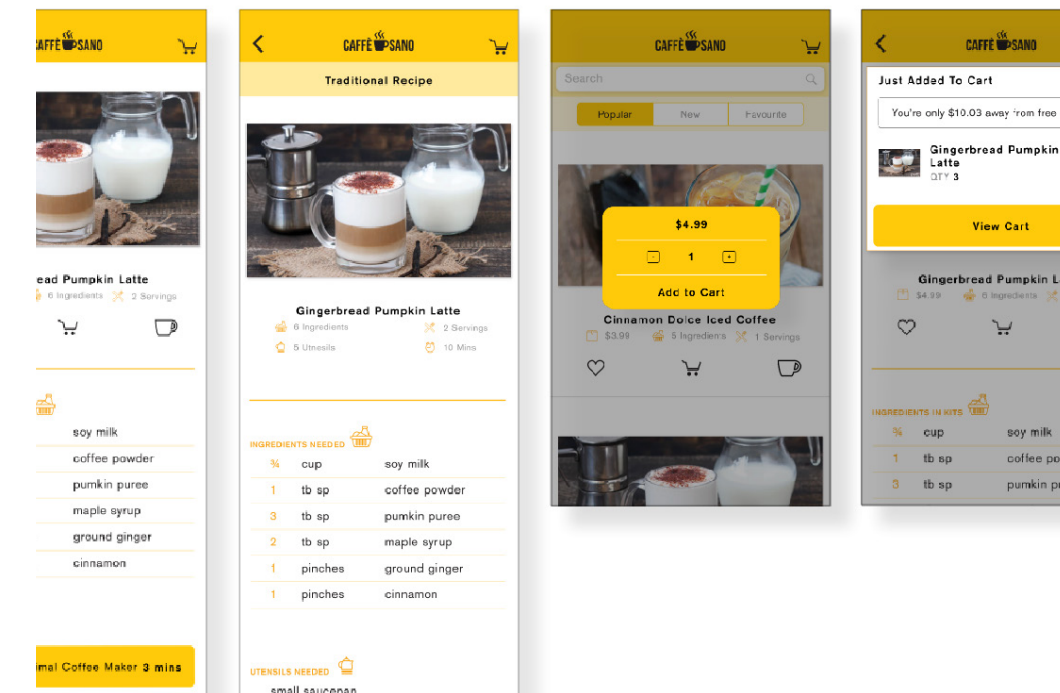


Hierarchy is missing Confuse about mode Need more spaces Lack of instructions

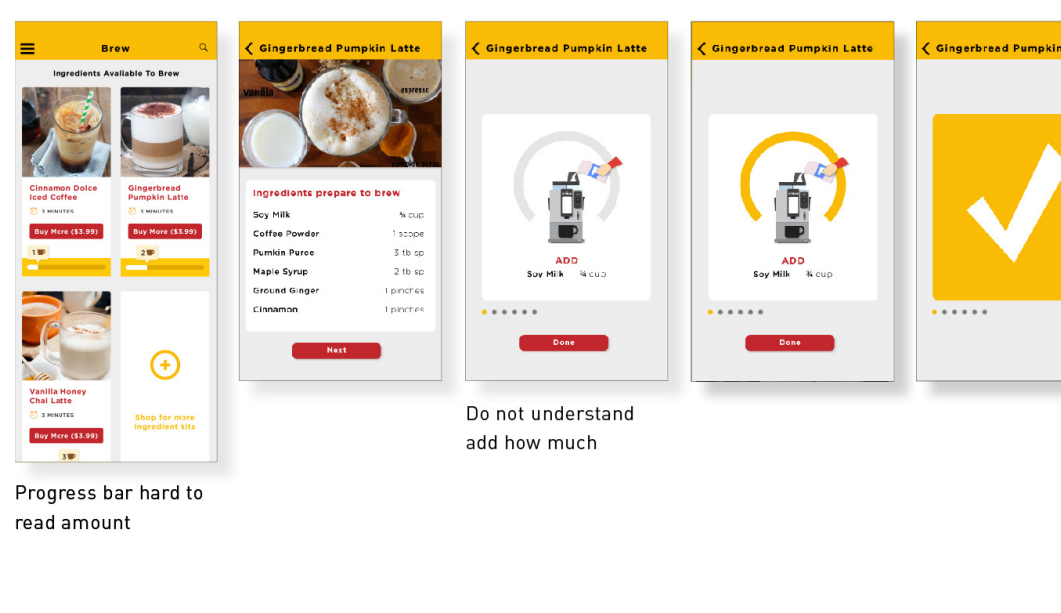
Round 1



Round 2



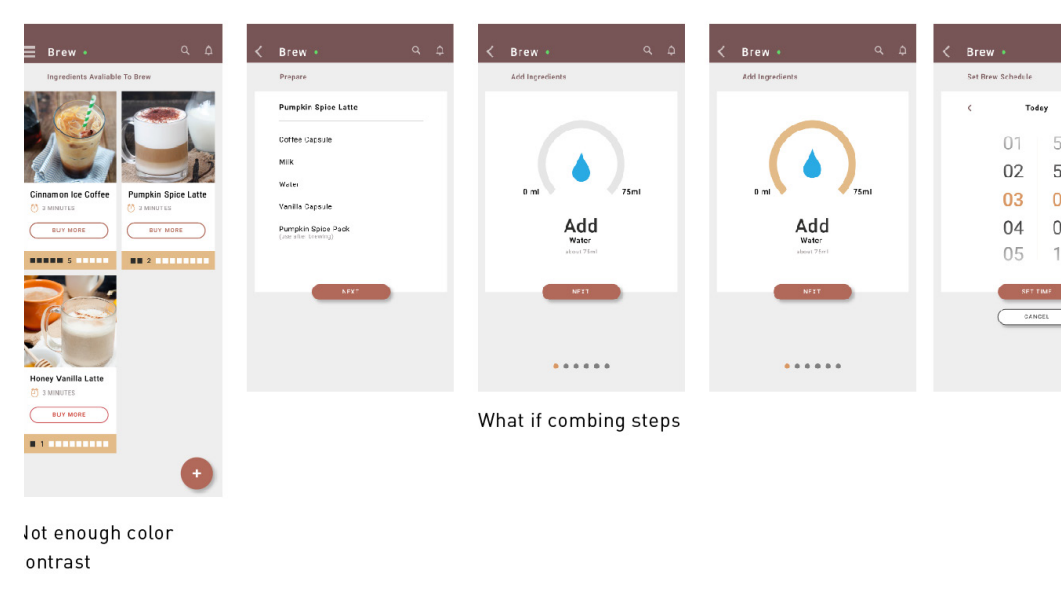
Round 3



Progress bar hard to read amount

Do not understand add how much

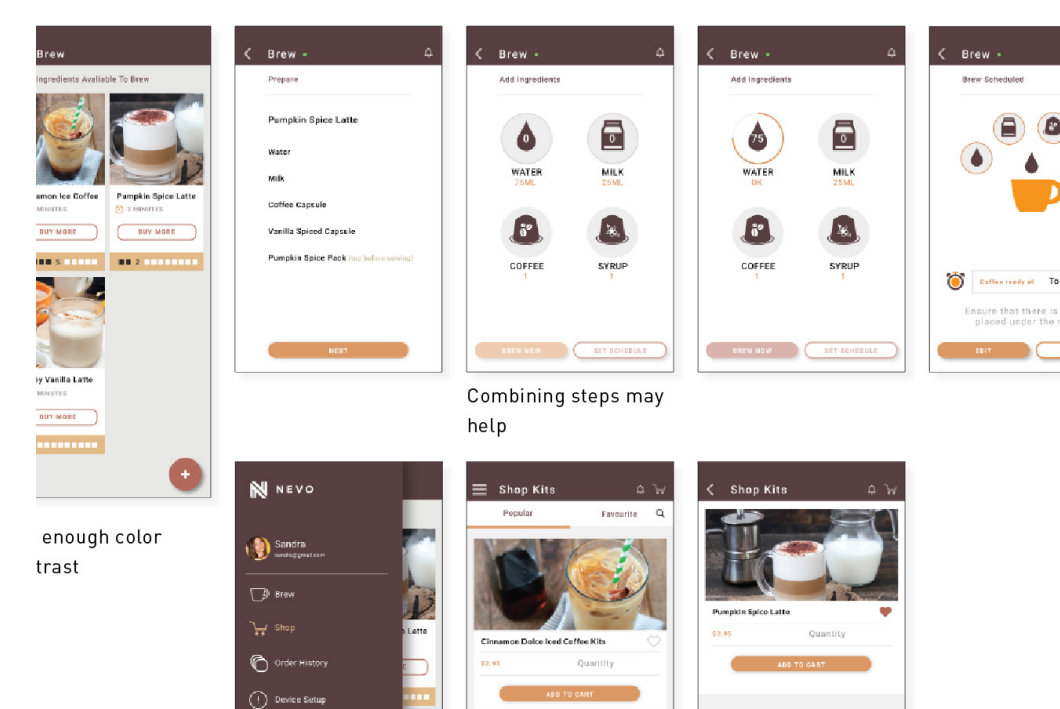
Round 4



What if combining steps

lot enough color contrast

Round 5



Combining steps may help

enough color contrast

Round 6

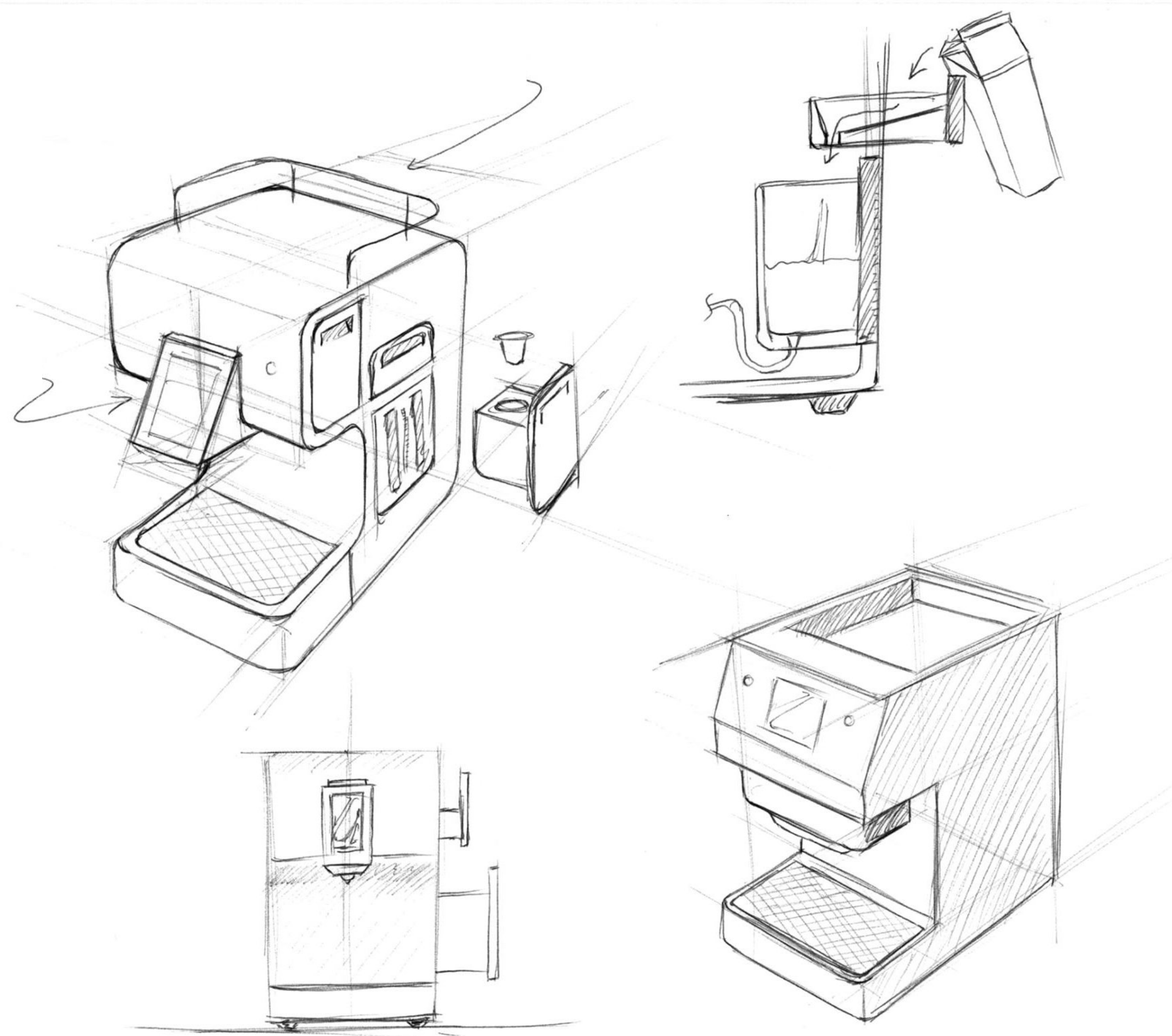
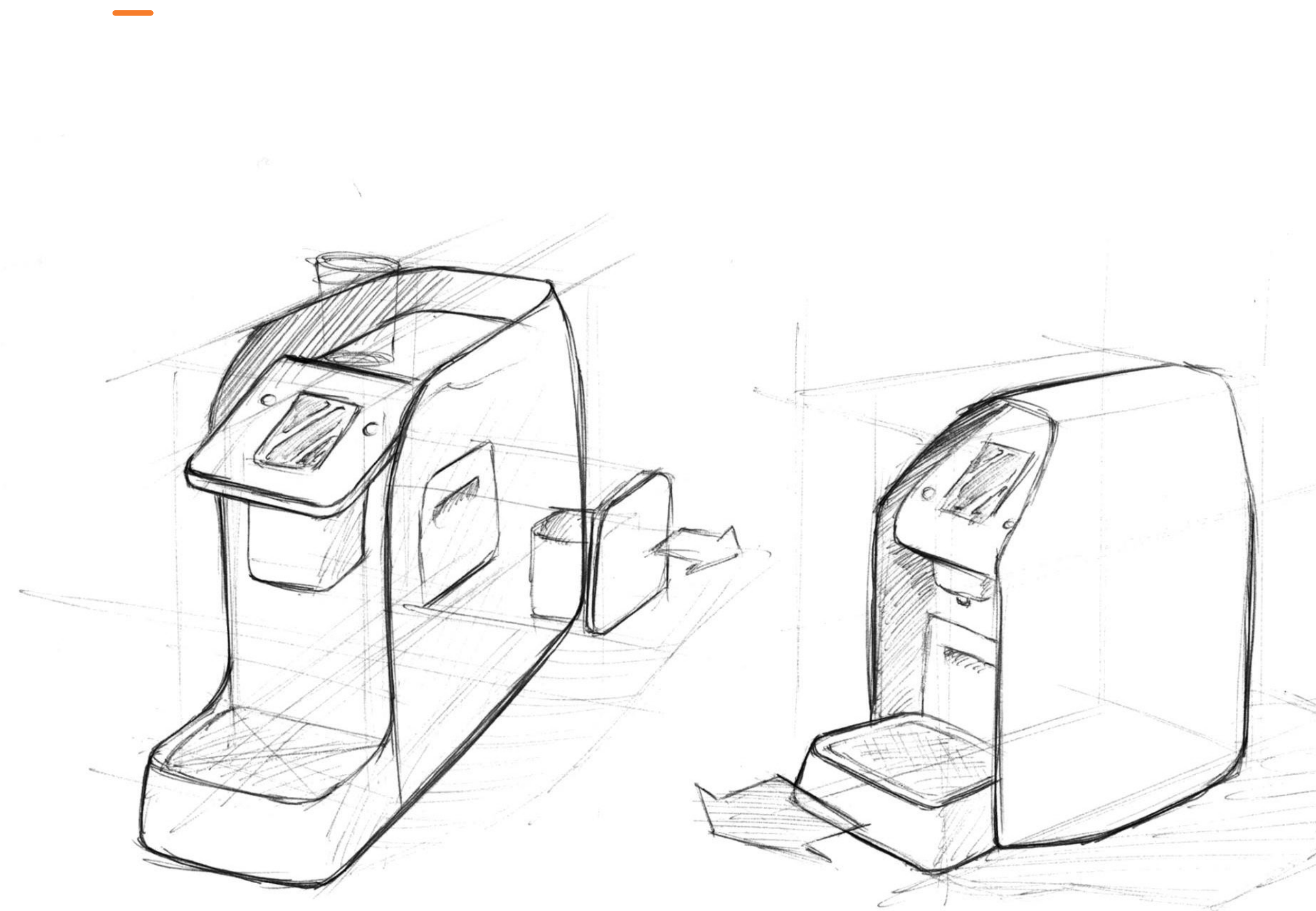
TEST RESULTS

- Bigger buttons
- More white space
- Avoid boring steps
- Simple, effective instructions
- Brewing experiences
- Simpler interface
- Energetic color & contrast
- Sophisticated layout
- Avoid cliches style

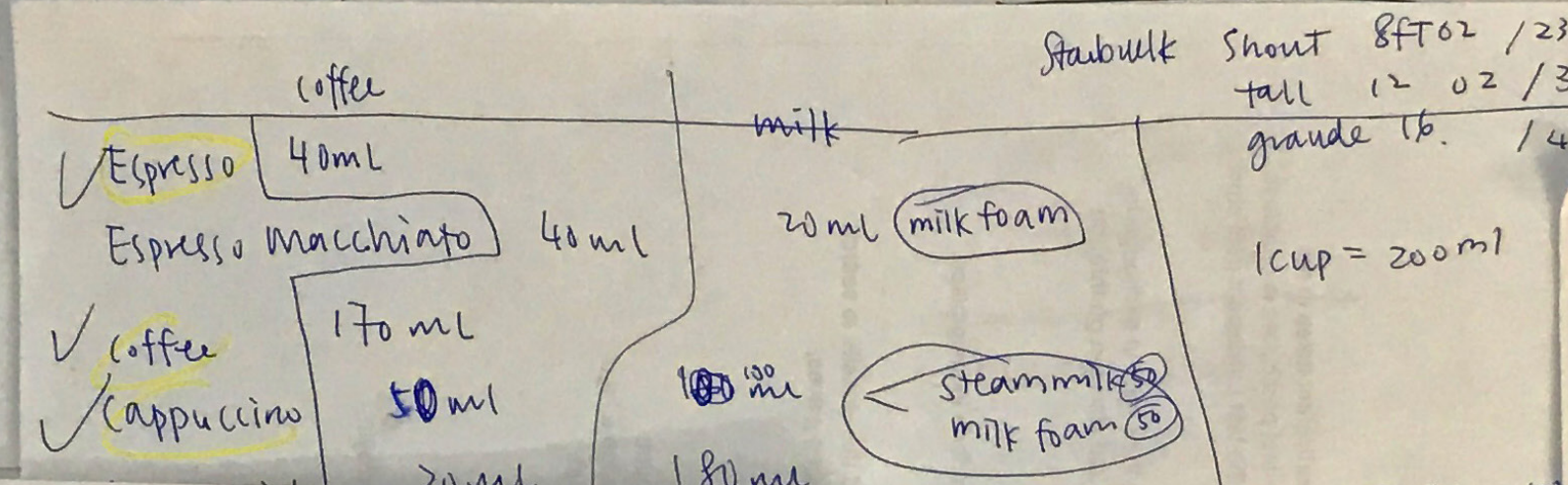
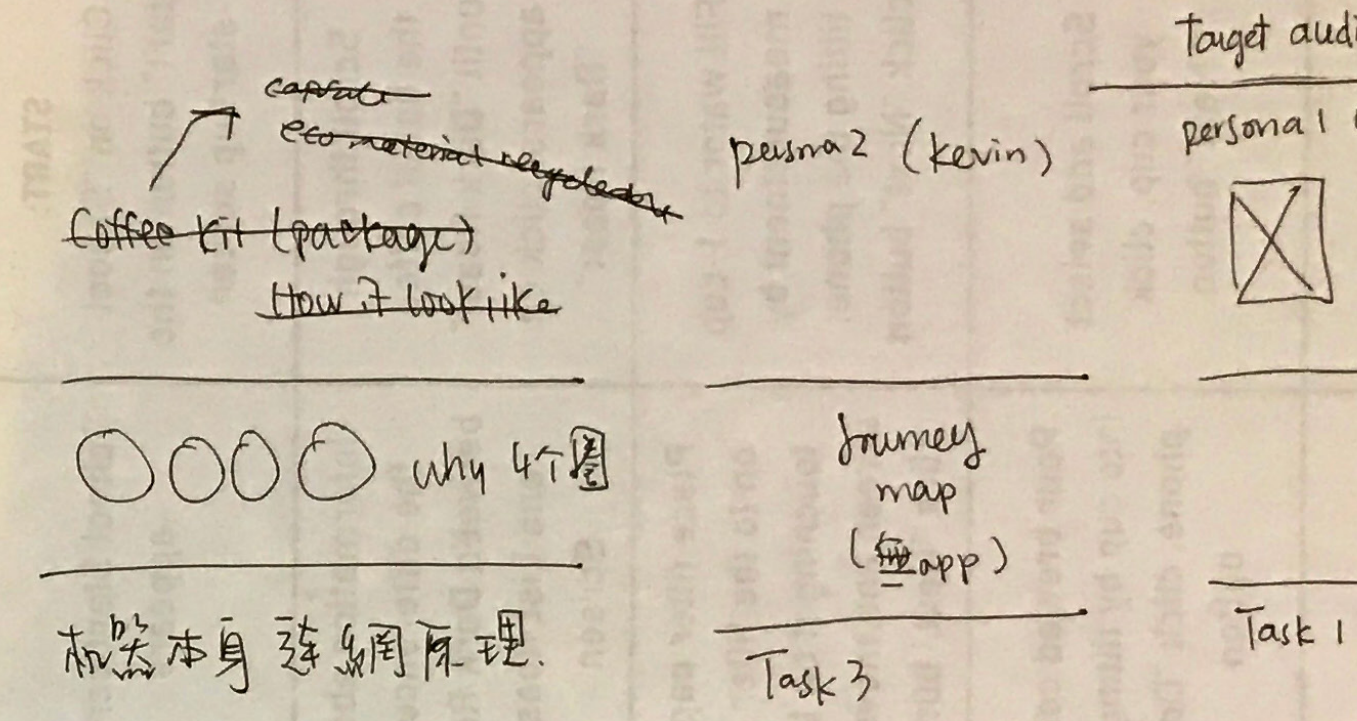
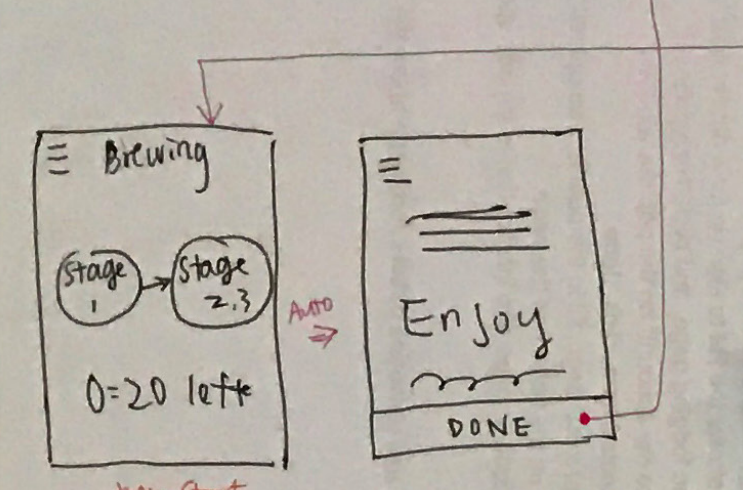
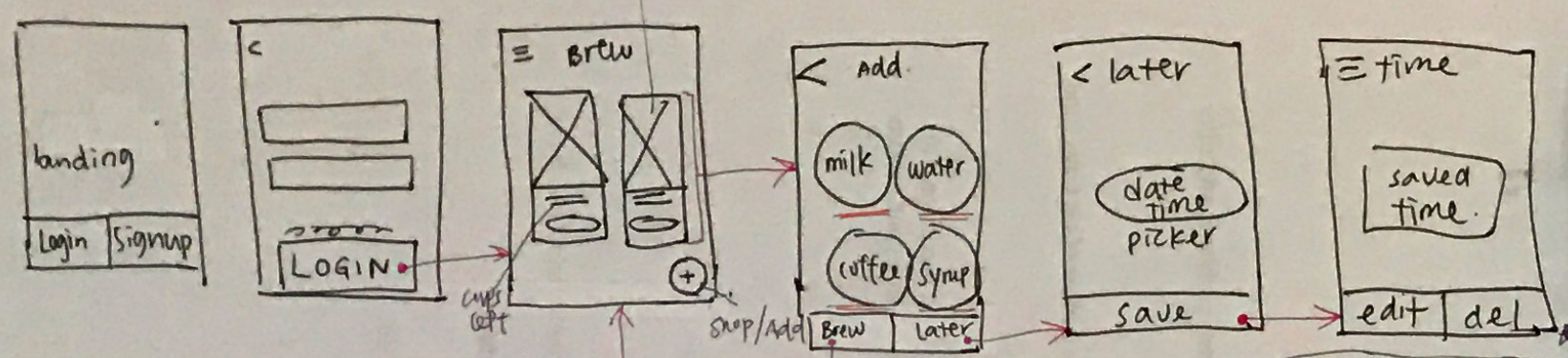
UI PROGRESS



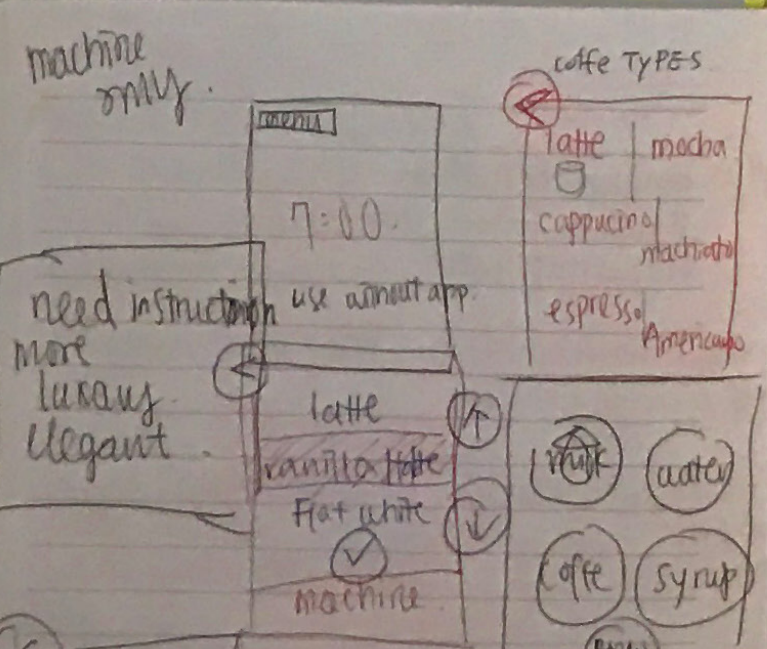
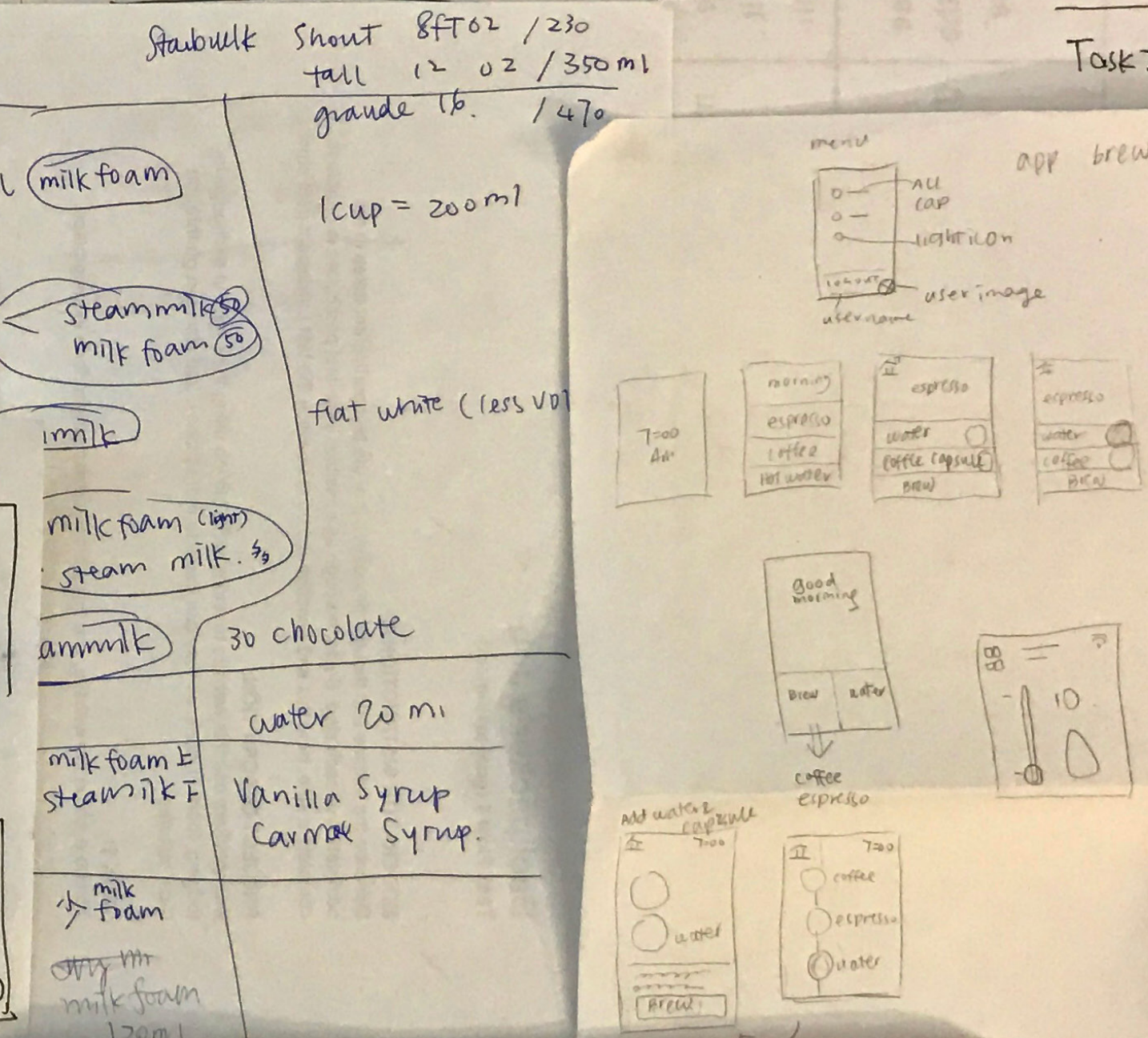
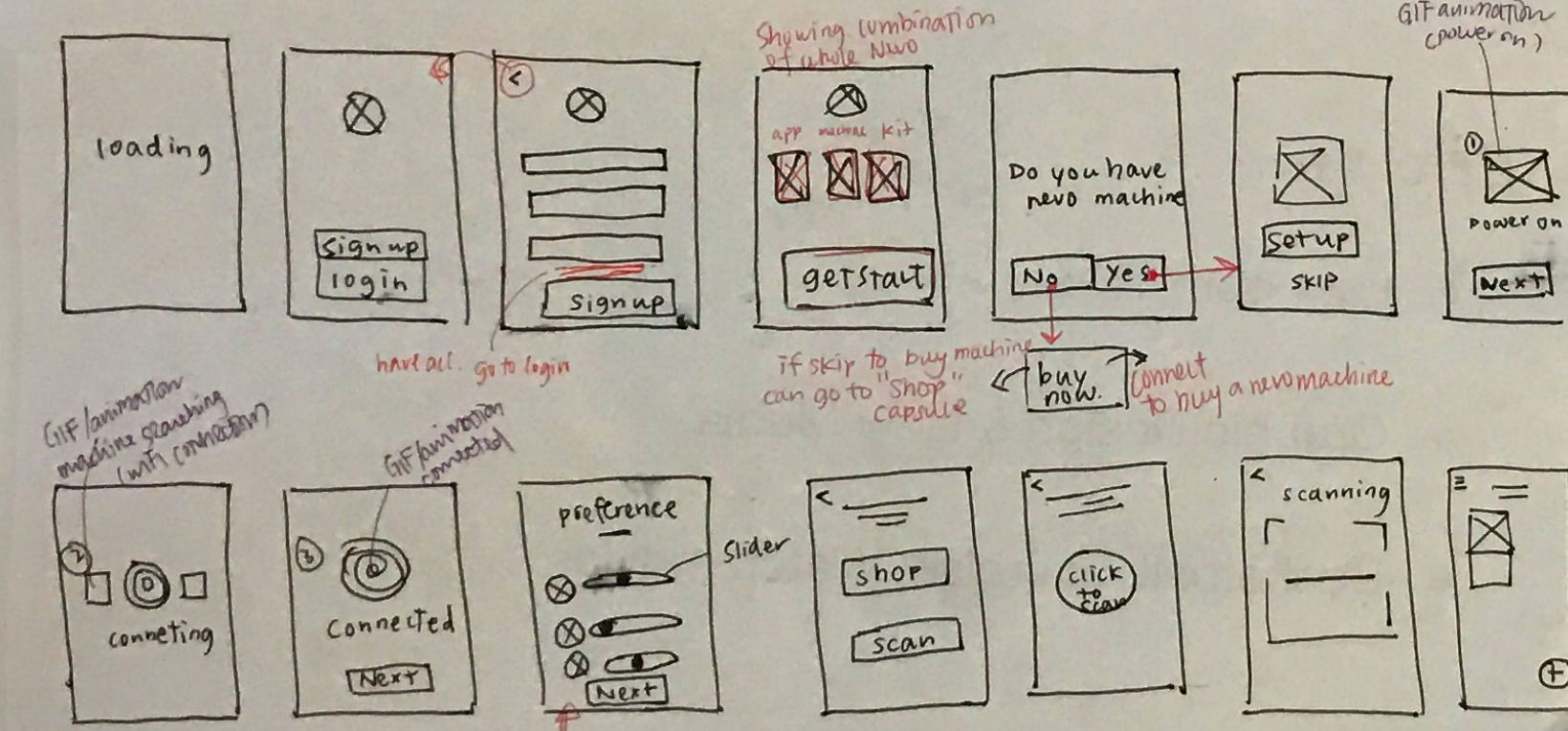
MACHINE SKETCHES



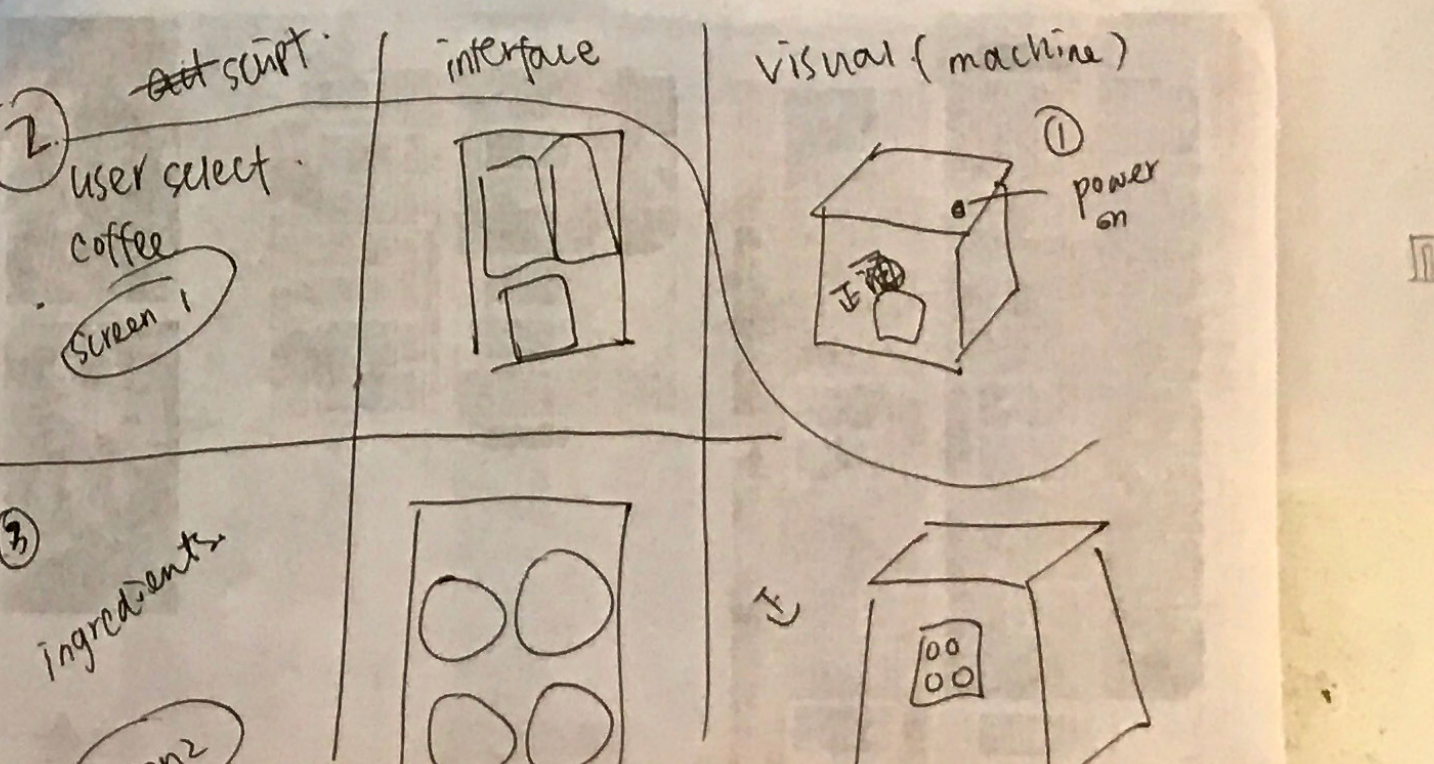
WIREFRAME SKETCHES



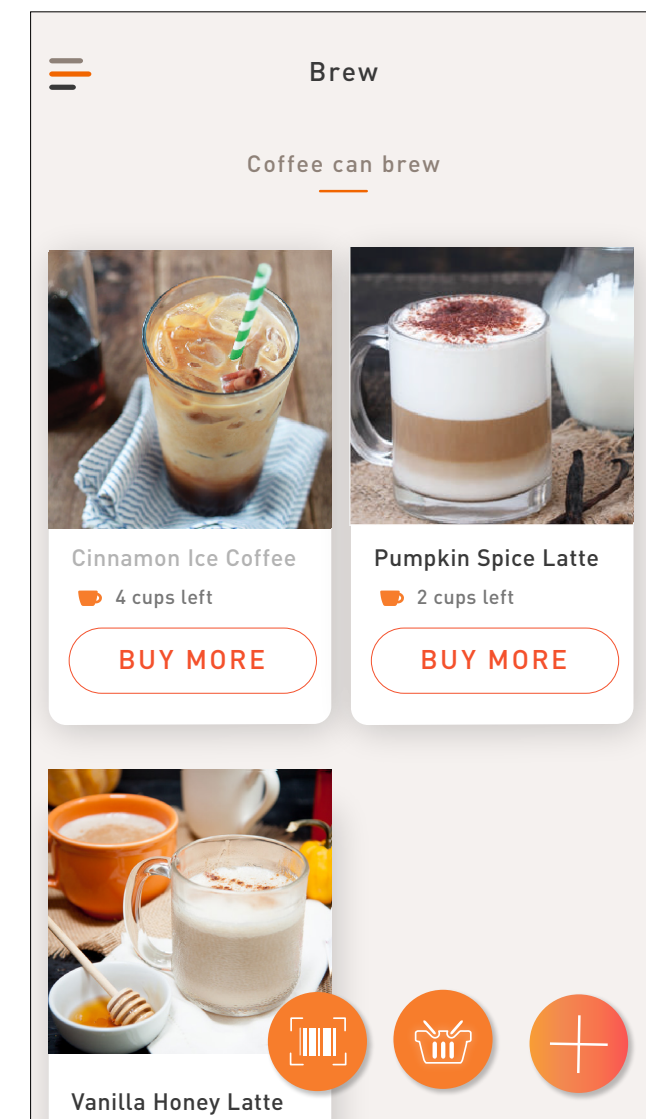
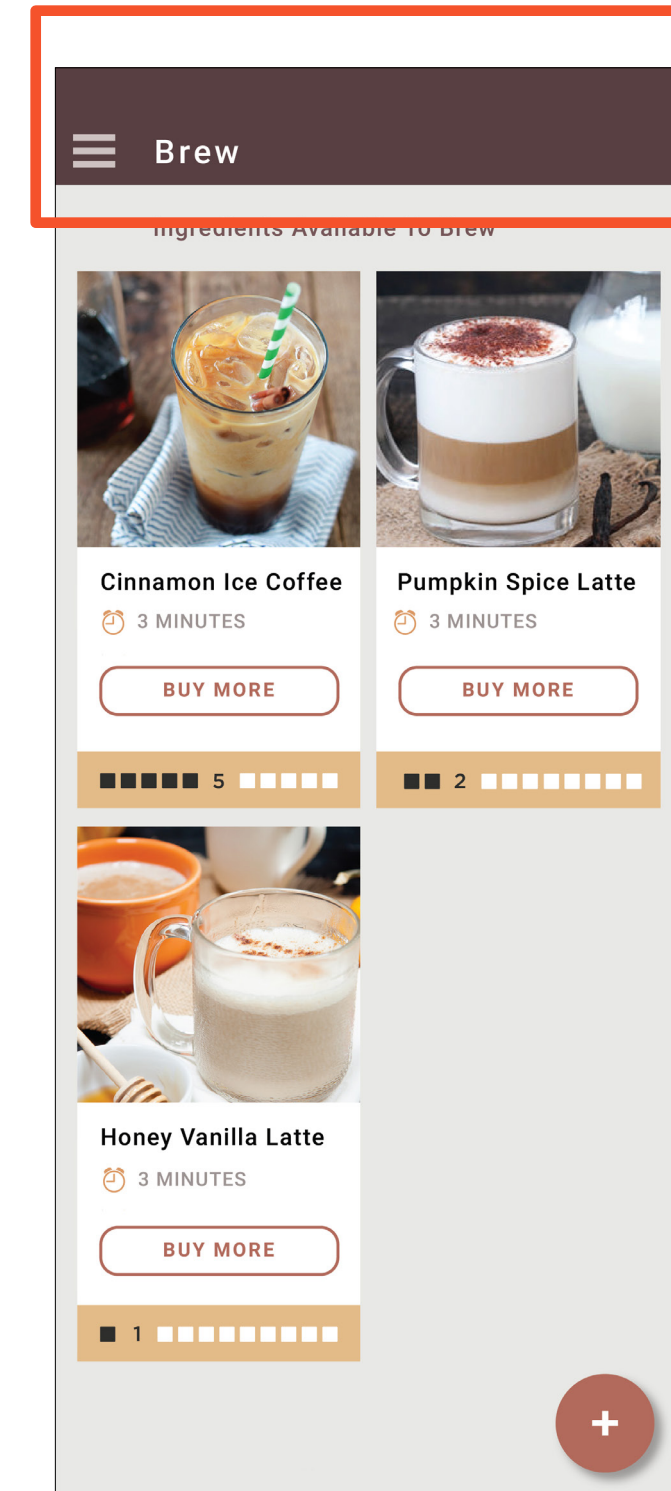
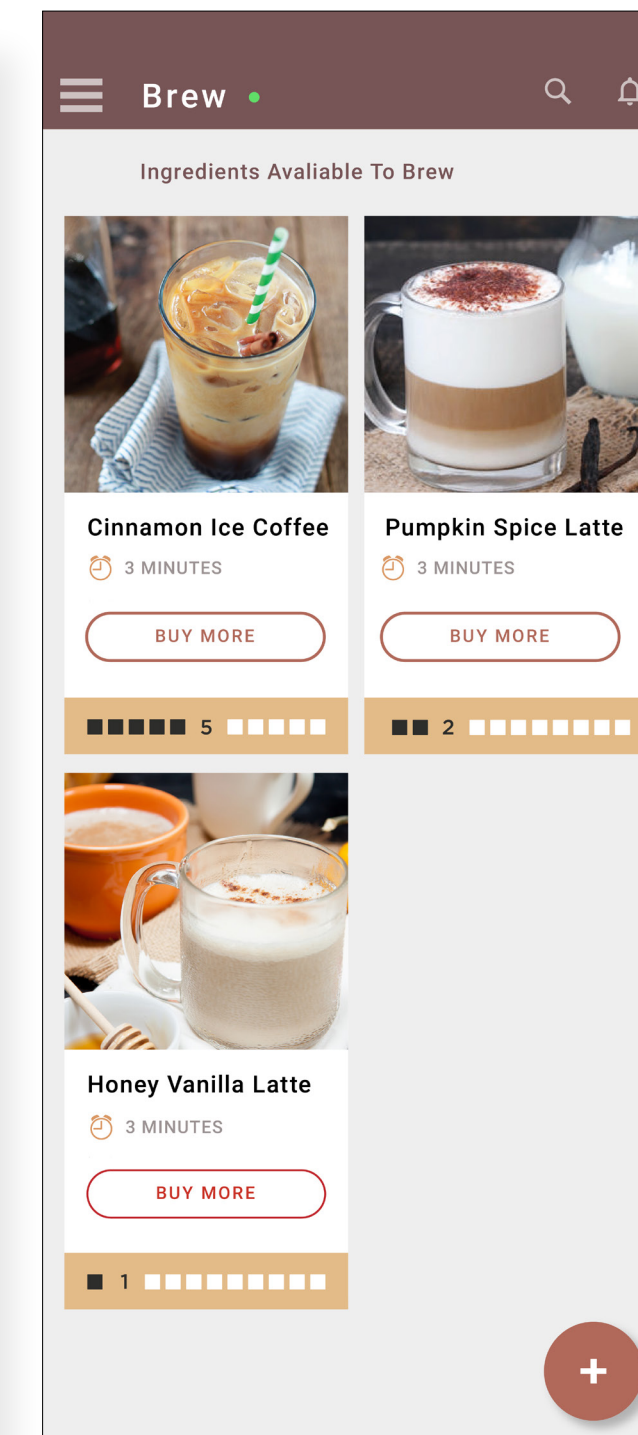
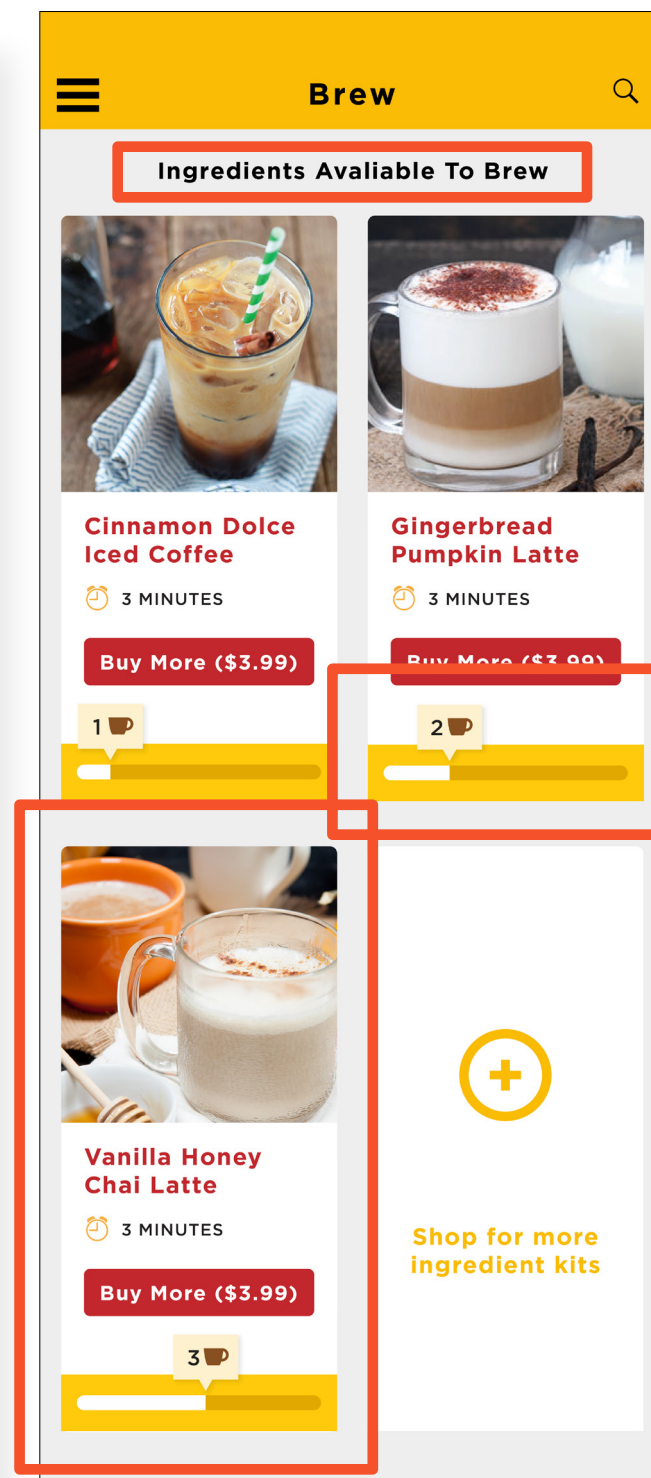
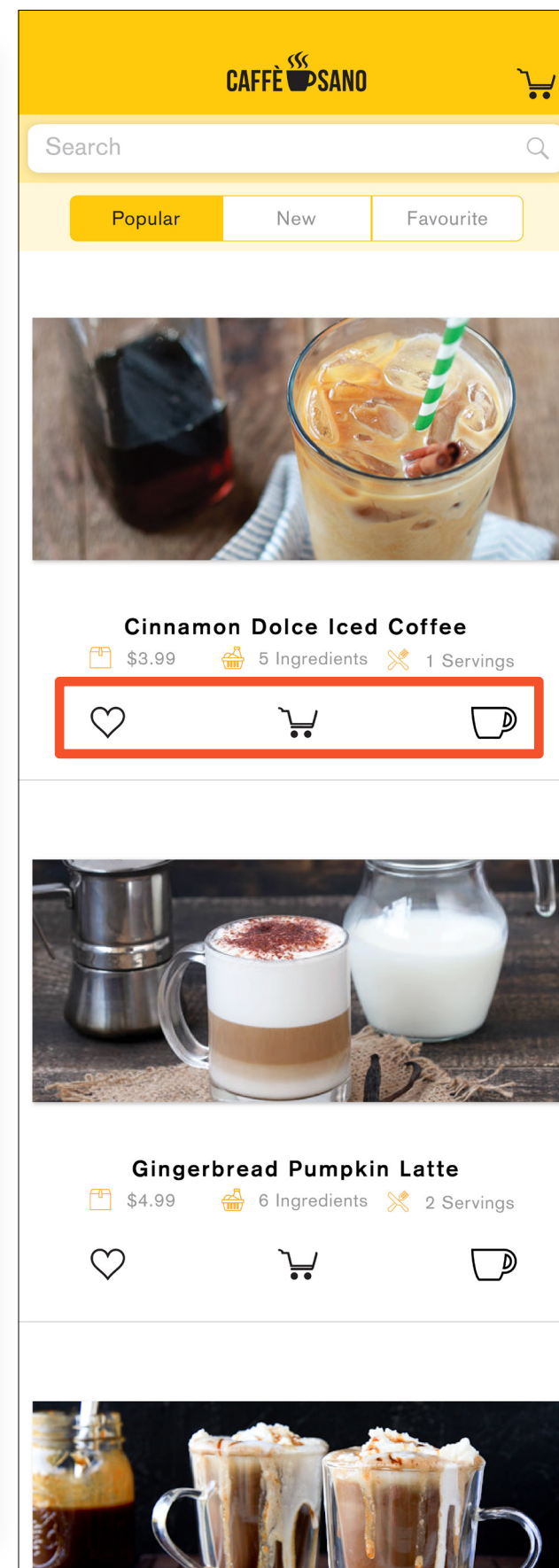
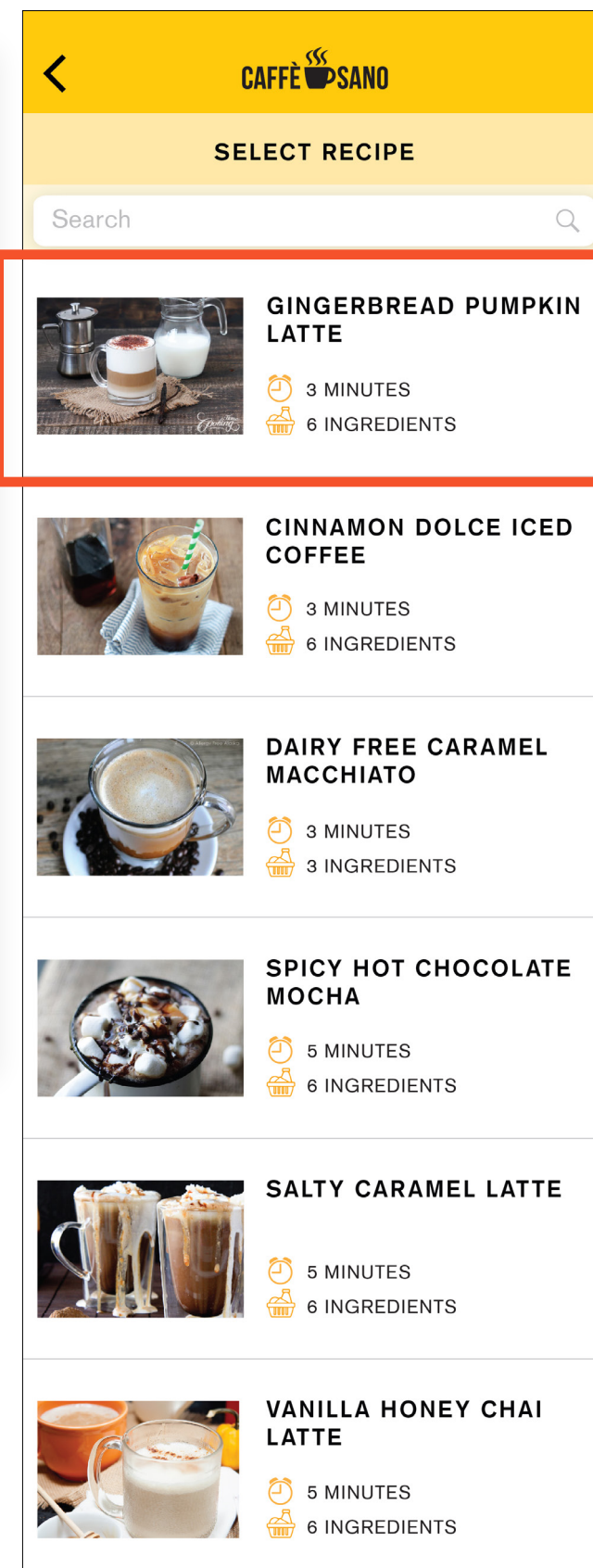
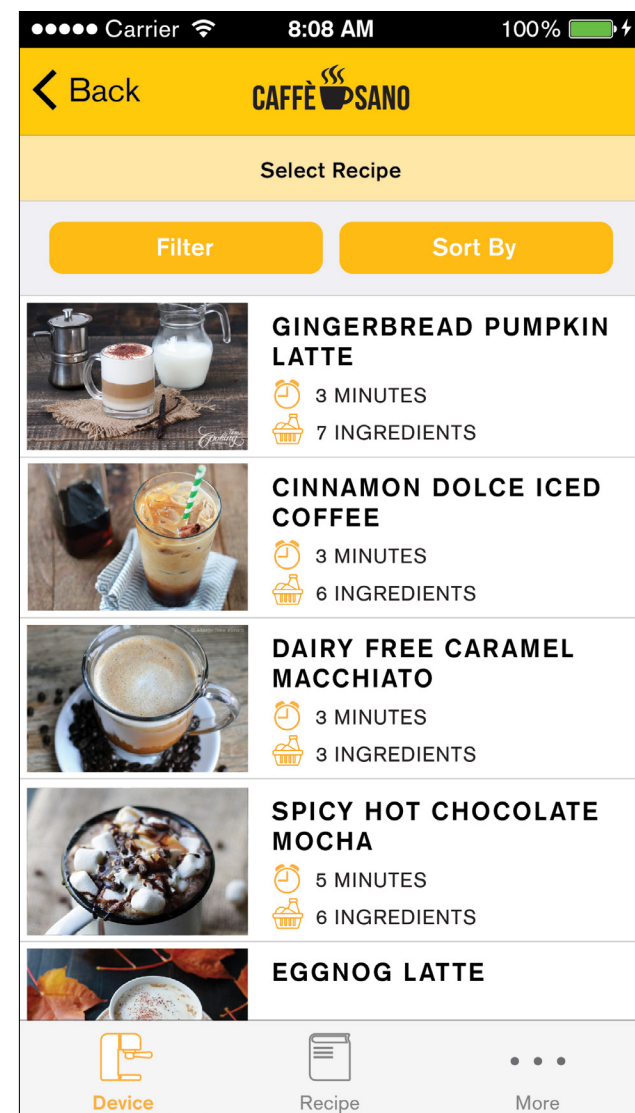
Task 2 New user — create acc, setup machine.



Spec/tech
 - 5in touch screen
 - wifi connectivity
 - weight sensors
 - Superduditor brains - CPU
 - cavity temperature
 - Custom made for busy people
 - tech thinker
 - serious drinker
 - coffee lover
 - Mission Control for your coffee

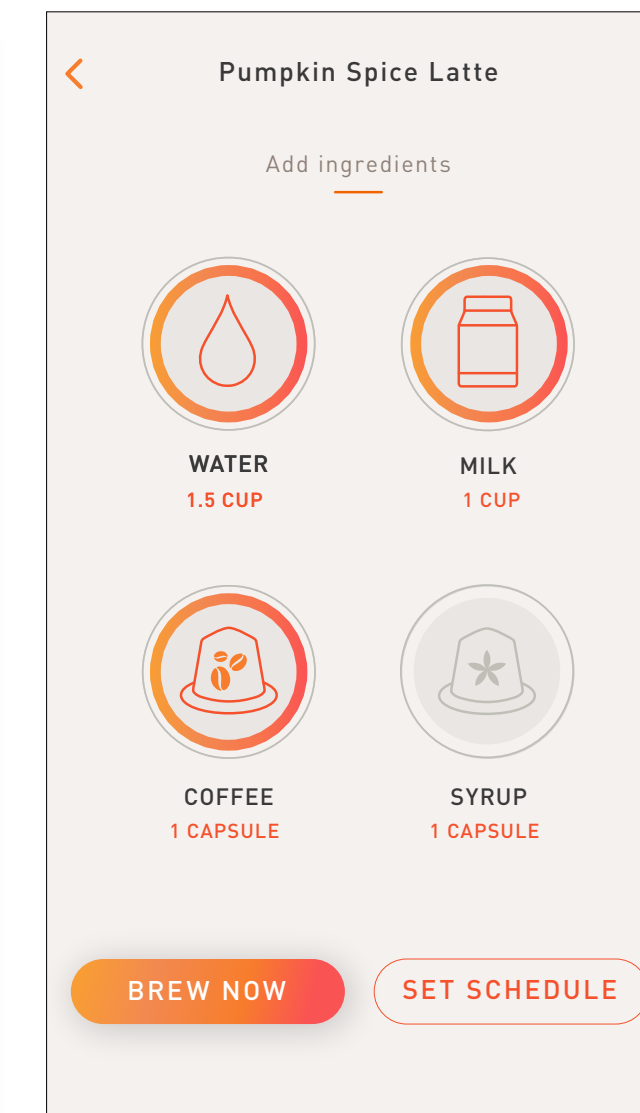
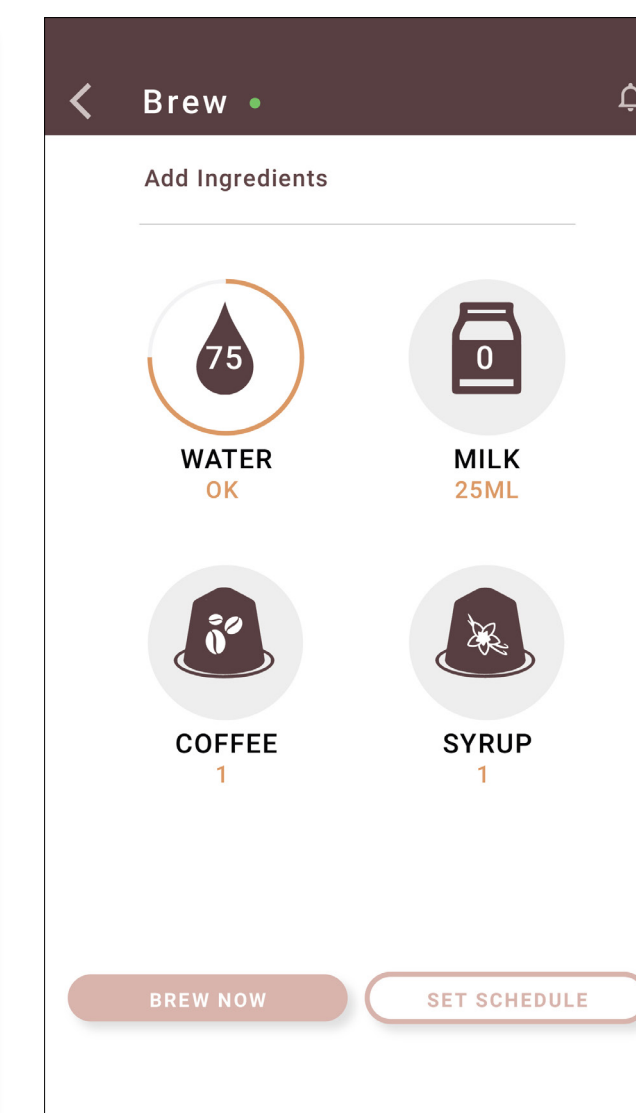
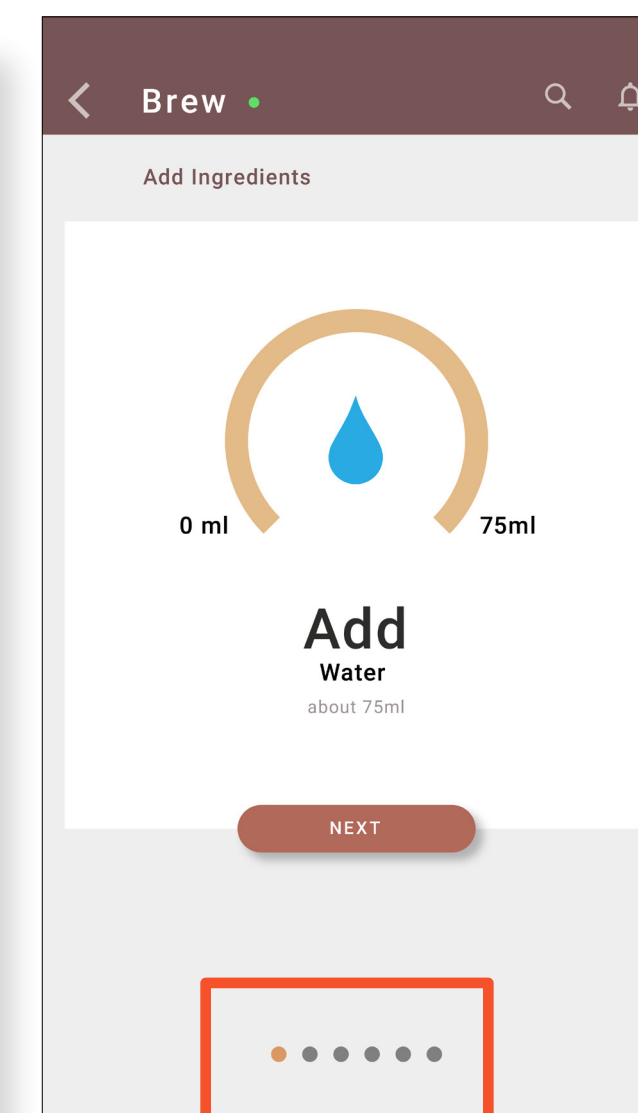
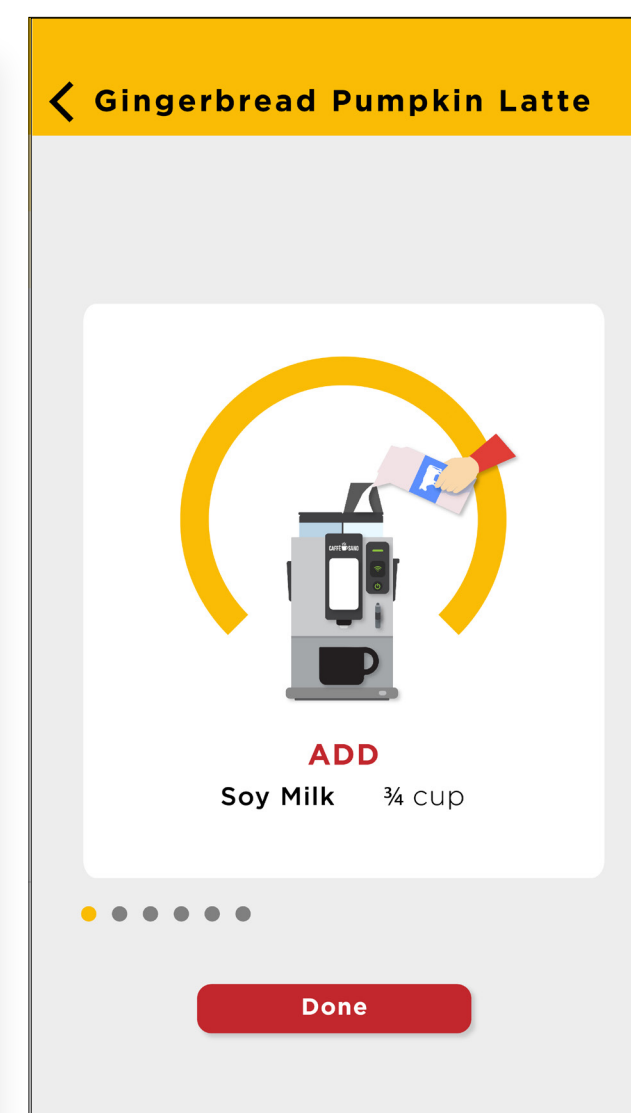
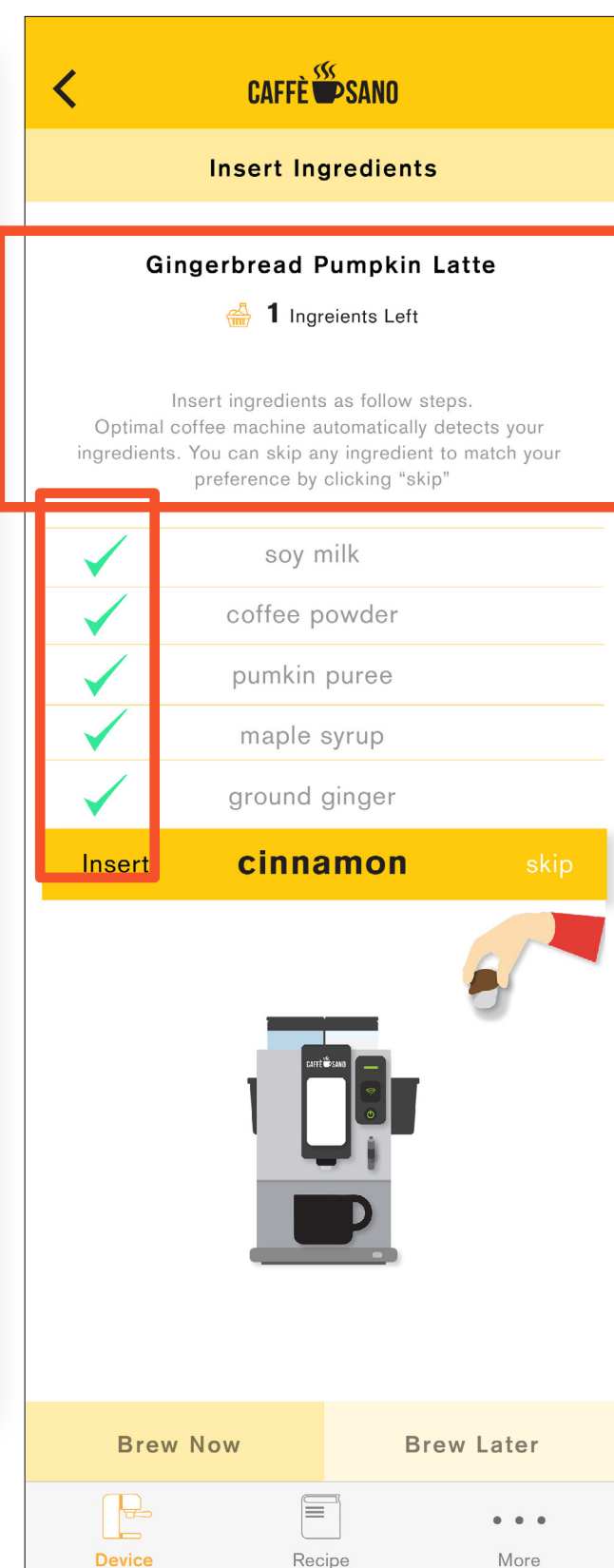
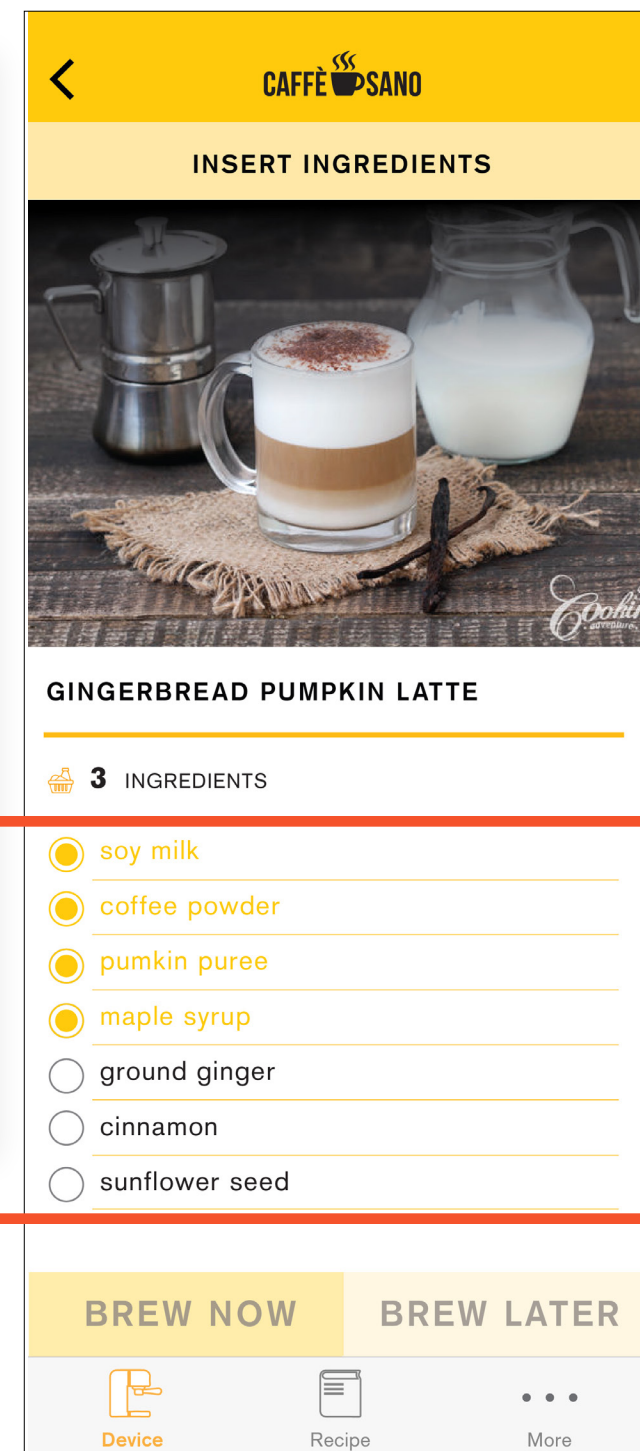
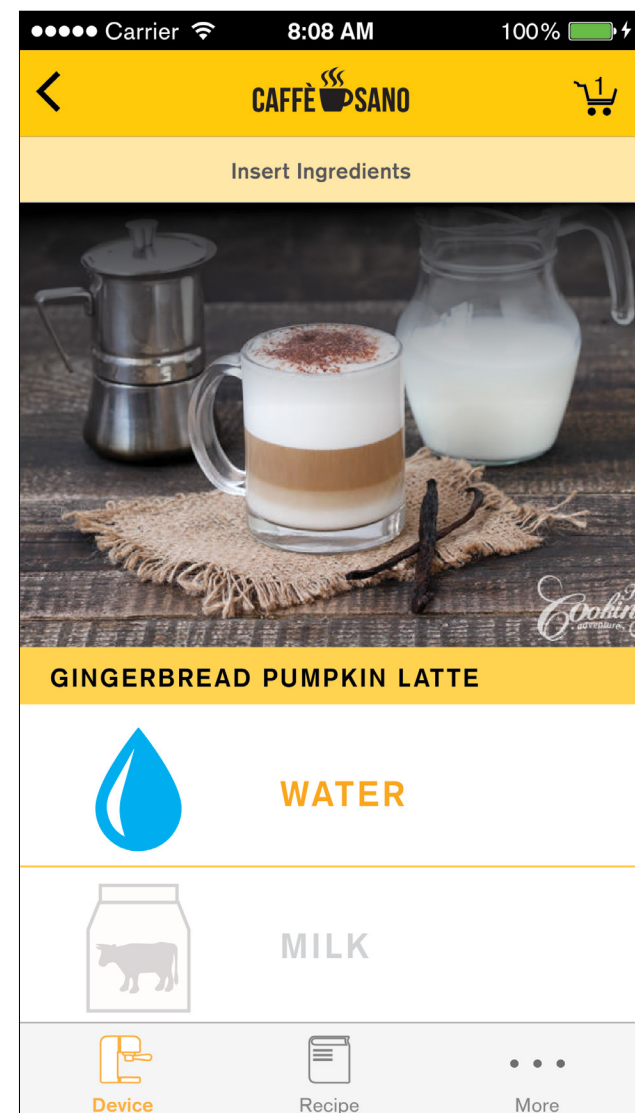


UI DESIGN : BREW



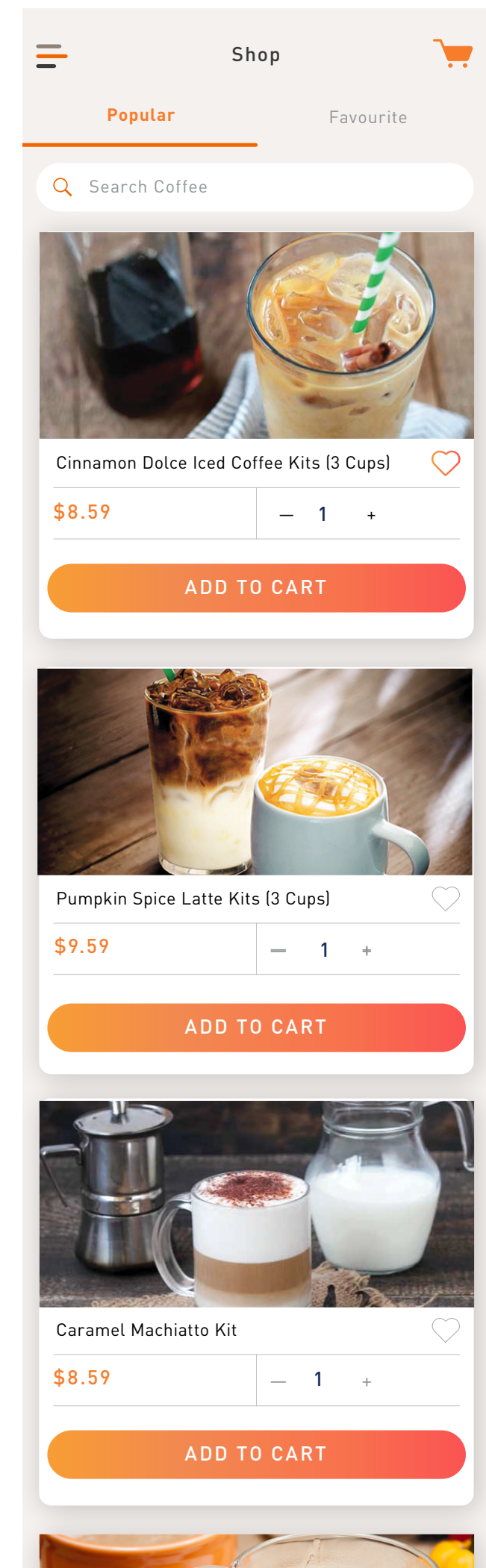
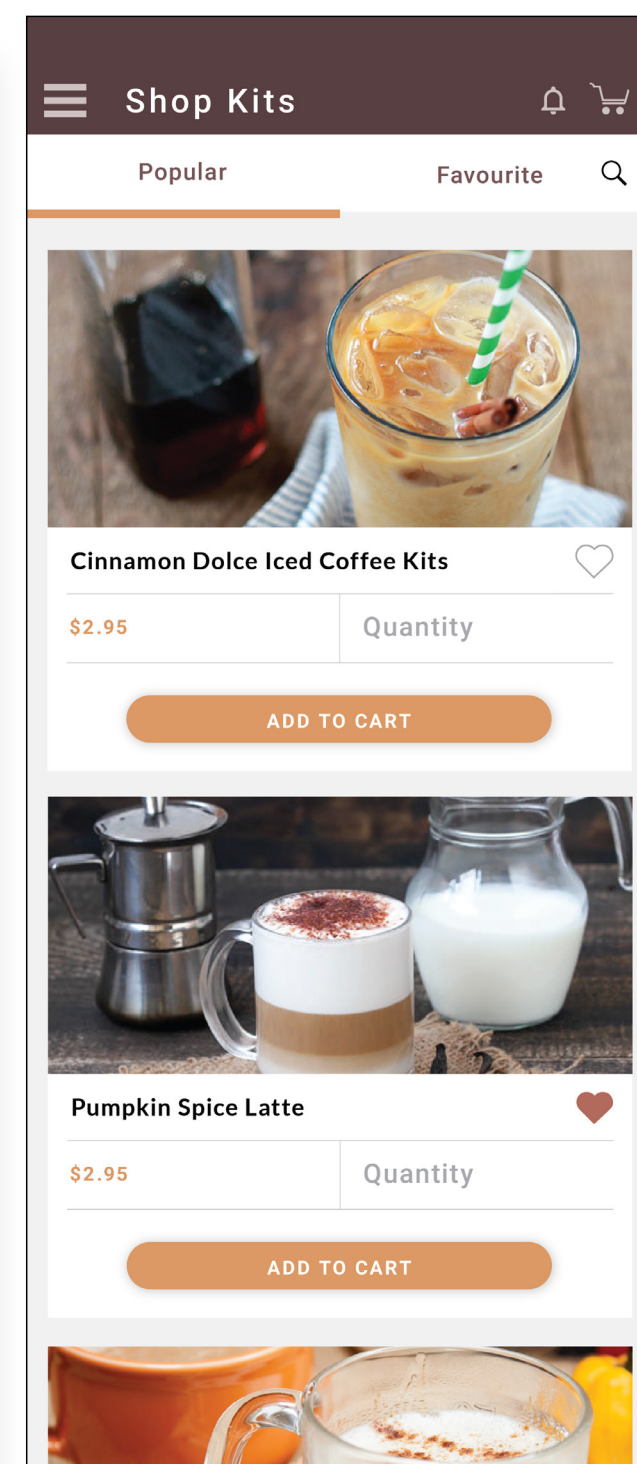
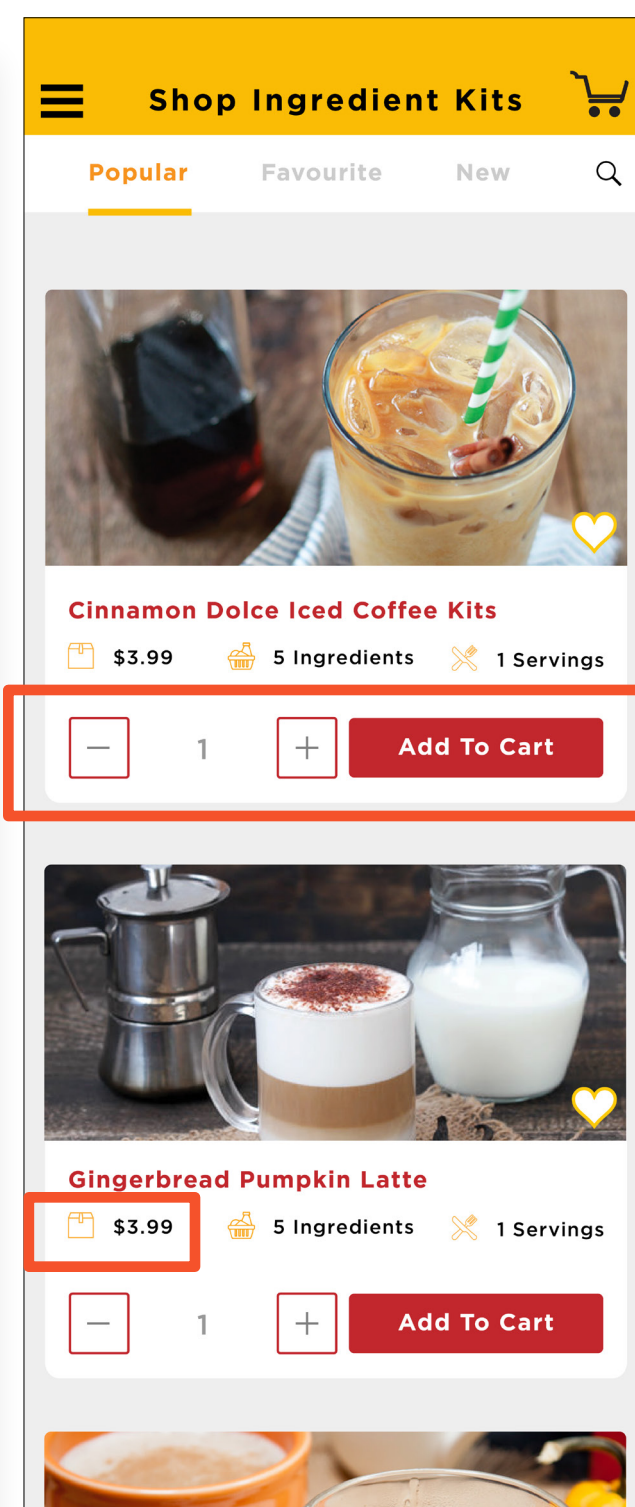
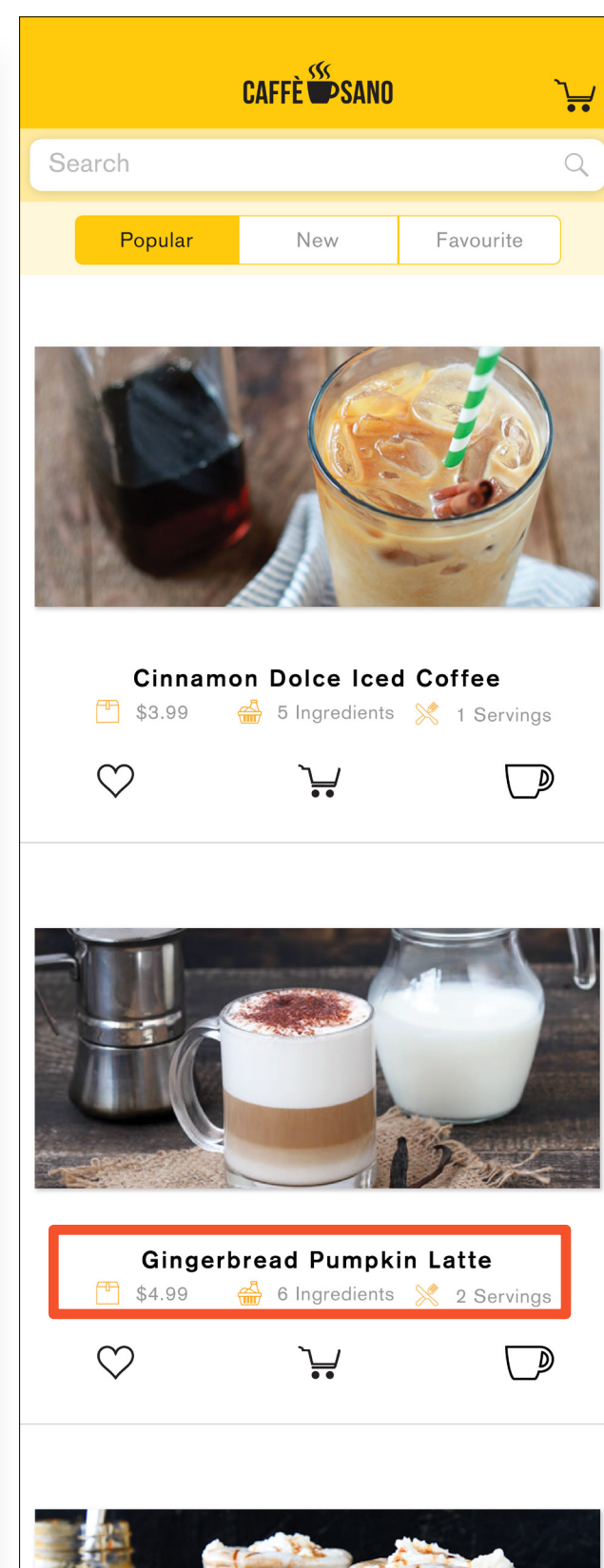
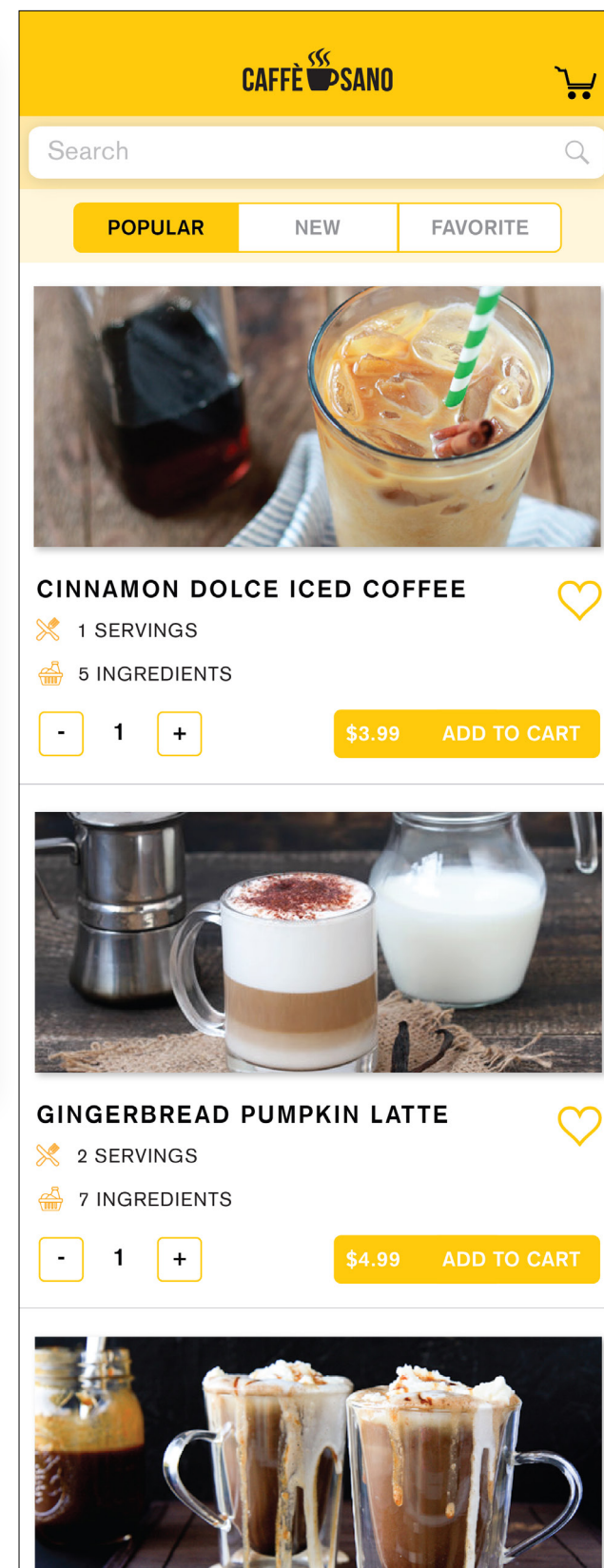
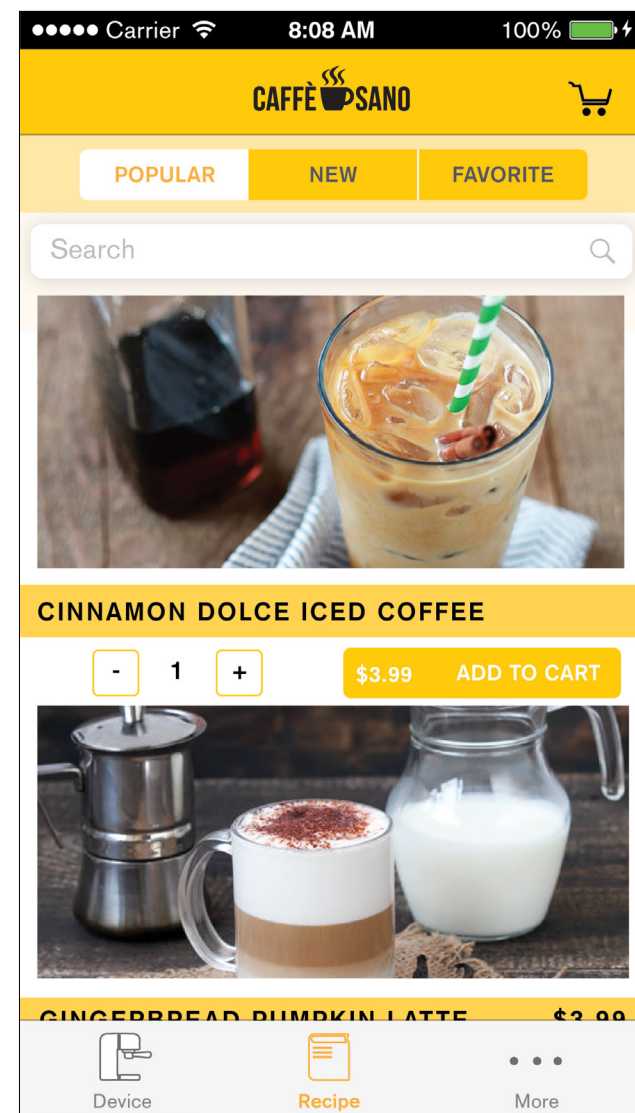
FINAL

UI DESIGN : ADD



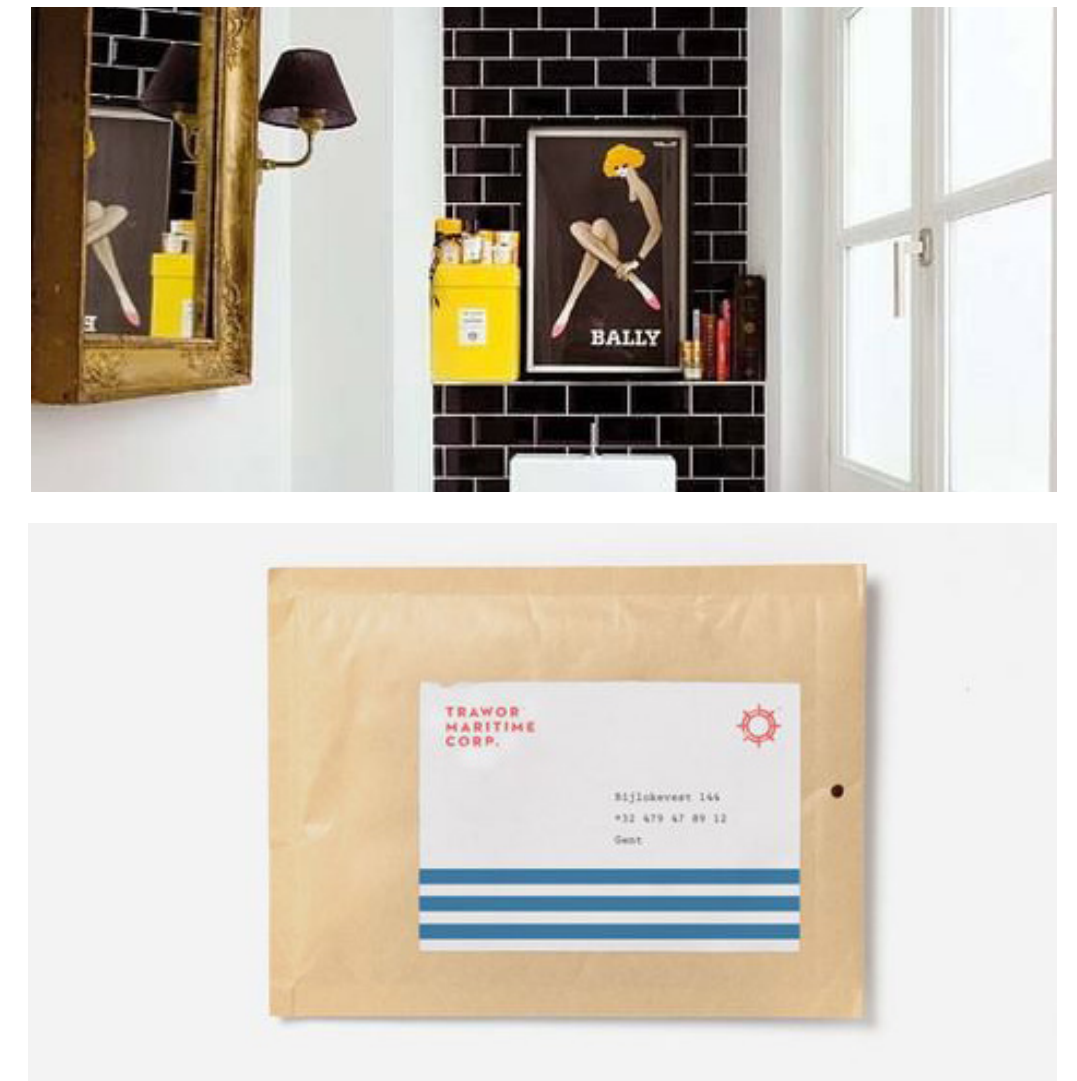
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UI DESIGN : SHOP

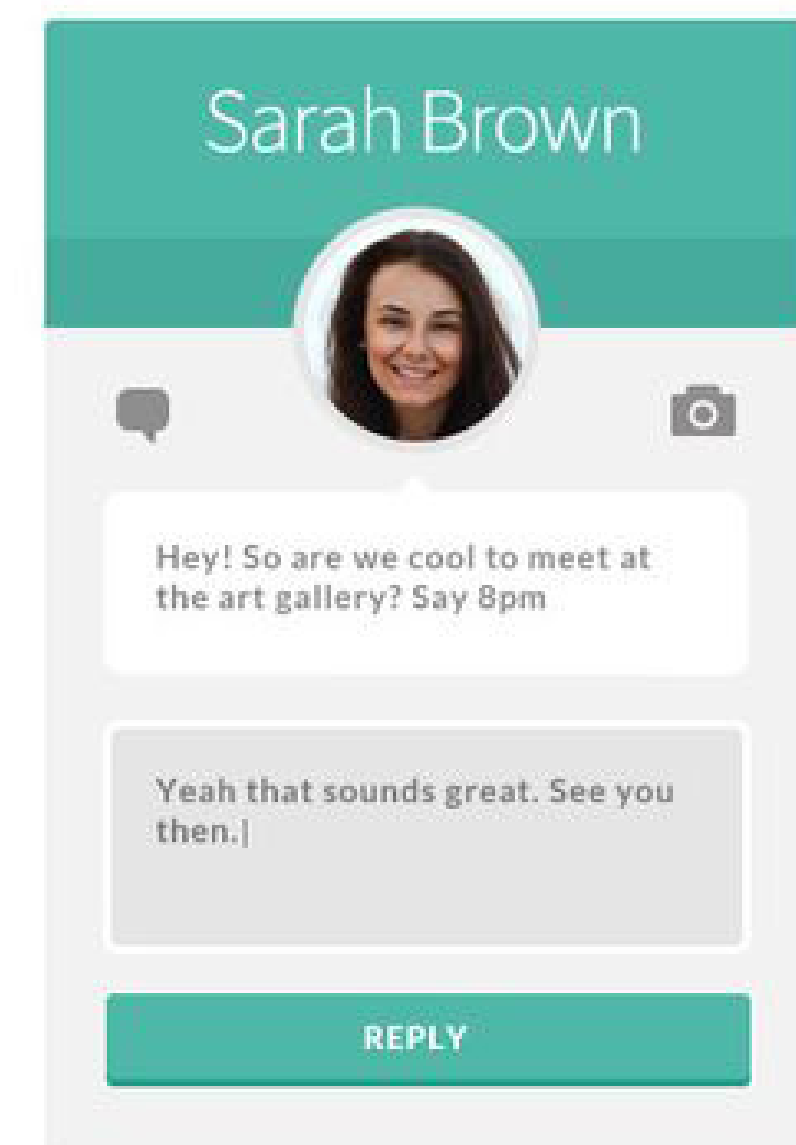
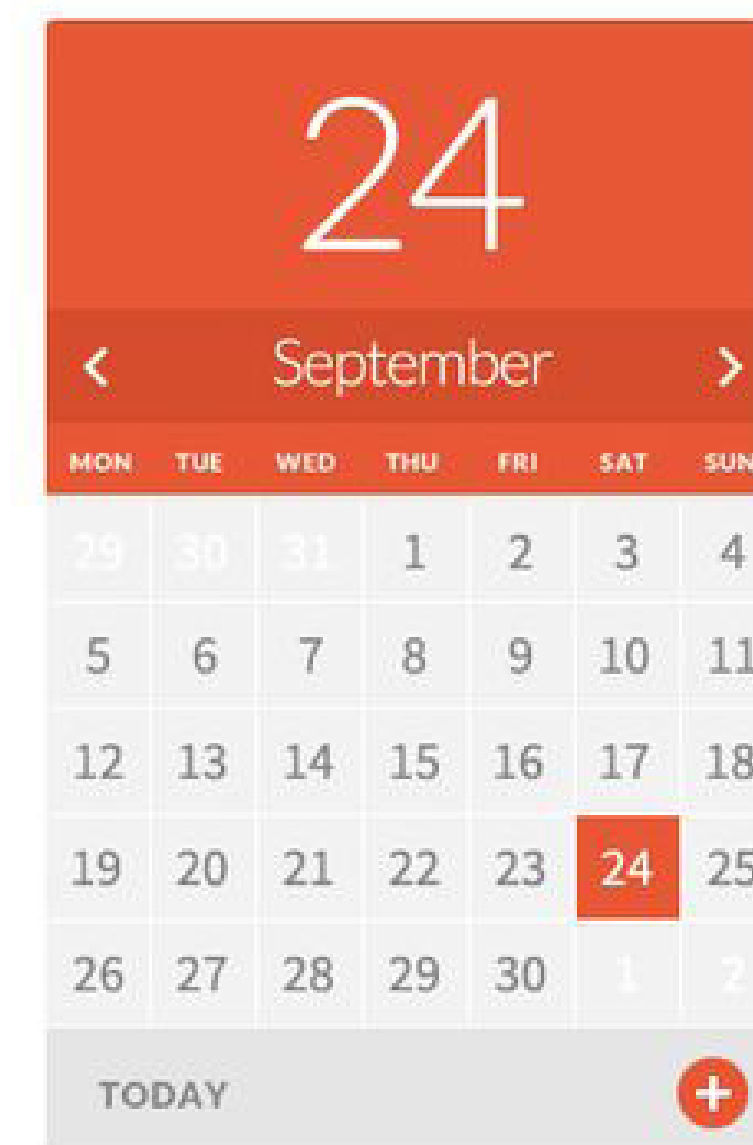
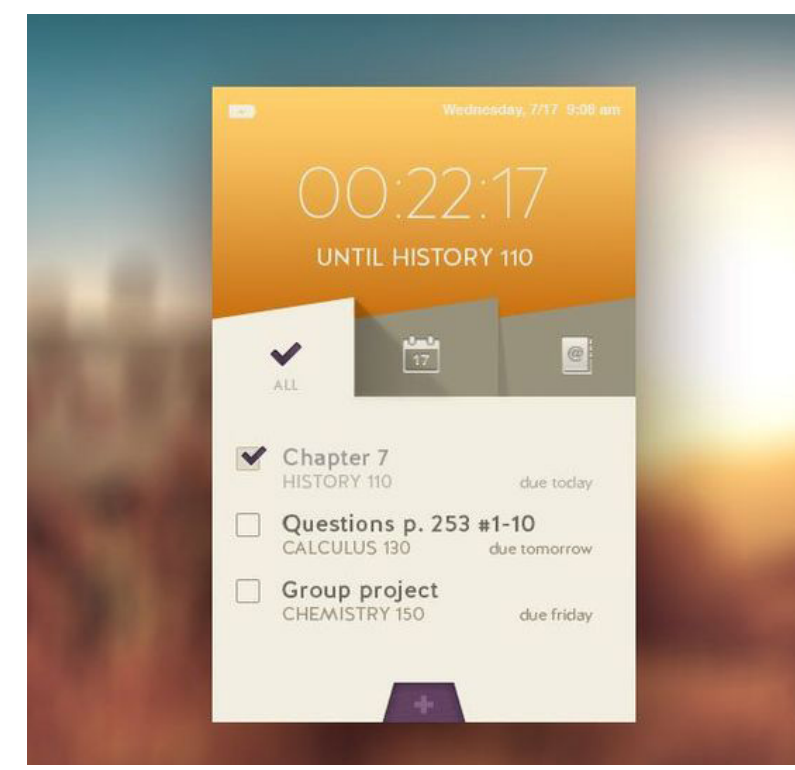
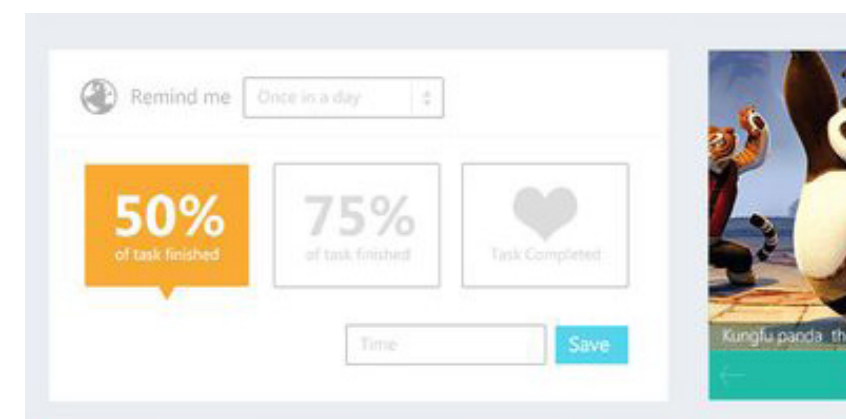
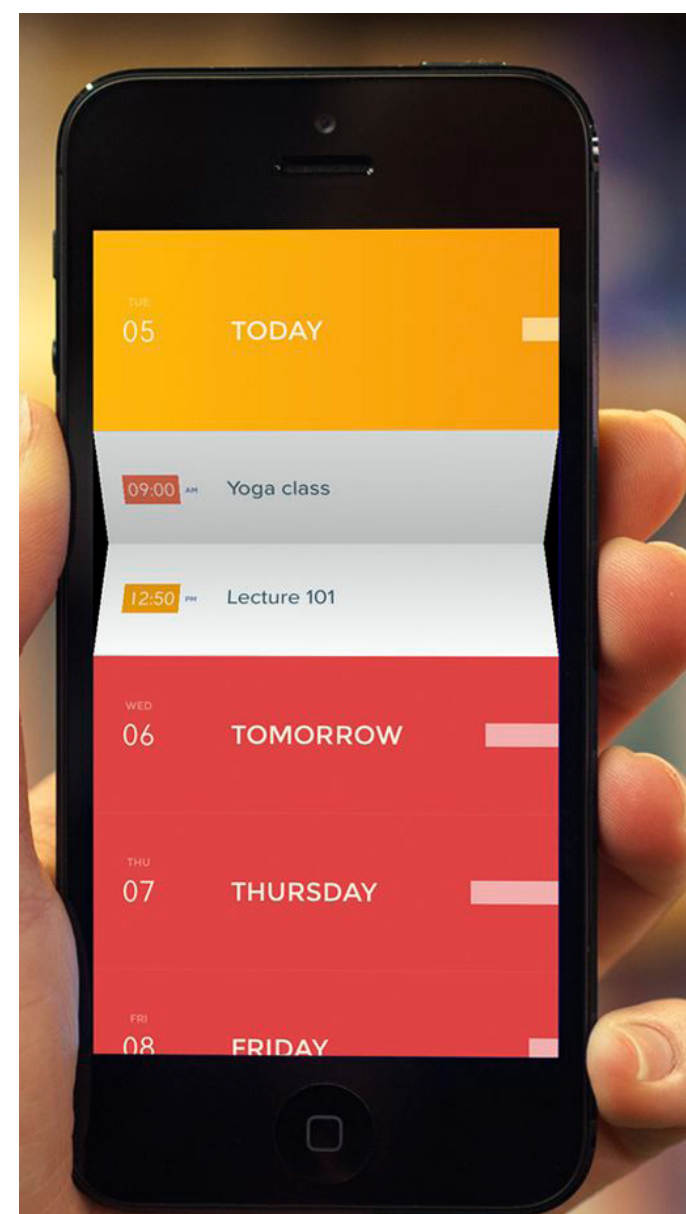
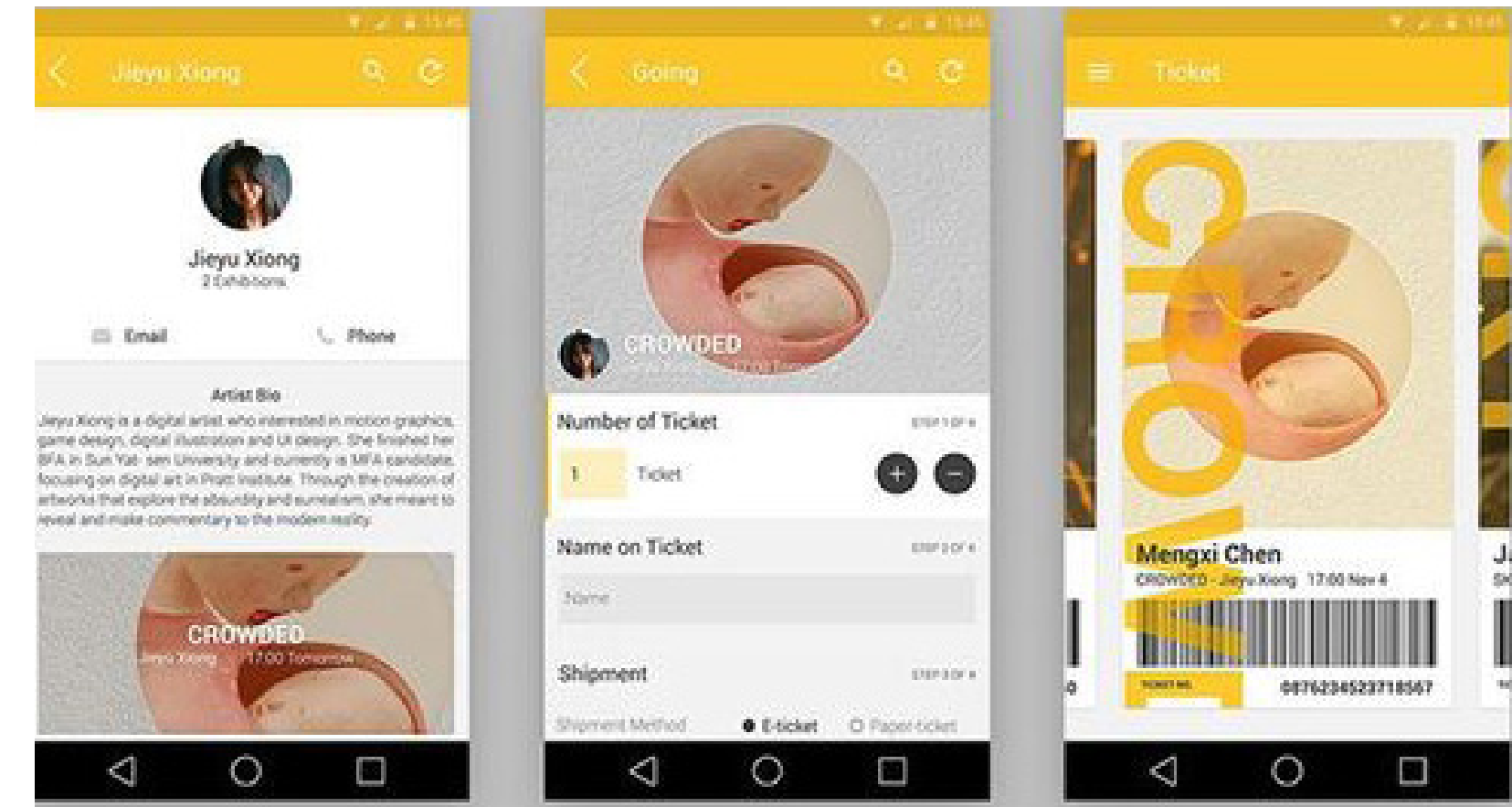
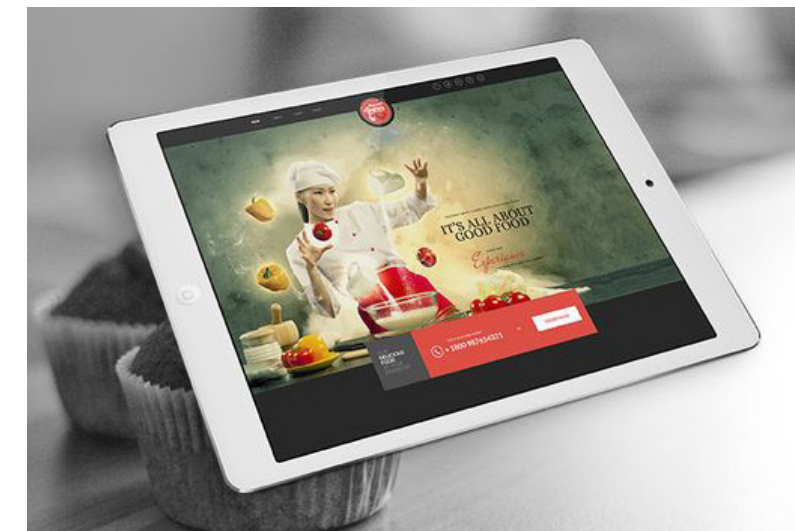
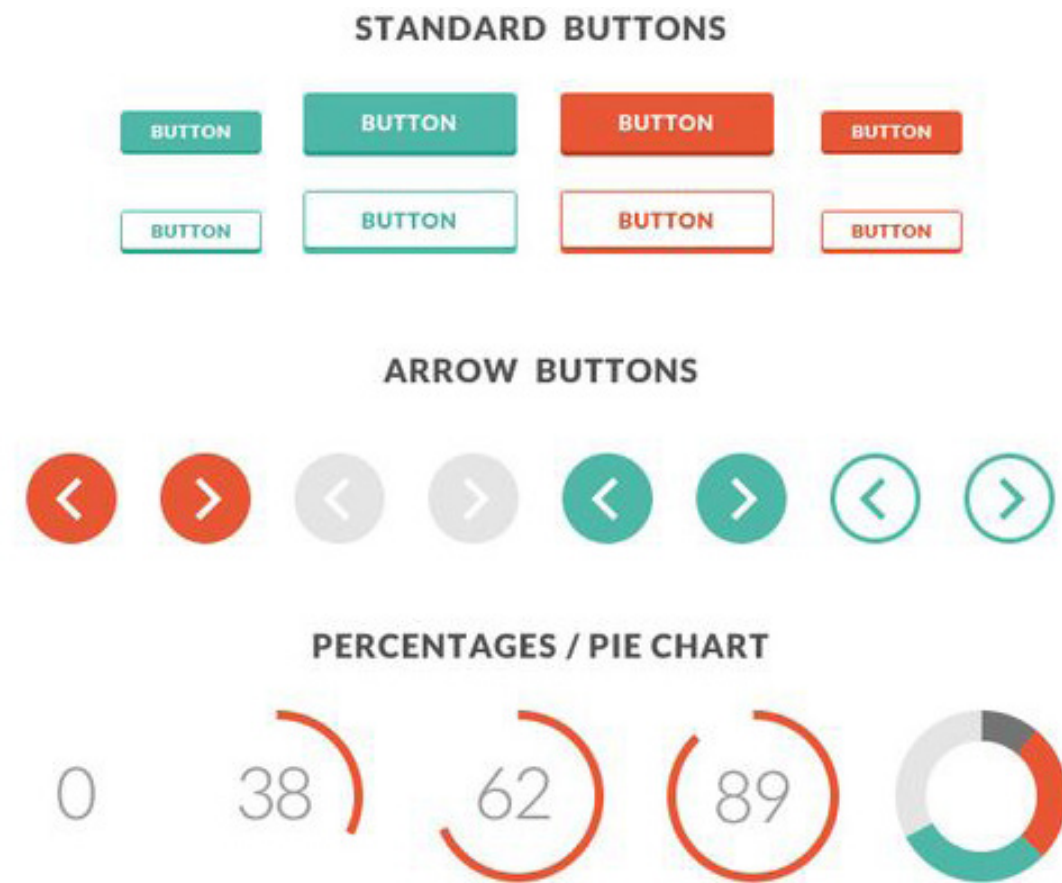
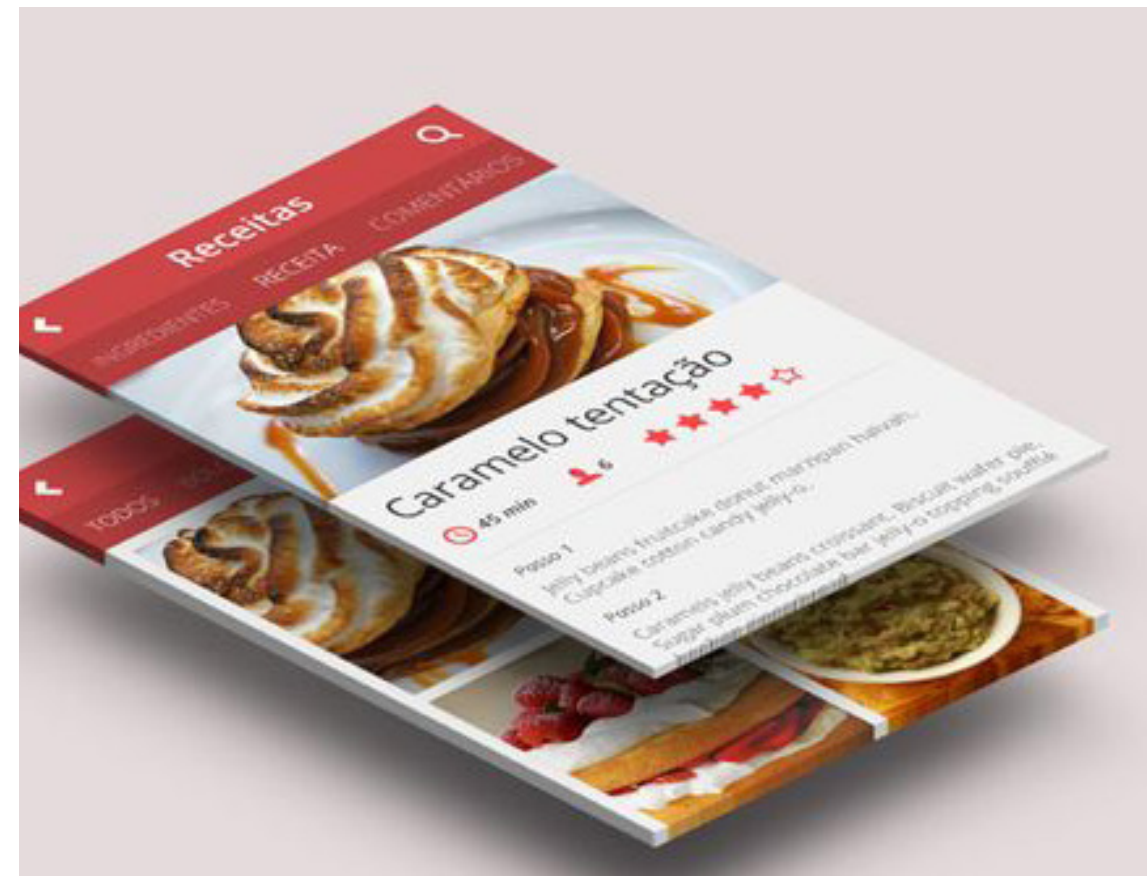


FINAL

MOOD BOARD



UI BOARD



LOGO BOARD



MARY-ANNE DA COSTA
ARCHITECT

PRISA
ARTE CONTEMPORÂNEA BRASILEIRA

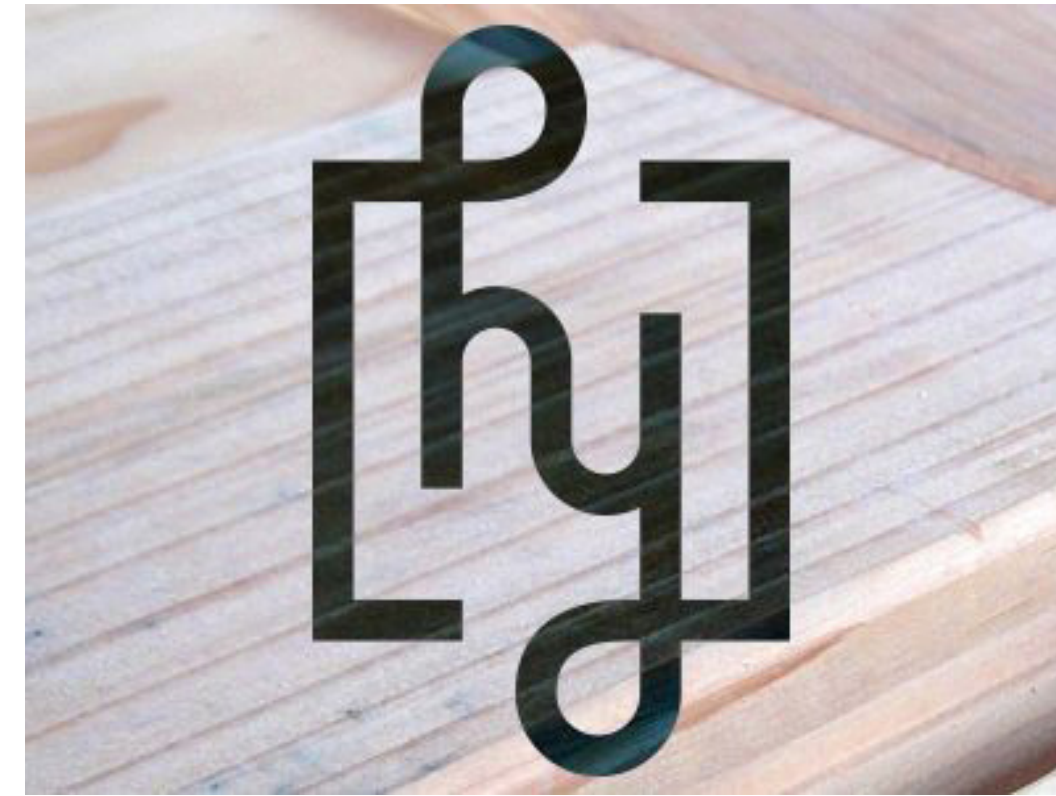
PRISA



ARTE CONTEMPORÂNEA
BRASILEIRA



ARTE CONTEMPORÂNEA
BRASILEIRA



LENORE
DESIGN

creating functional yet captivating environments

MOTIFO

E + E = S

EYE

SYNERGIE



DYNAMISME



PERFORMANCE



PERFORMANCE



INNOVATION



INNOVATION

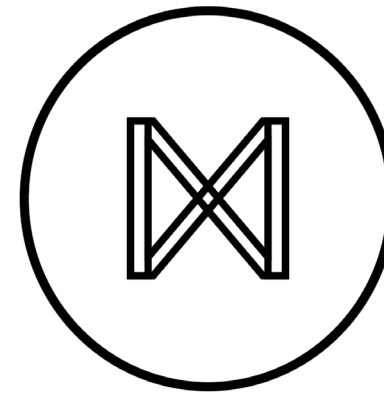


SYNERGIE ABSOLUE



TRILOGY

LOGO VARIATION



LOGO DESIGN



NEVO Logo

Use whenever possible



White Logo

Use white logo on NEVO orange background



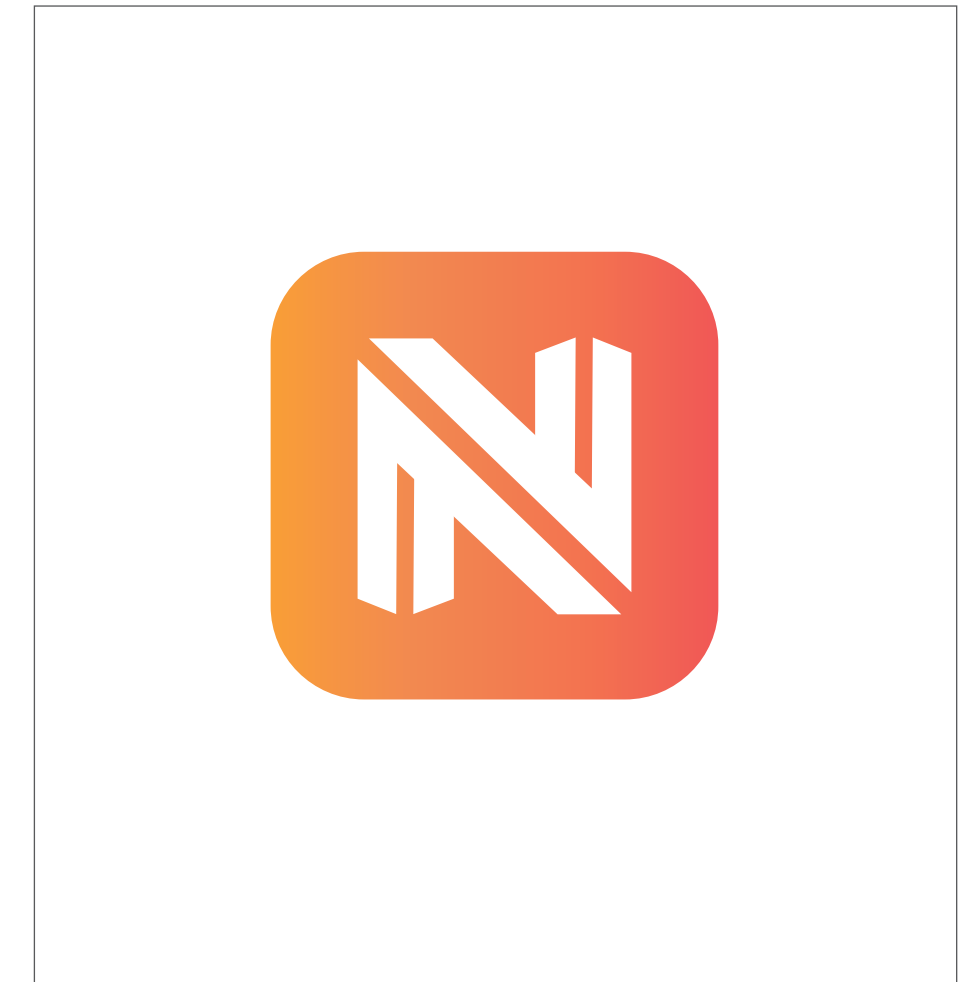
Black Logo

Use this with content in black and white



Logo Mark

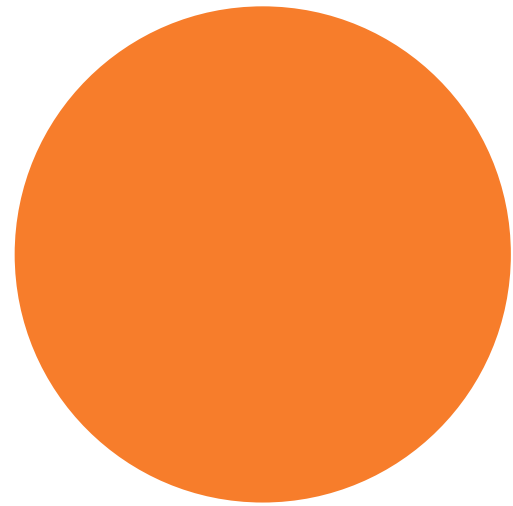
Can use without the wordmark



App Logo

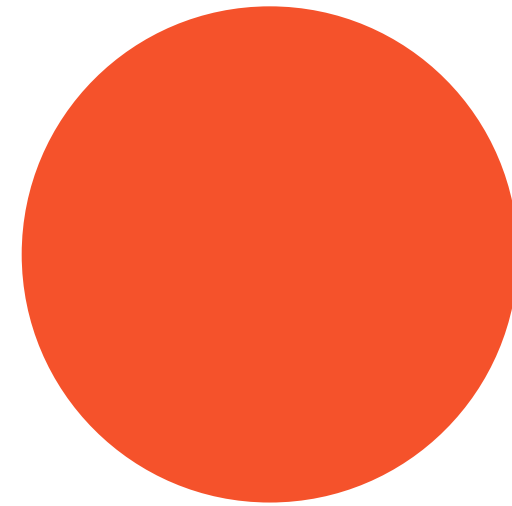
Use this only when referencing the IOS version of NEVO

COLOR PALETTE



NEVO Orange

Pantone 1575 C
CMYK: 0 63 93 0
RGB: 247 124 43
HEX: #F77C2B



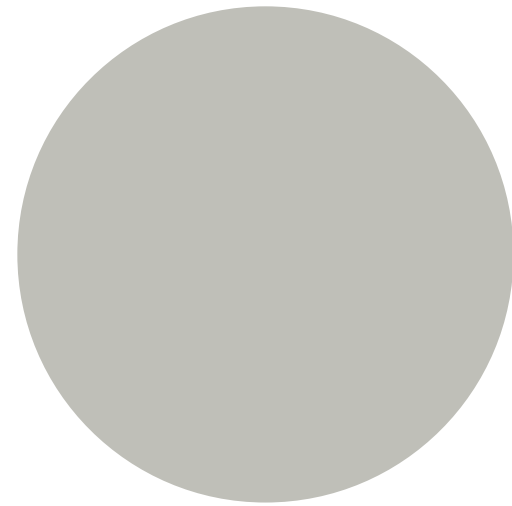
NEVO Red

Pantone 17-1462
CMYK: 0 84 92 0
RGB: 244 81 44
HEX: #F4512C



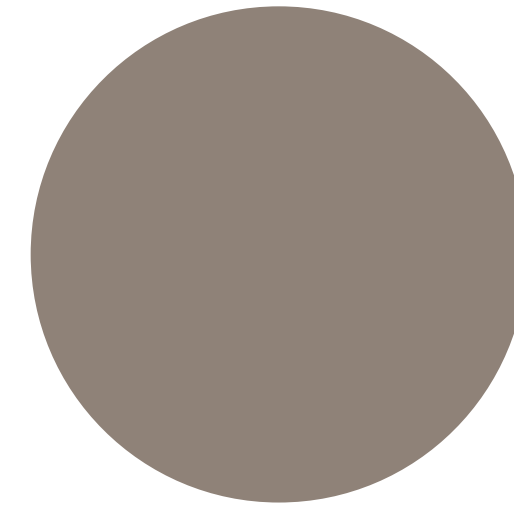
Light Grey

Pantone Grey White
CMYK: 3 3 4 0
RGB: 235 241 239
HEX: #F4F2EF



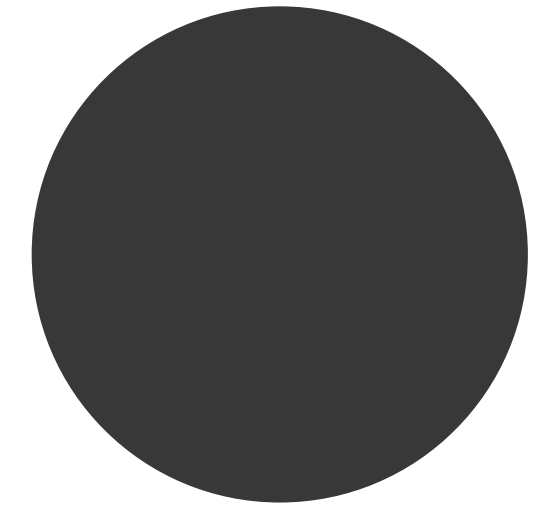
Medium Grey

Pantone Cool Gray 4 C
CMYK: 26 20 26 0
RGB: 191 191 183
HEX: #BFBFB7



Warm Grey

Pantone 409 C
CMYK: 45 44 49 8
RGB: 142 129 120
HEX: #8E8178



Dark Grey

Pantone Black C
CMYK: 69 62 61 53
RGB: 57 57 57
HEX: #383838



HEX: #F89D35
Location: 0%



HEX: #F28950
Location: 33%



HEX: #F8724D
Location: 66%



HEX: #FA5353
Location: 99%

TYPOGRAPHY

DIN 1451 sans-serif typeface

Foundry: FontFont, Linotype GmbH

DIN Regular

ABCDEFGHIJKLMNOPQRSTUVWXYZ
abcdefghijklmnopqrstuvwxyz
1234567890
!@#\$%^&*()_+?:"→←→

DIN Medium

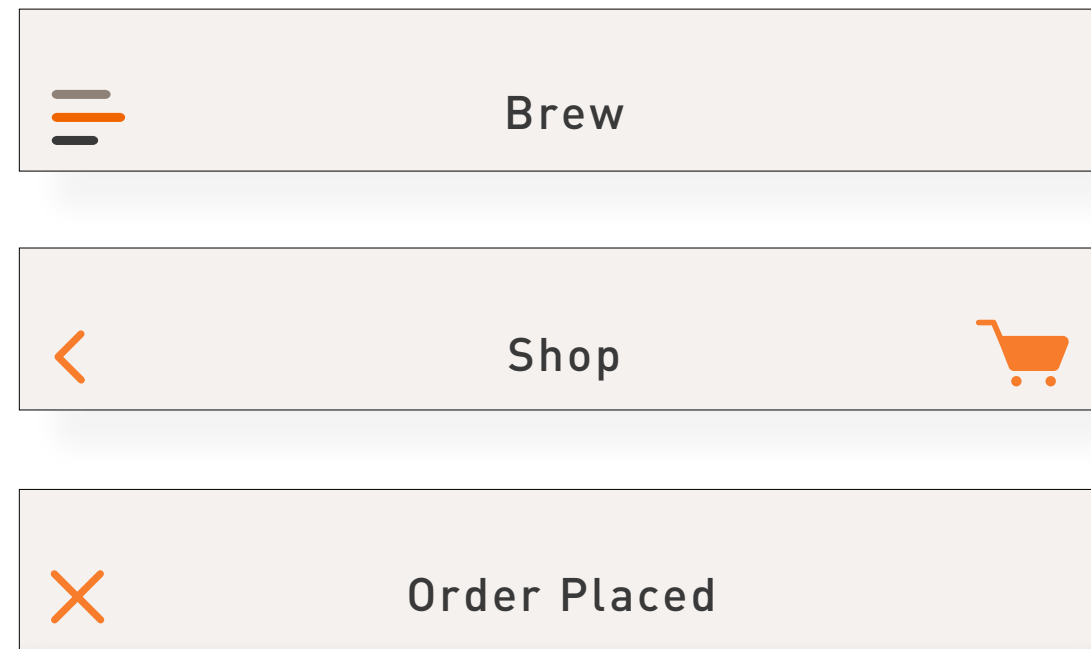
ABCDEFGHIJKLMNOPQRSTUVWXYZ
abcdefghijklmnopqrstuvwxyz
1234567890
!@#\$%^&*()_+?:"→←→

DIN Bold

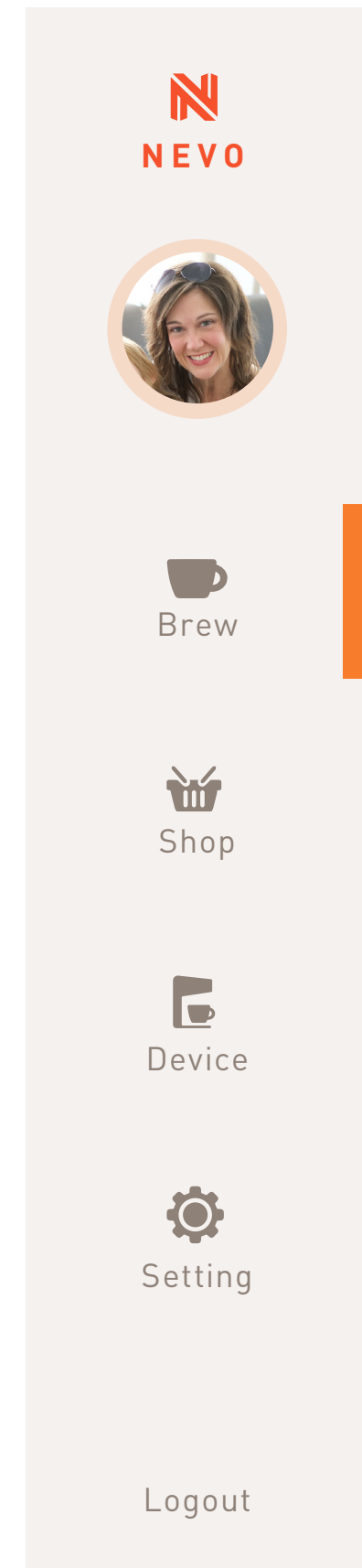
ABCDEFGHIJKLMNOPQRSTUVWXYZ
abcdefghijklmnopqrstuvwxyz
1234567890
!@#\$%^&*()_+?:"→←→

DESIGN GUIDELINES

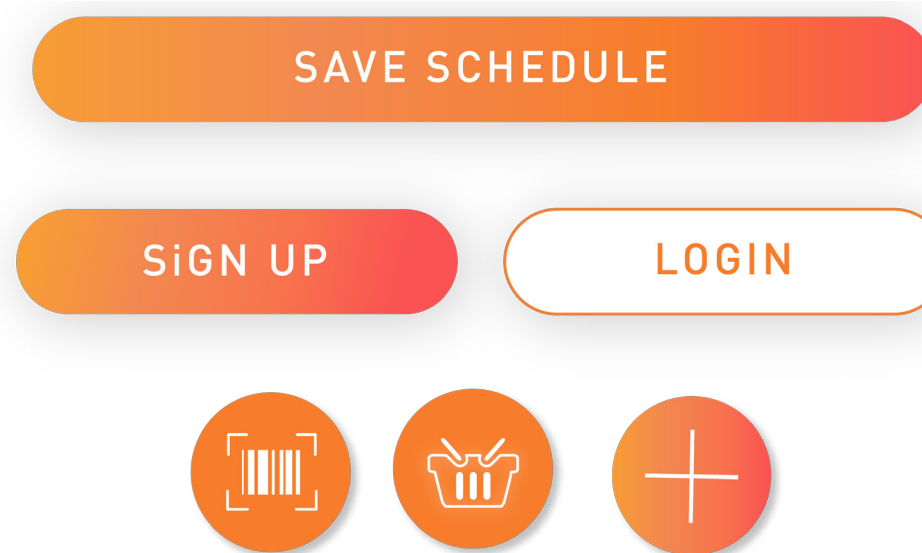
Header



Menu



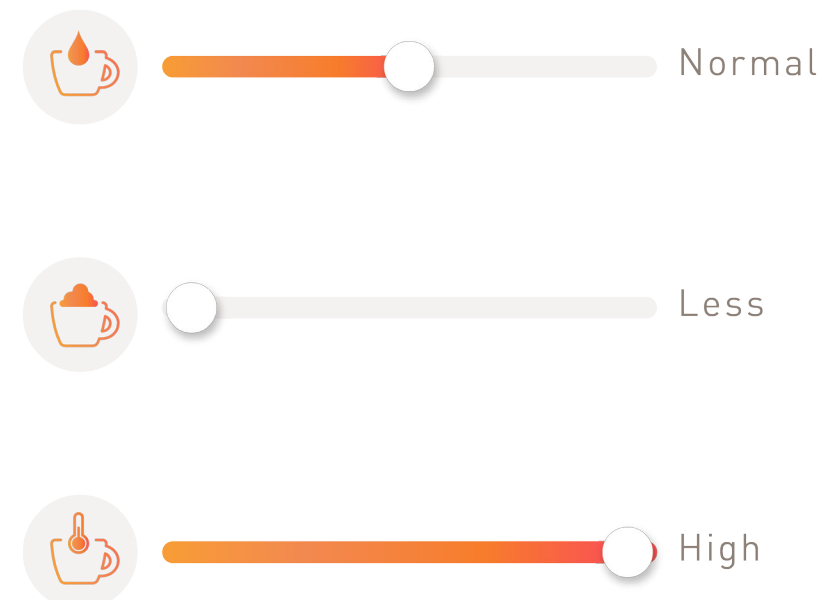
Button



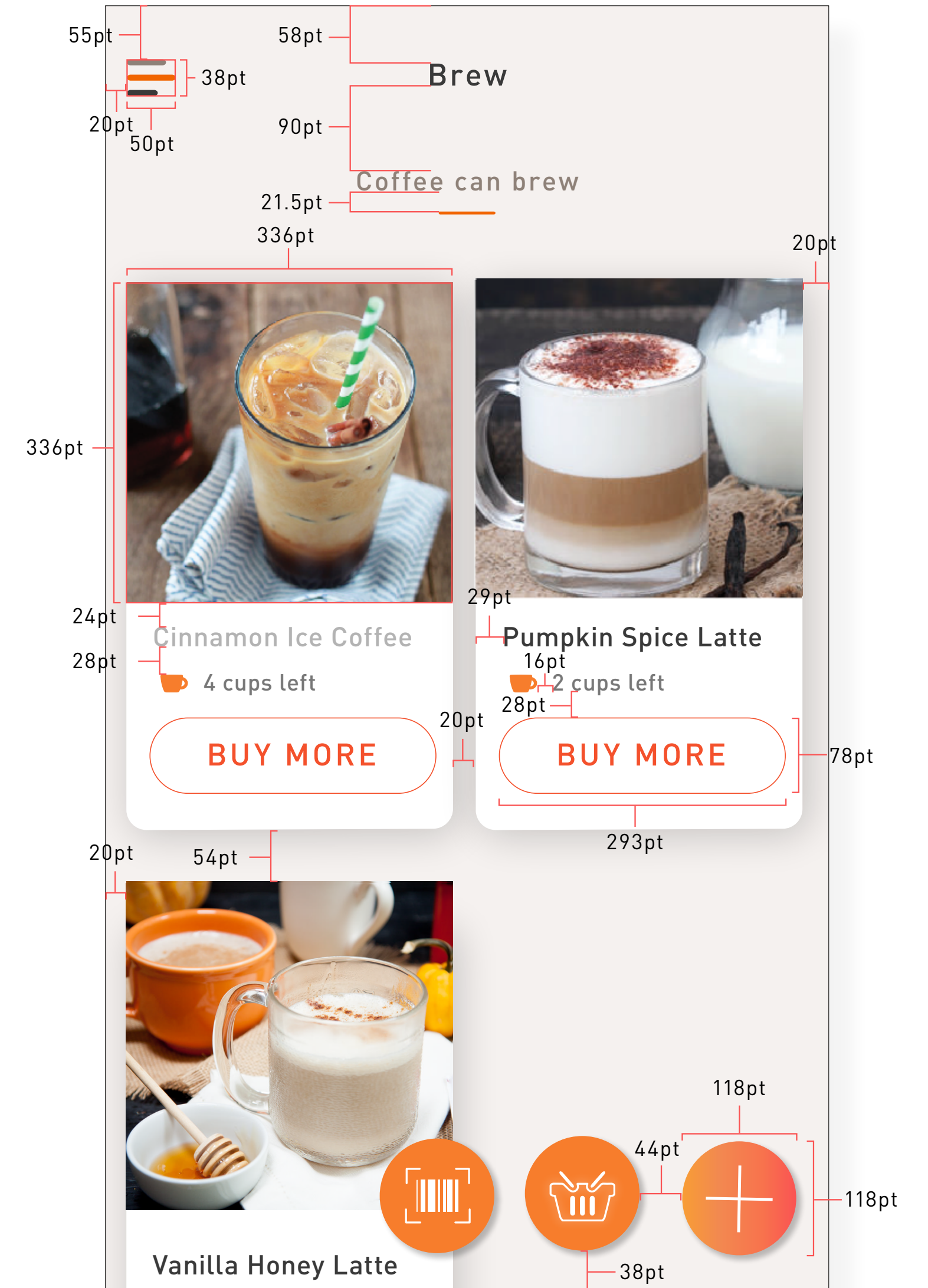
Toggle Button



Slider



Segment Control



TECHNICAL PROCESS



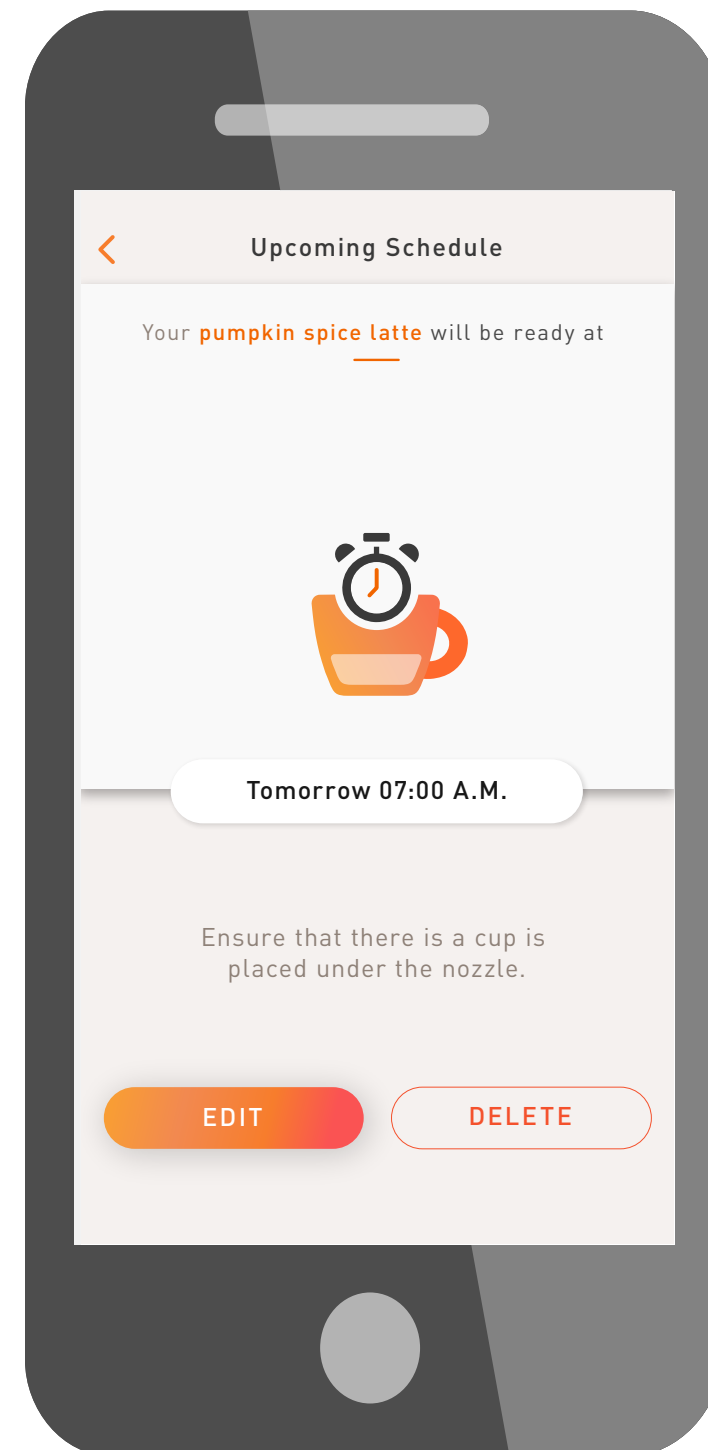
TECHNICAL PROCESS

USER LOGIN CHECK

```
4 function checkLogin(){
5     if(!localStorage['loggedin']) location.href = "login.html";
6 }
7
8 function gotoHomeBase (){
9     if(localStorage['schedule']!=undefined ) location.href = "edit.html";
10    else location.href = "brew.html";
11 }
12
13 $(function(){
14     $("#form-login").on("submit",function(e){
15         e.preventDefault();
16         $.ajax({
17             url:"login.php",
18             type:"post",
19             dataType:"json",
20             data:$(this).serialize()
21         })
22         .done(function(d){
23             console.log(d)
24             if(d.code) {
25                 localStorage['loggedin'] = true;
26                 gotoHomeBase();
```


TECHNICAL PROCESS

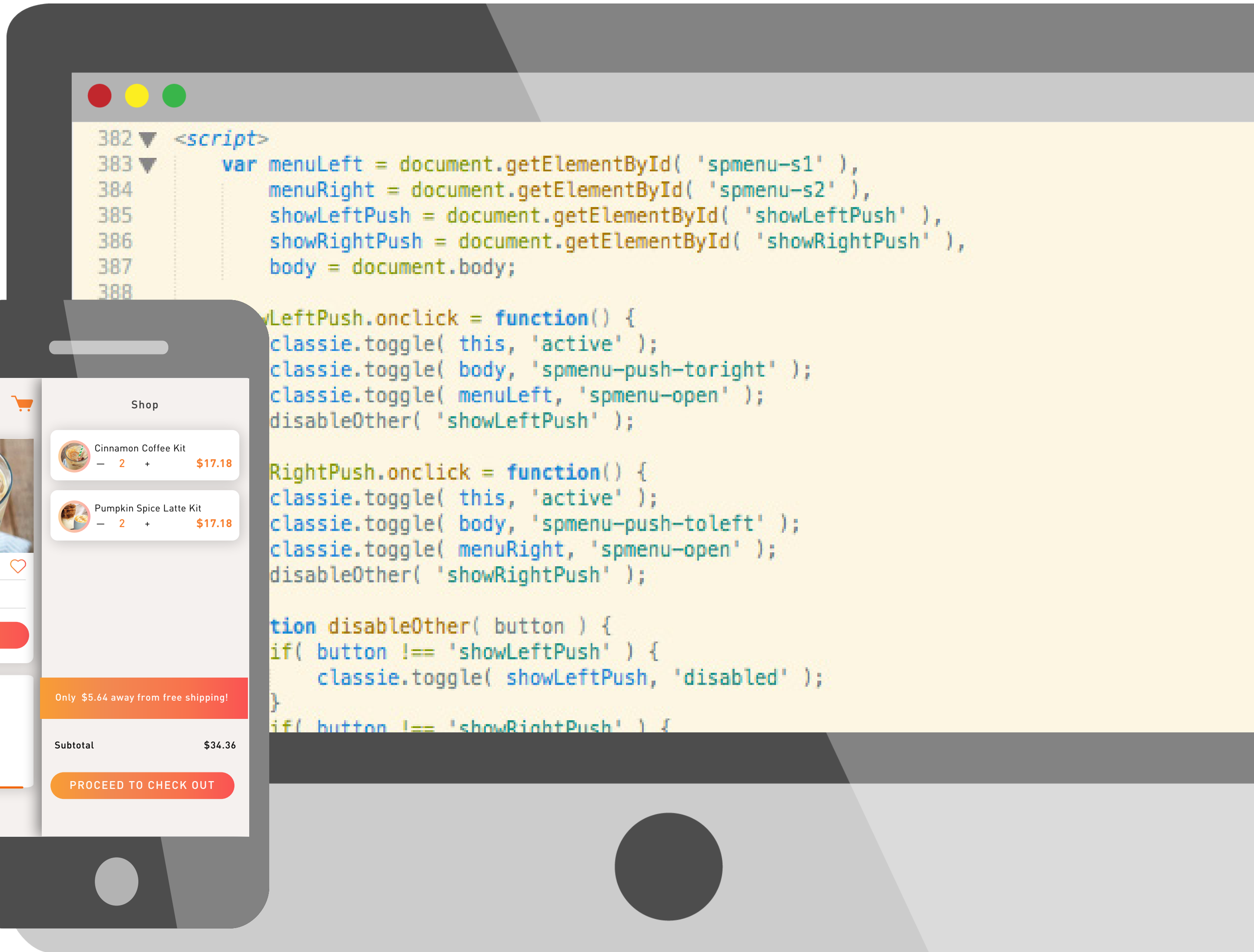
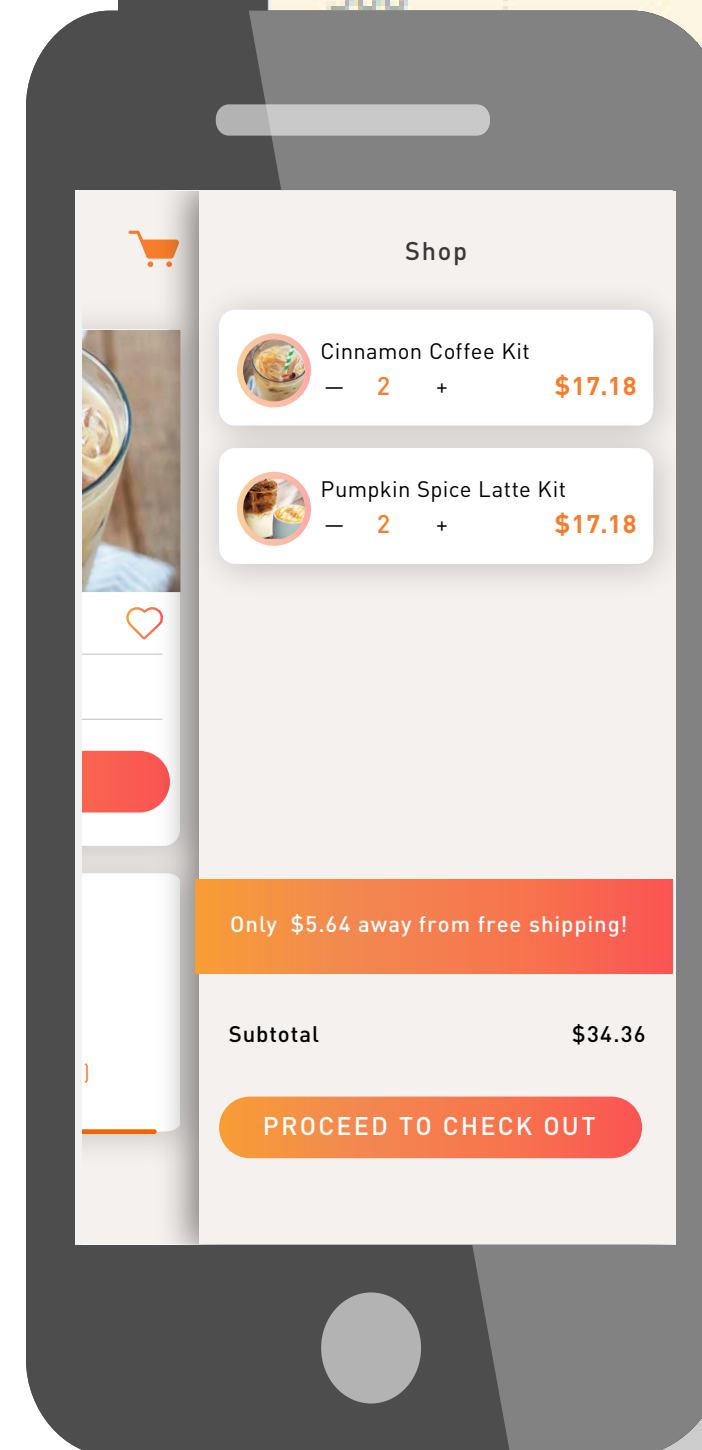
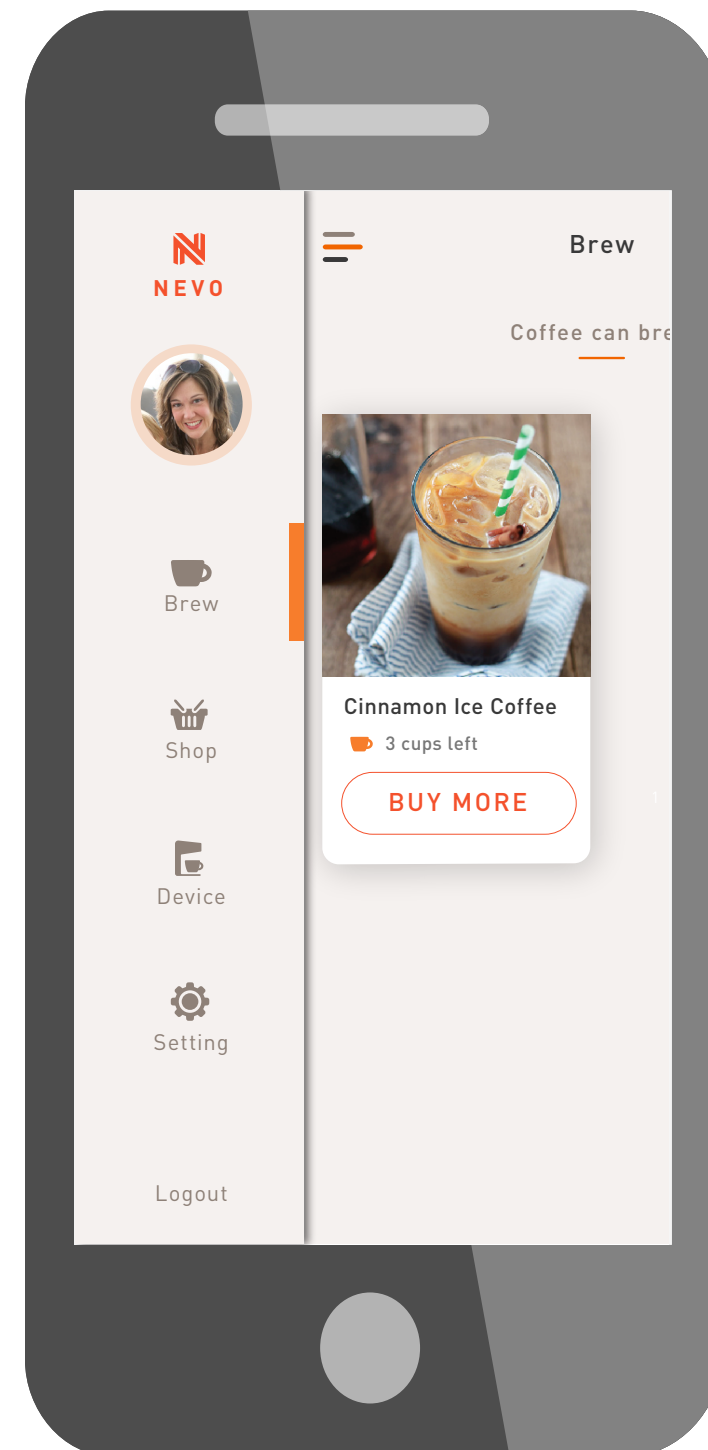
LOCAL STORAGE:
SAVE BREWING SCHEDULE



TECHNICAL PROCESS

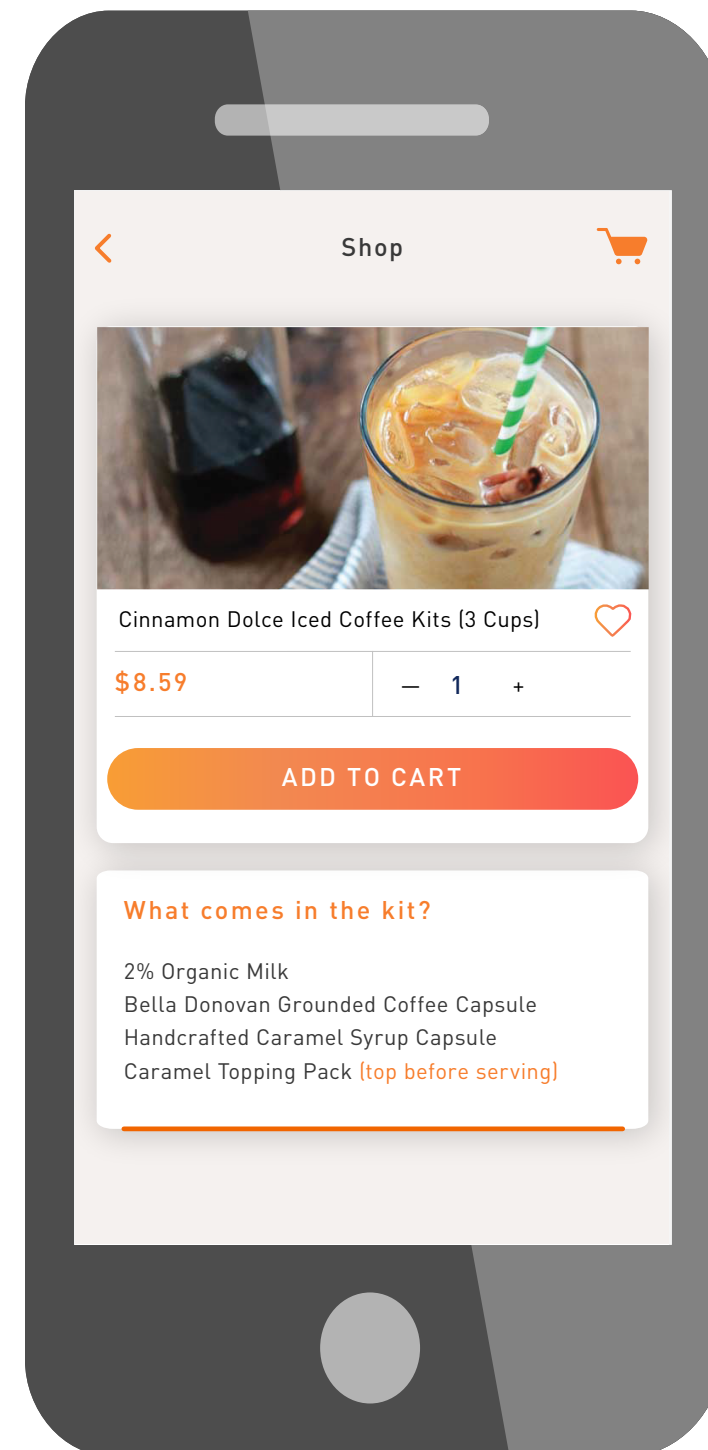
SIDE PUSH NAVIGATION MENU

SIDE PUSH CART MENU



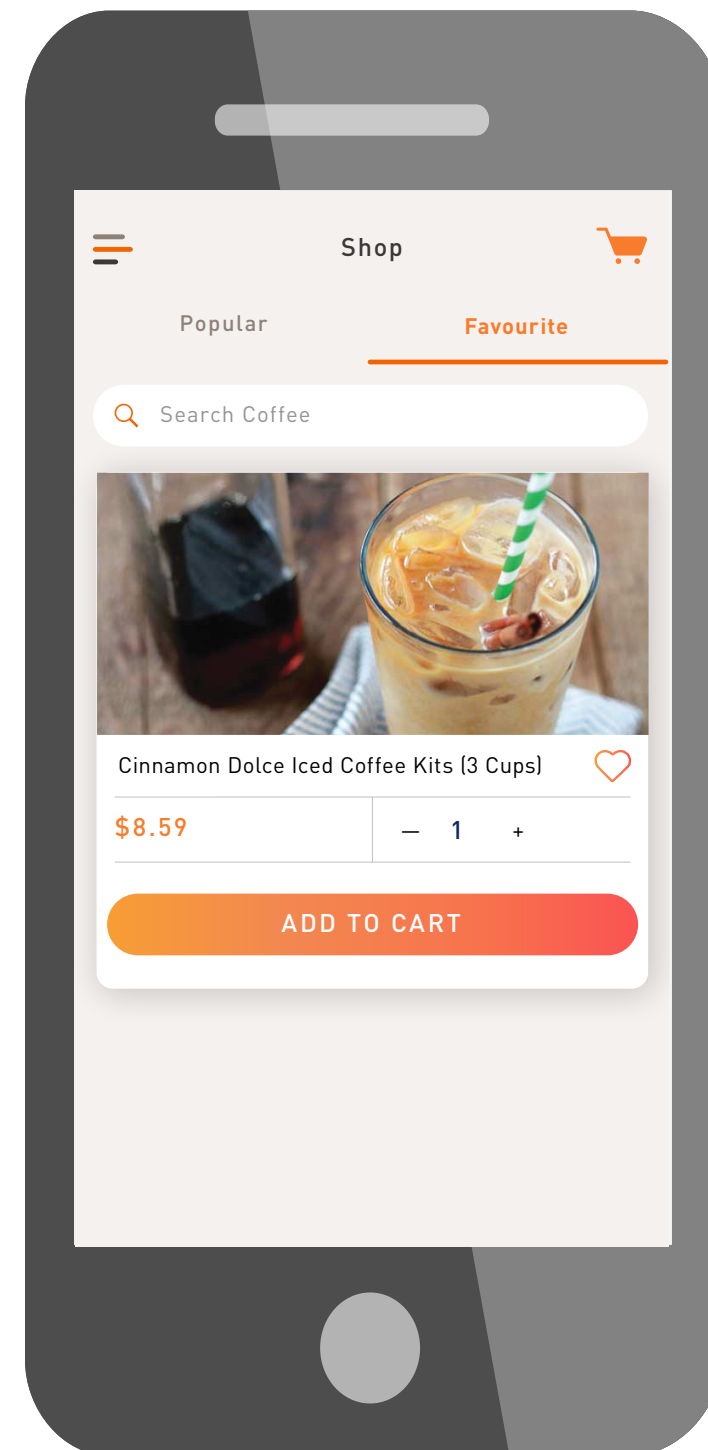
TECHNICAL PROCESS

INSTANT UPDATING PRICE
WITH QUANTITY INCREASING &
DECREASING



TECHNICAL PROCESS

ADDING ITEMS TO FAVORITES



TECHNICAL PROCESS

MYSQL TABLE

| Table | Action | Rows | Type | Collation | Size | Overhead |
|--|---|-----------|---------------|--------------------------|-----------------|------------|
| <input type="checkbox"/> ingredient | ★ Browse Structure Search Insert Empty Drop | 11 | MyISAM | latin1_swedish_ci | 2.5 KiB | - |
| <input type="checkbox"/> purchase | ★ Browse Structure Search Insert Empty Drop | 2 | MyISAM | latin1_swedish_ci | 2 KiB | - |
| <input type="checkbox"/> purchase_item | ★ Browse Structure Search Insert Empty Drop | 3 | MyISAM | latin1_swedish_ci | 2.1 KiB | - |
| <input type="checkbox"/> recipe | ★ Browse Structure Search Insert Empty Drop | 4 | MyISAM | latin1_swedish_ci | 2.3 KiB | - |
| <input type="checkbox"/> recipe_ingredient | ★ Browse Structure Search Insert Empty Drop | 20 | MyISAM | latin1_swedish_ci | 2.3 KiB | - |
| <input type="checkbox"/> user | ★ Browse Structure Search Insert Empty Drop | 3 | MyISAM | latin1_swedish_ci | 2.5 KiB | - |
| <input type="checkbox"/> user_recipe | ★ Browse Structure Search Insert Empty Drop | 5 | MyISAM | latin1_swedish_ci | 2.1 KiB | - |
| 7 tables | Sum | 48 | MyISAM | latin1_swedish_ci | 15.8 KiB | 0 B |

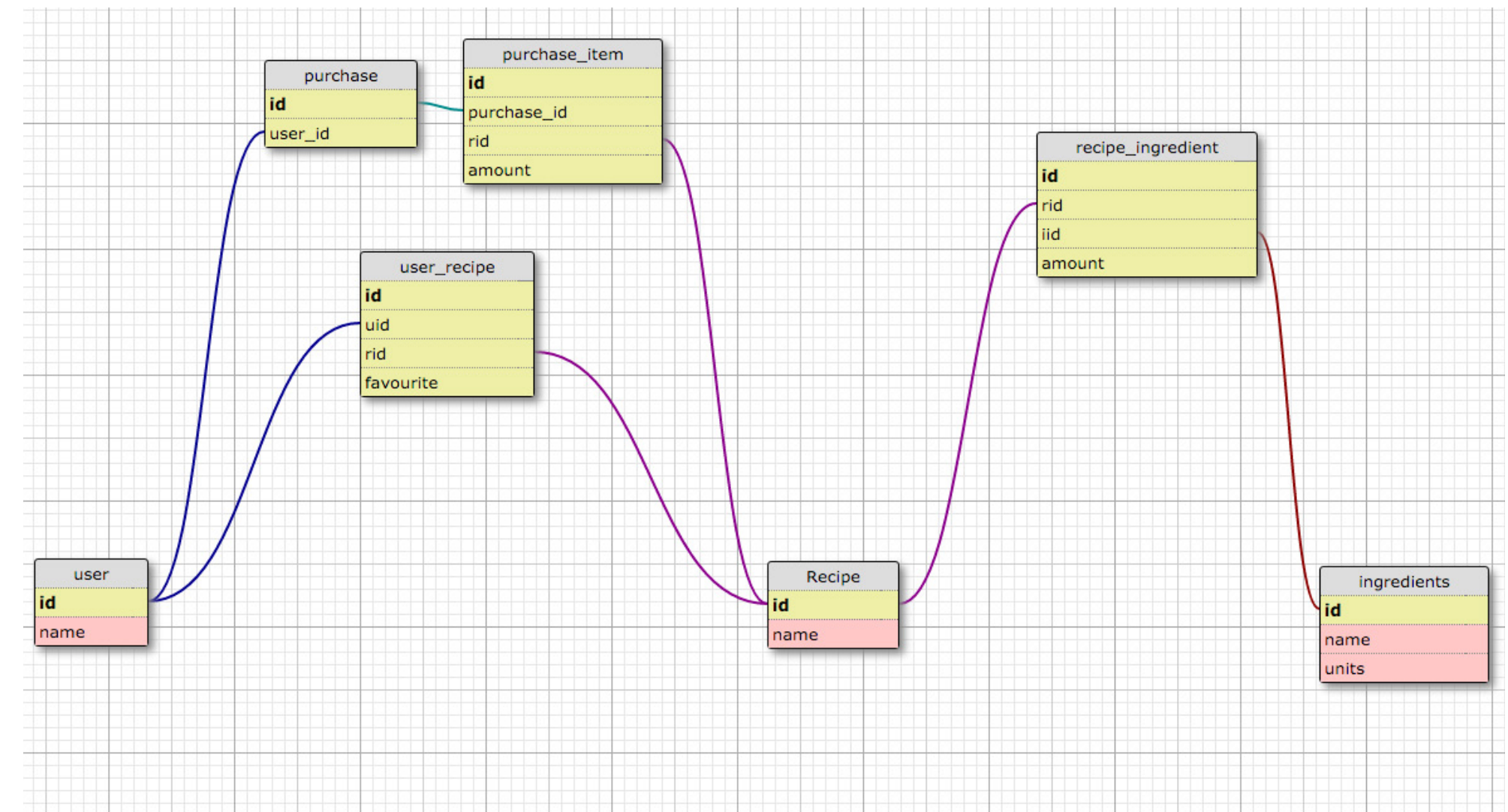
Database Tables

| | id | date_create | date_modify | name | minute | image | price |
|---|----|---------------------|---------------------|---------------------|--------|-------------|-------|
| <input type="checkbox"/> Edit Copy Delete | 1 | 2016-04-04 00:00:00 | 2016-04-04 00:00:00 | Cinnamon Ice Latte | 4 | coffee1.jpg | 3.95 |
| <input type="checkbox"/> Edit Copy Delete | 2 | 2016-04-04 00:00:00 | 2016-04-04 00:00:00 | Pumpkin Spice Latte | 3 | coffee2.jpg | 2.95 |
| <input type="checkbox"/> Edit Copy Delete | 3 | 2016-04-04 00:00:00 | 2016-04-04 00:00:00 | Honey Vanilla Latte | 3 | coffee3.jpg | 3.95 |
| <input type="checkbox"/> Edit Copy Delete | 4 | 2016-04-10 00:00:00 | 2016-04-10 00:00:00 | Caramel Machitto | 2 | coffee4.jpg | 3.95 |

Recipes Tables

| | id | date_create | date_modify | first_name | last_name | email | password | shipping_address | billing_address |
|---|----|---------------------|---------------------|------------|-----------|--------------------------|----------------------------------|---|-------------------------------|
| <input type="checkbox"/> Edit Copy Delete | 1 | 2016-04-10 00:00:00 | 2016-04-10 00:00:00 | Heather | Davis | heather@gmail.com | 5f4dcc3b5aa765d61d8327deb882cf99 | 639 Geary St Apt 412 San Francisco CA 94102 | 639 Geary St Apt 412 CA 94102 |
| <input type="checkbox"/> Edit Copy Delete | 2 | 2016-04-10 00:00:00 | 2016-04-10 00:00:00 | Kevin | Stephens | kevin.stephens@gmail.com | 740298f894c1d35d38b78dd64fced533 | 350 5th Ave Apt 1 San Francisco CA 94118 | 350 5th Ave Apt 1 Sa 94118 |
| <input type="checkbox"/> Edit Copy Delete | 3 | 2016-09-09 00:00:00 | 2016-09-09 00:00:00 | George | Mercia | georgemercia@gmail.com | 5f4dcc3b5aa765d61d8327deb882cf99 | 1037 Thyme Walkway San Jose 94=5133 | 1037 Thyme Walkway 94=5133 |

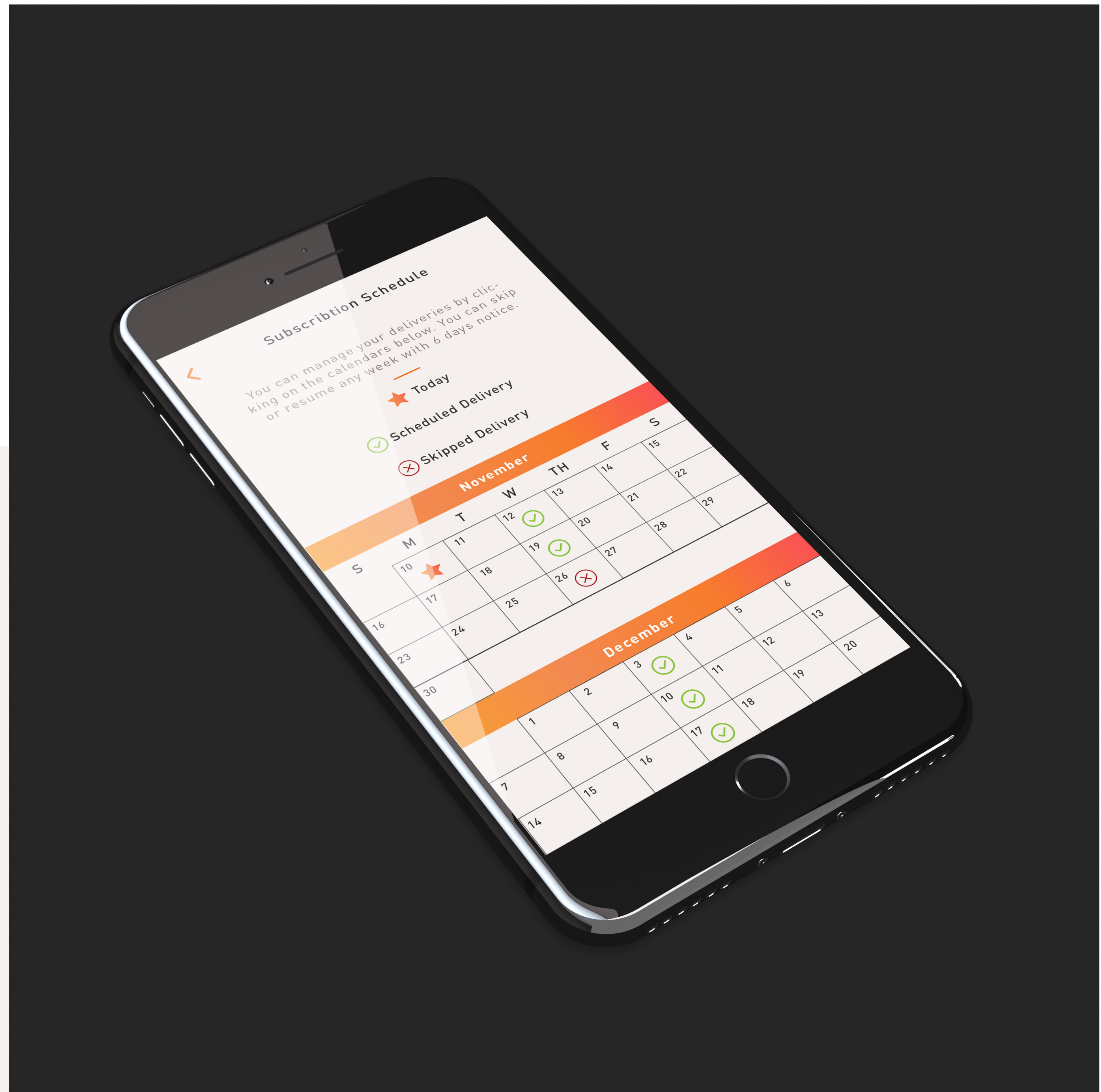
Users Tables



Data Content Relations

FUTURE DEVELOPMENT

SUBSCRIPTION FEATURES



FUTURE DEVELOPMENT

SMART WATCH



CONCLUSION

An espresso drink brewing system designed for coffee lovers

- Brews most kinds of espresso beverages
- Requires few brewing skills
- Has a brewing schedule
- Use pre-measured ingredient kit
- Coffee kit stock management

No longer just a coffee maker, you can be your own barista.

